SMART EXCHANGE LOCKER
ORDER FULFILLMENT SOFTWARE

ADVANTAGES
- Fully scalable software platform with in-house capabilities and Hussmann territory coverage service and support.
- Our team supports a flexible front-and back-end integration suite designed to augment e-commerce strategy and maintain seamless end user experience.
- System provides a secure roll out process and access to drop off and retrieve orders via PIN or QR code. Flexible options for E-mail and SMS communication.

KEY POINTS
- All updates are deployed from our secured cloud service and received by the locker through 3G/4G or hardwired cable.
- Lockers connect to a secure server via VPN.
- Complete API library available for integration.
The Smart Exchange locker’s standard software package includes an account setup on the cloud to manage locker(s) with multi-user entry, access to doors, reservations, orders, and locker usage. Each locker features a local running application for delivery personnel and shopper locker interaction, which includes a standard color, retailer logo, and support phone number.

**Smart Exchange Software**

**Shopper Application:**
The front-end application provides shoppers and order fulfillment specialists with a familiar touch screen look and feel. Smart Exchange provides secure access to drop off and retrieve orders via PIN or QR code. And help is always available.

**Customer Care:**
Customer Care is a comprehensive, out-of-the-box secure web portal that can be customized to meet your e-commerce preferences and requirements. Customer Care provides the ability to perform administrative actions including:

- Make reservations and manage notifications
- Remote troubleshoot
- Multi-level, multi-user permissible access

**Built-In Security:**
- Standard security is included.
- Custom security requirements available.
- Secure and protected transaction with cameras under canopy on both ends.

Contact your Hussmann Representative for more information.