HUSSMANN <sup>%</sup> CHINO	
IM-04, IM-05 (ISLA)	Installation & Operation Manual
SELF	REV. 0424
CONTAINED	

# HUSSMANN®

# IM-04, IM-05 (ISLA) SELF CONTAINED



# 1. General Instructions

# HUSSMANN\*/CHINO

A publication of HUSSMANN<sup>®</sup> Chino 13770 Ramona Avenue • Chino, California 91710 (909) 628-8942 FAX (909) 590-4910 (800) 395-9229

www.hussmann.com

## This Booklet Contains Information on: General Information Model Description

The ISLA-SC model series are multi-deck, spot merchandisers designed for medium temperature applications such as: deli/dairy/beverage/floral. They are available as either remote type models, which require separate condensing unit connections, or self-contained models. Each self-contained model will have it's own condensing unit, factory installed beneath the display area of the case ready for operation when electrical service is connnected.

The following table lists the standard models with a brief description of each, including the electrical requirements of the self-contained model. Unless otherwise specified, the electrical requirements for the remote model will be 120 volt, 60hertz (Hz).

Model	Description	Electrical Service
IM-04-T: 3', 4', 5'	Back to Back	230V
IM-04-I,C: 3', 4', E5', 6', 8'	Inline	230V
IM-05-I,C: 3', 4', E5', 6', 8'	Inline	230V

## Model Electrical Description

## Shipping Damage

All equipment should be thoroughly examined for shipping damage before and during unloading.

This equipment has been carefully inspected at our factory and the carrier has assumed responsibility for safe arrival. If damaged, either apparent or concealed, claim must be made to the carrier.

## Apparent Loss or Damage

If there is an *obvious loss or damage*, it must be noted on the freight bill or express receipt and signed by the carrier's agent; otherwise, carrier may refuse claim. The carrier will supply necessary claim forms.

## **Concealed Loss or Damage**

When loss or damage *is not apparent until after all equipment is uncrated*, a claim for concealed damage is made. Make request in writing to carrier for inspection within 15 days, and retain all packaging. The carrier will supply inspection report and required claim forms.

## Shortages

Check your shipment for any possible shortages of material. If a shortage should exist and is found to be the responsibility of Hussmann Chino, *notify Hussmann Chino*. If such a shortage involves the carrier, *notify the carrier immediately*, and request an inspection. Hussmann Chino will acknowledge shortages within ten days from receipt of equipment.

## **Hussmann Chino Product Control**

The serial number and shipping date of all equipment has been recorded in Hussmann's files for warranty and replacement part purposes. All correspondence pertaining to warranty or parts ordering must include the serial number of each piece of equipment involved, in order to provide the customer with the correct parts.

## Location

These refrigerators, like other open refrigerators, are sensitive to air disturbances. Air currents passing around them will seriously impair their operation. Do not allow air-conditioning, electric fans, open doors or windows, etc. to create air currents around these cases.

## DO NOT INSTALL THE VENTED PANELS OF THE SELF-CONTAINED MODELS AGAINST A WALL OR OTHER STORE FIXTURE.

Located in the lower front and rear of the self-contained models are vented panels. These panels allow air circulation to the condensing unit. Blocking or restricting air circulation through these panels can cause poor performance and damage the refrigeration system.

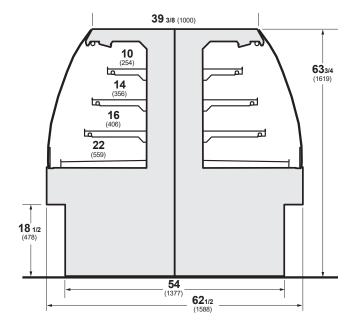
INSTALL THE REFRIGERATOR NO CLOSER THAN FOUR (4) INCHES FROM A WALL OR OTHER STORE FIXTURES.

