# HUSSMANN' SERIES DVG

# Low Temperature Merchandisers

#### PLEASE READ THIS MANUAL BEFORE USING THE PRODUCT

# Installation & Operation Manual

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# INTRODUCTION, INSPECTION, SPECIFICATIONS INSTALLATION and START UP

#### **INTRODUCTION –**

The DVG-8 is specifically designed for dipping/display of bulk ice cream, sherbet, or frozen yogurt. Wide glass front and one-piece molded lids provide an unobstructed view of the product for impulse merchandising. Optional items include easy to use can holder trays and dipper wells.

#### **INSPECTION** –

Upon receipt of the cabinet, carefully examine the crating for damage. If damage is found, make a note on the delivery ticket before signing. Carefully remove shipping crate and examine the cabinet for "concealed" damage. If damage is found contact the delivering carrier immediately and have his agent prepare an inspection report for the purpose of filing a claim. *This is your responsibility*.

#### **SPECIFICATIONS**

#### **CONSTRUCTION** -

The base is an all welded assembly of heavy duty steel to provide a strong frame

The shell is formed from heavy gauge steel

The exterior assembly is then chemically treated and finished with baked-on powder paint. The liner is formed from pre-painted steel. A Copper evaporator tubing is fastened to the liner, and a conductive material is applied on both top and bottom of the tubing to further enhance maximum heat transfer.

All models incorporate a slide-out condensing unit for easy access to all components.

#### <u>CABINET DIMENSIONS</u> –

Cabinet		Dimensio	ns (inches)			
Model	Length W		Width	i	Height	Ship
DVG	Outside	Inside	Outside	Inside	Outside	Wt.
-8	47 7/16	43 1/8	25 13/16	21 1/28	51 3/8	405

#### **CABINET CAPACITIES -**

Cabinet Model DVG	Cu. Capacity (9 1		dia. 3 gal cans) Lower Display	# of lids
-8	8.9	8	4	1

#### **ELECTRICAL DATA**

Cabinet			Compressor		Cabinet	
Model DVG	Volts	HP	L.R. Amps	F.L. Amps	Nominal Run Amps	Fuse Amps
-8	115	1/2	51.0	7.9	8.4	15

#### **INSTALLATION and START UP**

#### **LOCATION** -

The location of your cabinet is important. Make sure your selected location is NOT in any of the following areas as it could seriously affect the operation.

- Not in direct sunlight.
- Not in the air path of heat or air conditioning ducts.
- Not at an exit or entrance affected by extreme temperature change.

Allow 2 feet of clearance at the rear of the case to allow adequate air movement across the condenser for proper refrigeration system performance, do not obstruct the grille at the rear intake and discharge.

Level case front to back and end to end, shimming where necessary upon installation to assure proper operating drains, and refrigeration system.

#### **POWER REQUIREMENTS** –

The DVG model is equipped with a three-wire grounded service cord for your protection. The cabinet is designed to operate on 115V single-phase 60hz current. A separate circuit is recommended to prevent product loss due to overloading or malfunction of other equipment on the same circuit. Use a time delay fuse or circuit breaker. The supply circuit must be properly grounded and conform to National and Local Electrical Codes. Voltage, as measured at the compressor terminals during operation, must not vary more than 5% from cabinet serial plate rating. If a low voltage condition exists, contact your electrician or Power Company.

A wiring diagram is provided on the condenser shroud for each unit.

A power (ON-OFF) switch is provided on each model. The switch is accessible through a hole provided in the rear (operator side) access panel

#### **START UP PROCEDURE -**

- Make sure fan turns freely. Check for any connections or parts that might have loosened during shipment.
- Start cabinet, and allow temperature to pull down to normal level before loading product.

#### OPERATION AND MAINTENANCE SERVICING DATA AND PROCEDURES

#### **OPERATION and MAINTENANCE**

#### **TEMPERATURE CONTROL –**

The thermostat, which senses the cold wall temperature, is located at the lower rear right corner of the cabinet through the access panel. It has been pre-set at the factory to maintain product temperatures between +10°f and +4°f. The thermostat is adjustable. If other than normal temperatures are required, adjust the control by turning the knob clockwise for colder and counter-clockwise for warmer temperatures.

#### **DISPLAY LIGHTING –**

All models are equipped with fluorescent light fixtures installed in the canopy. An ON-OFF switch is located in the right service side of the canopy and is so labeled.

#### **DEFROSTING** –

It must be recognized that accumulation of frost on the cabinet walls does impair refrigeration. Daily scraping of the interior walls with a plastic scraper will extend the length of time between complete defrosting.

Most installations will require a complete defrosting every seven to ten days. Usually the best time to defrost is at the close of business so the cabinet will be regulated for the start of the next business day.

