

# HUSSMANN®

## HUSSMANN CORPORATION LED LIGHTING WARRANTY

### Limited LED Warranty Coverage— LED lighting for new and retrofit refrigerated case applications

Hussmann warrants to the original purchaser LED lighting and power supplies to be free from defects in material and workmanship under normal use and service for the period listed in Warranty Schedule. This warranty is in effect from the date of shipment from Hussmann. Any or a combination of failure modes below is covered under this limited warranty:

- Any LED fixture with one or more LEDs extinguished
- Any LED fixture with one or more LEDs flickering

Hussmann's obligation under this warranty shall be limited to exchanging the defective LED fixture and/or power supply with a similar or equivalent fixture and/or power supply.

This Warranty applies only when fixtures are properly wired and installed as a system per the detail in the Hussmann standard installation instruction manual. LED fixtures must use a Hussmann approved power supply unit, operating within the electrical specifications for that power supply unit; and used in equipment designed and approved for the LED light fixture's application and within environmental conditions (temperature, humidity) within the approved operating environment of the system. The LED power supply product is **not for use in damp or wet applications**.

A new LED fixture and/or power supply will be provided without charge (date codes of LED lights will need to be provided at the time the orders are placed), provided the defective LED fixture and/or power supply is returned to Hussmann and is deemed a true warranty failure. Failed LEDs must be shipped back to Hussmann for failure cause analysis. Hussmann or its designee reserves the right to inspect the job-site, installation and reason for failure. The **replacement LED fixture and power supplies assume the unused portion of the warranty remaining**. Any LED fixtures and/or power supplies determined not to be warrantable or not returned, *will be charged to the account on file at the time the replacement LED fixture and /or power supply order was placed.* \*\*+

### Limited LED Warranty Labor Coverage — LED lighting for new and retrofit refrigerated case applications (excludes Eco Shine Quick Connect LED lighting and the Limited Motion Sensor Dimming System)

Labor costs (not to exceed 30 minutes per fixture) to replace the defective LED fixture and/or power supply will be covered for the period listed in Warranty Schedule.

\*\*+Any warranty claim filed must be submitted to Hussmann within 45 days of the warranty repair date with required current warranty documentation for filing claims (see [www.hussmann.com](http://www.hussmann.com) for claim guidelines).).

### Limited Motion Sensor Dimming System Warranty Coverage — for new and retrofit refrigerated case applications

Hussmann warrants to the original purchaser motion sensor, dimming controller and cable to be free from defects in material and workmanship under normal use and service for the period listed in Warranty Schedule. This warranty is in effect from the date of shipment from Hussmann.

Hussmann's obligation under this warranty will be limited to the furnishing of new parts (motion sensor, dimmer controller and/or cable), free of charge, in exchange for parts proven to be defective and does not include any other costs of removal or installation.

This Warranty applies only when parts (motion sensor, dimmer controller and cable) are properly wired and installed as a system per the detail in the Hussmann standard installation instruction manual. The dimming system must be used with Hussmann approved power supply unit and LED lighting fixtures.

Warranty Schedule Hussmann LED Products	Parts and Labor Months
Ecoshine II for Reach In and Walk In Door applications	60
Ecoshine II Plus for Reach In and Walk In Door applications	60
Ecoshine II Plus and Ecoshine II ES for Multideck Doors	60
Ecoshine II for Multideck Canopy	60
Ecoshine II Plus for Multideck Canopy	60
Ecoshine II Plus (IP67) Shelf, Rail and Canopy LEDs for Multideck, Service and Specialty case applications	60
Eco Shine Quick Connect LED	60 (Parts Only)
Power Supplies (Driver)	60
Dimming System (Motion Sensor, Controller and Cable)	60 (Parts Only)

## PATENT WARRANTY

Hussmann warrants that its products do not infringe the claims of any existing United States patent, but Hussmann makes no warranty against infringement by reason of the use thereof either in combination with other products or in the operation of any process or use of the products other than for their intended purpose. This warranty is subject to purchaser promptly notifying Hussmann in the event of any action for such infringement brought against purchaser and permitting Hussmann to participate in the defense of such action. Hussmann reserves the right to modify or replace any product alleged to constitute an infringement, or to remove such product and refund the amount paid by purchaser therefore. This warranty is not transferable. The foregoing patent warranty shall not apply to any product or part thereof made to purchaser's design, and as such product or part. Hussmann assumes no liability for patent infringement. The foregoing states the entire liability of Hussmann with regard to patent infringement.