## Keep this booklet with the case at all times for future reference.

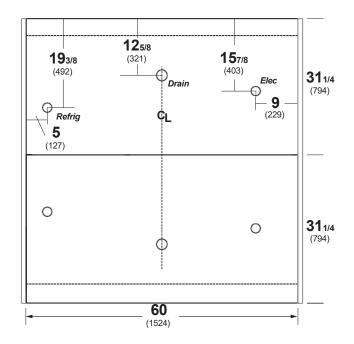
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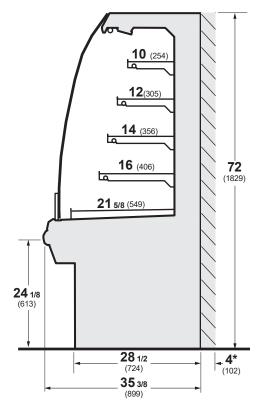
## 3. Cut and Plan Views



IM-04-Tx-S Back-to-Back Multi-Deck Self-Service Self-Contained

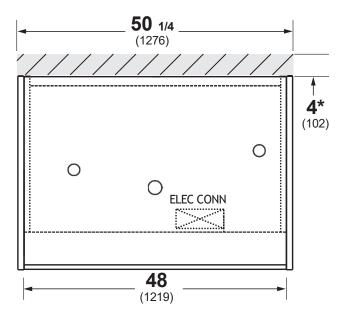


IM-05-Ix-S End or Combo Center Case



\*MIN required air space for condenser air discharge.

**IM-05/04-S** Refrigerated Multi-Deck Self-Service Self-Contained



\*MIN required air space for condenser air discharge.

# 4. Installation

## **Store Conditions**

- Case is designed to operate at temperatures at or below 80°F at 55% relative humidity. Case must be kept in that environment to ensure case performance and product safety.
- Do not position the case near an HVAC vent. A minimum of 15' clearance is required.
- Do not position the case near an entrance door. Outside ambient conditions may have an adverse affect on the refrigeration performance
- Do not position the case tight against a ceiling or soffit. A minimum clearance 8" above the unit is required for proper compressor discharge air flow.
- Do not block case front panel vent (supplies critical intake air flow to the compressor)

# 5. Start Up

- 1. Apply power to the merchandiser.
- 2. Wait for the self check to complete.
- During self check each LED flashes for one second, then all LEDs turn on for two seconds.
- If the LEDs do not flash, make sure the adjustment knob is not in the "OFF" position.
- 3. The compressor will start 30 seconds after the self check is complete.
  - The merchandiser temperature displays at startup.
  - An initial defrost occurs two hours after startup.
- The compressor runs until it reaches its setpoint temperature or until defrost.
- Refrigeration: The compressor will continue to cycle on-and-off normally until scheduled- or demanddefrost occurs.
- Defrost. Defrost is scheduled to occur every 8 hours, or earlier if triggered by a demand defrost (for models equipped with demand defrost)
  - Defrost duration continues for a preset time period, or until defrost termination temperature is reached, whichever occurs first.
  - During defrost the display shows the initial defrost temperature (temperature at the start of defrost).
  - This initial defrost temperature is displayed for the full preset time period (even if refrigeration mode resumes before the end of this period).
- 6. The refrigeration/defrost cycle repeats (steps 4, 5) until the power is interrupted.
- 7. If power is interrupted, the process will start over at step 1
- The time to subsequent scheduled defrost will reset.
- 8. NOTE: Do NOT load product until AFTER merchandiser reaches desired operating temperature (approximately 4 hours).

**OPERATION-** Check shelf loading. Overstocking case will affect its proper operation. Do not block discharge and return air.

1. Do not display packages over the air inlet located at the front of the lowest deck - this restricts the airflow and results in warmer temperatures in the case.

- 2. Product must be at temperature when loading case. Case is not designed to cool food.
- 3. Do not display more than 150 pounds of product per shelf. Additional weight will cause deflection in the display shelves.

### Temperature Adjustment

- 1. Adjust the controller for a colder setpoint, or a warmer setpoint.
  - Check internal product temperatures (IPTs) periodically with a pocket thermometer when adjusting case temperatures.
- 2. While adjusting the temperature, the display shows the setpoint. A few seconds after the temperature is set, the controller reverts to the sensed temperature in the merchandiser.