The ice cream should be removed from the cabinet and placed in a walk-in or storage freezer during the defrosting operation. A power switch for turning the case off for defrosting is located through the access panel.

Defrosting may be accomplished with the aid of a hair dryer, plastic scraper or by merely letting the cabinet remain open until the walls are cleared. Care should be taken not to puncture the interior walls or remove paint from the walls during this procedure.

Be sure to disconnect power from the cabinet prior to starting defrost operation. After the cabinet is completely defrosted, wash thoroughly, remove defrost water (Hussmann dipping cases are provided with an outside drain located on the operator's side of the case base to assist you in this operation), wipe the interior dry, and turn the power back on.

Be sure to allow the cabinet to cool down to its operating temperature before reloading.

#### **CONDENSING UNIT -**

The condensing unit is mounted on a slide out base, accessible by removing the rear serving side access panel. The condenser is of the bare tube design. The condenser fan motor draws the air through the rear access panel, across the compressor and discharges back out the rear access panel.

#### <u>CLEANING THE CONDENSER</u> –

To clean condenser, a soft, nylon brush should be used to loosen dirt and lint. Then vacuum up the dirt or blow condenser out with a high-pressure gas such as nitrogen. Never use a wire brush to clean condenser tubes.

#### <u>CLEANING EXTERIOR / INTERIOR – </u>

When cleaning the exterior of the cabinet use a soft cloth or sponge with water and mild detergent. Rinse and wipe dry.

For cleaning the interior of the product compartment, a built-in drain has been provided with a standard hose fitting located at the front of the cabinet in the base area. Disconnect the electrical power and allow cabinet to warm to above freezing temperature. Use a soft cloth or sponge with a mild detergent to wash the interior. Wipe dry before restarting the cabinet. Allow the cabinet to cool down to proper temperature before reloading product.

#### **SERIAL PLATE LOCATION –**

The serial plate is located on the interior left wall of the cabinet. This plate contains all pertinent information such as model, serial number, amperage rating, refrigerant type and charge, etc. The specific charge is 29 oz., of R-404a.

#### <u>TEMPERATURE CONTROL REPLACEMENT</u> –

The Ranco temperature control is located in the compressor compartment. To replace, first disconnect power supply and remove two screws holding control dial plate. Pull capillary tube from control well, noting length of tube removed. Push new cap tube into well, being careful not to kink it, and making certain it reaches full depth of well.

Replace spade connectors and reinstall dial plate and two screws which hold control in place.

#### **Operational Data**

The following condition is typical data based on lab tests, and may vary under field conditions.

Ambient Temp	75°F	85°F
_	DVG-8	DVG-8
Head Pressure psig.	230	240
Suction Press. psig	9	10
Load Line Temp	5°F	8°F

#### **TROUBLE SHOOTING CHART**

TROUBLE	PROBABLE CAUSE	SOLUTION
Compressor will not start,	1. Power disconnected	1. Check service cord for
no noise		proper connection
	2. Blown fuse or breaker	2. Replace fuse or reset
		breaker
	3. Defective or broken	3. Repair or replace
	wiring	
	4. Defective overload	4. Replace
	5. Defective temperature	5. Replace control
Compressor will not start	1. Low voltage	1. Check voltage at cabinet.
cuts out on overload	_	Should be within 5% of
		rating
	2. Defective compressor	2. Replace
	3. Defective relay	3. Replace
	4. Restriction pinched cap	4. Repair or replace tube
	tube	
	5. Restriction moisture	5. Leak check, replace drier,
		evacuate and recharge
	6. Inadequate air over	6. Allow at least 24" at back

condenser	of unit compartment
7. Defective condenser fan	7. Replace
motor	

### TROUBLE SHOOTING CHART

TROUBLE	PROBABLE CAUSE	SOLUTION
High head pressure	1. Cabinet location too warm	1. Relocated cabinet
	2. Restricted condenser air	2. Clean condenser or
	flow	remove air flow restriction
	3. Defective condenser fan motor	3. Replace motor
	4. Air or non-condensable	4. Leak check, change drier,
	gases in system	evacuate and recharge
Warm storage temperatures	1. Temperature control not set properly	1. Reset control
	2. Short of refrigerant	2. Leak check, change drier, evacuate and recharge
	3. Cabinet location too warm	3. Relocate cabinet
	4. Too much refrigerant	4. Purge system, change
	4. Too much refrigerant	drier, evacuate and recharge
	5. Low voltage, compressor	5. Check voltage at cabinet.
	cycling on overload	Should be within 5% of
		rating
	6. Heavy frost on side walls	6. Defrost cabinet
Compressor runs continuously, product too cold	1. Defective control	1. Replace
	2. Control sensing element	2. Push control sensing
	not completely installed in well	element into well
	3. Short on refrigerant	3. Leak check, change drier,
		evacuate and recharge
Compressor runs	1. Short on refrigerant	1. Leak check, change drier,
continuously, product too warm		evacuate and recharge
	2. Inefficient compressor	2. Replace

#### **DIPPING USERS GUIDE**

The general success of any ice cream dipping department depends to a great extent on the people within that department. If at all possible, a single individual should be assigned the direct responsibility of assuring that proper operational procedures are being followed.

