



SMART EXCHANGE LOCKER

ORDER FULFILLMENT SOFTWARE



ADVANTAGES

- Fully scalable software platform with in-house capabilities and Hussmann territory coverage service and support.
- Our team supports a flexible front-and back-end integration suite designed to augment e-commerce strategy and maintain seamless end user experience.
- System provides a secure roll out process and access to drop off and retrieve orders via PIN or QR code. Flexible options for E-mail and SMS communication.



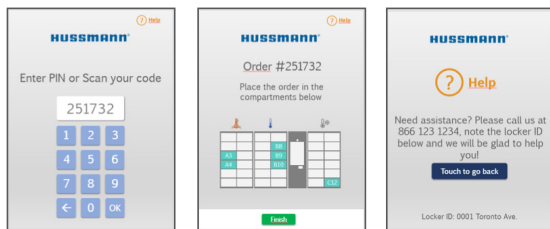
KEY POINTS

- All updates are deployed from our secured cloud service and received by the locker through 3G/4G or hardwired cable.
- Lockers connect to a secure server via VPN.
- Complete API library available for integration.



SMART EXCHANGE SOFTWARE

The Smart Exchange locker's standard software package includes an account setup on the cloud to manage locker(s) with multi-user entry, access to doors, reservations, orders, and locker usage. Each locker features a local running application for delivery personnel and shopper locker interaction, which includes a standard color, retailer logo, and support phone number.



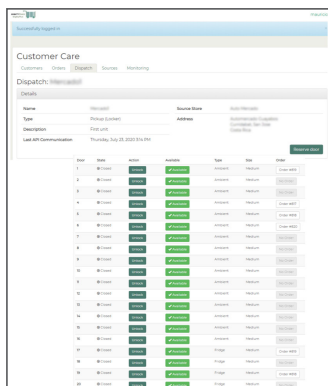
Enter PIN or Scan QR code

Receive Order # to open locker

Help Screen for the shopper

Shopper Application:

The front-end application provides shoppers and order fulfillment specialists with a familiar touch screen look and feel. Smart Exchange provides secure access to drop off and retrieve orders via PIN or QR code. And help is always available.



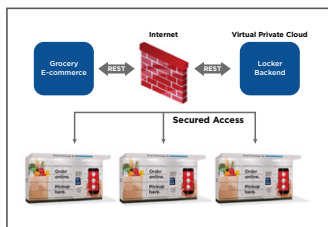
Snapshot of Administrative Actions

Customer Care:

Customer Care is a comprehensive, out-of-the-box secure web portal that can be customized to meet your e-commerce preferences and requirements.

Customer Care provides the ability to perform administrative actions including:

- Make reservations and manage notifications
- Remote troubleshoot
- Multi-level, multi-user permissible access



Locker Secure Access Map

Built-In Security:

- Standard security is included.
- Custom security requirements available.
- Secure and protected transaction with cameras under canopy on both ends.



Kiosk section pulls out to service software and touch screen

Contact your Hussmann Representative for more information.