**Any warranty repair made by Hussmann or other providers shall not extend the term of the warranty.**

**THE WARRANTIES RECITED ABOVE ARE THE ONLY WARRANTIES, EXPRESS, IMPLIED OR STATUTORY, MADE BY HUSSMANN WITH RESPECT TO ITS PRODUCTS, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS, AND HUSSMANN NEITHER ASSUMES NOR AUTHORIZES ANY PERSON TO ASSUME FOR IT, ANY OTHER OBLIGATION OR LIABILITY IN CONNECTION WITH THE SALE OF ITS PRODUCTS OR ANY PART THEREOF.**

### HUSSMANN CORPORATION LED Warranty Exclusions:

**THIS WARRANTY SHALL NOT APPLY TO LOSS OF FOOD OR CONTENTS OF THE PRODUCTS DUE TO FAILURE FOR ANY REASON, HUSSMANN SHALL NOT BE LIABLE:**

- For Failure resulting from subjecting the LED fixture or its components to stress or use in an abnormal manner including under/over voltage conditions, incorrect installation, usage with a non-approved power supply and/or usage outside approved environmental conditions;\*
- *\* Approved Operating Environment  
Operation at a rated DC voltage or DC current  
Operating temperature range of power supply unit must conform to power supply manufacturer's recommendations  
This warranty applies only when fixture is used for temperature controlled display applications within an operating temperature range of -30 deg C to +25 deg C (-22 deg F to +77 deg F)*
- For condensation/frost build-up on inside and outside of LED light fixture;
- For use of non-approved power supply or LED fixture failures caused by applying unapproved power supply;
- For lumen degradation or variation in any optical properties of LED light fixture;
- For the performance or integrity of the fluorescent lamp holders or failures stemming from lamp holder performance.
- For use of power supplies in damp or wet applications.
- For all other failure modes not listed in limited warranty coverage section;
- For travel to and from store locations and work sites—this includes truck charges, fuel surcharges, and driver fees;
- For administrative fees for preparing claims or entering them into Hussmann claim system;
- For mark-ups on items used for warranty repair;
- For any repair or replacements made without the written consent of Hussmann, or when the product is installed or operated in a manner contrary to the printed instructions covering installation and service which accompanied such product;
- For any damages, delays, or losses, direct, consequential, incidental or otherwise, which may arise in connection with such product or part thereof; including loss of profit, additional labor cost, or injury to personnel or property caused by defective material or parts;
- For damages or delays during shipment or caused by fire, flood, strikes, or other circumstances beyond its control;
- For delayed freight shipments caused by carriers or customer scheduling conflicts with provider which incur costs;
- When the product is subject to negligence, abuse, misuse or when the serial number of the product has been removed, defaced, or altered;
- When the product is operated on low or improper voltages;
- When the product is put to a use other than as recommended by Hussmann;
- For payment of refrigerant loss for any reason;
- For costs related to expedited shipping or handling of replacement parts;
- For diagnostic charges.
- To defend, indemnify or hold harmless any purchaser or end-user for any claims, demands, lawsuits or actions of any nature.
- For overtime, double-time, or holiday charges regarding labor.

**\*+Hussmann reserves the right to alter or change the terms of its limited warranty at any time and without notice. The warranty policy that applies to your purchase shall be the one in effect on the date of product shipment. For current policy guidelines, additional warranty schedules, warranty claim procedures and forms; go to [www.hussmann.com](http://www.hussmann.com)**