#### **LOADING** –

• Careful thought should be given to the placement of flavors within the cabinet prior to the opening of the dipping department. Flavors with the highest sugar content (ripple, maple syrup, and candy) require a lower temperature for dipping than vanilla. Since temperatures will vary slightly within the cabinet, it is recommended that these flavors be placed in the corners where maximum cooling effect from two walls can be taken advantage of.

#### **STORAGE** -

- In order to assure product quality and minimum energy usage, it is important that proper attention is given to the maintenance of product temperatures prior to placement in the display freezer. Storage temperatures are generally maintained at -12 degrees F to -18 degrees F. This allows for long-term storage of ice cream without deterioration. Dipping temperatures are generally maintained at +5 degrees F to +9 degrees F, which allows for rather limited display time before deterioration begins to occur.
- Ice cream removed from a delivery truck, walk-in freezer, or storage cabinet should be placed in the dipping cabinet immediately.
- The dipping cabinet is not designed as a hardening cabinet, and will generally only maintain ice cream at the preset dipping temperature.
- If ice cream is allowed to warm up prior to placement in the dipping cabinet, crystallization may occur resulting in some loss of product quality.

#### LIDS -

• To conserve energy and minimize frost accumulation on the cabinet interior walls, the lids should remain closed until the customer has made his/her choice of flavors, and should be closed immediately once the customer has been served. Under no circumstances should the cabinet lids be left open for extended periods of time.

#### **TEMPERATURE CONTROL** -

• The temperature control is factory set for normal dipping temperatures. If, after a week or so of operation, it is decided that a higher or lower temperature is required, only a qualified refrigeration mechanic should adjust the control. Other than the initial adjustment and possibly a seasonal adjustment, no other setting should be required. If the cabinet temperature fluctuates to any great extent, a refrigeration mechanic should be notified. Employees should not be allowed to tamper with the control setting.

#### **LOAD LIMITS** –

• A fully loaded cabinet will use less energy and maintain generally more even temperatures than one that is only partially full. However, care should be taken not to exceed the load line limits as noted on the interior cabinet walls through the use of wire racks, stepshelving, or by stacking containers three high.

#### **DIPPING** -

• Much of the success of hand dipping and appeal of the stored ice cream to the customer depends on the training of personnel in proper dipping methods. Periodic scraping of the container sidewalls and leveling off of the ice cream is essential to avoid discoloration and drying out of the ice cream. Scraping the container sidewalls and leveling off the ice cream should be done lightly with the use of a spade. Start with the back of the spade turned towards the side of the can, working from the top of the can down. Once the walls are cleared, the top portion of the remaining ice cream should be leveled off, filling in holes left by previous dipping.

#### **MAINTENANCE -**

- Proper maintenance of refrigeration equipment can have a dramatic effect on the equipment's ability to perform, as well as power consumption and customer reaction to your dipping operation.
- Hussmann equipment is designed so that a minimum amount of maintenance is necessary. The relatively few items that do require attention should be scheduled for specific time periods based on prevailing store conditions and cabinet usage.

#### WARRANTY –

Please read carefully to assure prompt and accurate service

#### Ordering Replacement Parts -

- Contact your nearest Hussmann Distributor.
- Always specify model and serial number of cabinet.
- If correct part number is not known, give a clear description of part itself and its function in the cabinet.

#### Warranty Parts Procedure -

- Same as items above
- Give original installation date of cabinet and, if possible, forward a copy of the original invoice or delivery receipt.
- All shipments of in-warranty replacement parts will be invoiced from the factory until such time as the defective part is returned and proved to be defective by our Quality Control Department.
- Contact your Hussmann Distributor for instructions on returning in-warranty parts.
- Warranty parts must be returned to the factory within 30 days of date of failure to assure proper disposition.
- Lack of any of the above information may result in the shipment of the wrong part, or a delay in shipment.

#### Compressor Replacement Procedure -

- Replacement compressors will not be shipped from the Hussmann factory. They may be obtained from your nearest Aspera Wholesaler.
- Your wholesaler will replace, free of charge, any compressor found to be defective within twelve months of installation, not to exceed twenty months from the date of manufacture, as determined by the compressor serial number on the compressor serial plate.
- For any defective compressor beyond the twelve or twenty month time period, a salvage value credit will be given to partially offset the invoice for the replacement.

#### The following information:

- The cabinet model and serial number
- A copy of the wholesaler's invoice, along with a copy of the salvage value credit.