Alarms And Codes flashing temperature or (Beep) audible sensor alarm LED, E1 or E2]

- If the Temperature or Sensor Alarm LED (red) on the controller and display is flashing, a temperature sensor has failed. The display shows E1 if the Discharge Air sensor has failed or E2 if the evaporator sensor has failed.
- If the Discharge Air sensor fails, refrigeration will run continuously. Refrigeration will default to a Safe Mode Duty cycle 6 minutes ON 2 minutes OFF including normal defrost cycle.
- If alarm continues to sound for 1 hour, Unload food product turn off, full counter clock wise turn or unplug case and contact Hussmann Service

# 6. Maintenance

## **Case Cleaning**

bottom.

To insure long life, proper sanitation and minimum maintenance costs, the refrigerator should be thoroughly cleaned frequently. SHUT OFF FAN BEFORE CLEANING: It can be unplugged within the case, or shut off entire case at the source. The interior bottom may be wiped with any domestic soap or detergent based cleaners. Sanitizing solutions will not harm the interior

WARNING! DO NOT USE WATER HOSES! A self contained case empties into an evaporator pan that WILL OVERFLOW IF TOO MUCH WATER IS INTRODUCED during cleaning

- USE WATER AND A MILD DETERGENT FOR THE EXTERIOR ONLY
- Wipe interior with damp non abrasive cloth. Soap and hot water are not enough to kill bacteria; a sanitizing solution must be included with each cleaning process to eliminate bacteria.
- Clean any visible debris surrounding or on top of the drain location. The drain is located under the deck pans.
- DO NOT USE A CHLORINATED CLEANER ON ANY SURFACE.
- DO NOT USE ABRASIVES OR STEEL WOOL SCOURING PADS (these will mar the finish)
- DO NOT USE A CLEANING OR SANITIZING SOLUTION THAT HAS AN OIL BASE (these will dissolve the butyl sealants) or an AMMONIA BASE (this will corrode the copper components of the case)

## Service

- Replace Filter every 6 months or as needed to maintain efficient operation.
- To maintain good refrigeration performance, a refrigeration service person should be called periodically (at least twice a year) to clean the discharge honeycomb and remove any accumulated dirt from the condenser coil and condensate evaporator pan on self-contained models. POOR CIRCULATION OF AIR THROUGH THE CONDENSER COIL WILL RESULT IN POOR REFRIGERATION PERFORMANCE.
- Dirt accumulation inside the condensate evaporator pan will reduce the pan's capacity and affect the efficiency of the heater causing a burned out heater and an overflow of defrost water onto the store floor.

## Tips and Troubleshooting

Before calling for service:

- Check power. Ensure reliable electrical power supply to the equipment
- Check shelf loading. Overstocking will adversely affect case performance.
- If frost is collecting on fixture or product, verify that store Humidity Control is working properly, and that no outside doors/windows allow moisture into store.

# 7. Refrigeration

## Refrigeration

Each self-contained model is equipped with its own condensing unit located beneath the display area. The unit will be charged per nameplate refrigerant and shipped from the factory with all service valves open, completely ready for operation when electrical power has been connected.

P-TRAPS must be installed at the base of all refrigerated cases. The 1 ½" P-TRAP and threaded adapter must be installed to prevent air leakage and insect entrance into the fixture.

**NOTE:** A water Leak test was performed and passed inspection at the Manufacturing site before shipment. A proper sealing inspection is recommended before case start up.





## **CONTROLS and ADJUSTMENTS**

### **CONTROLS and ADJUSTMENTS**

Re	frigeration Cont	rols	Defrost Controls					
Model	Product Application	Discharge Air Temperature	Defrost Frequency	Type of Defrost	Termination Temperature	Failsafe Time (Minutes)		
IM-04-I3-S IM-04-I4-S IM-04-I5-S IM-04-I6-S IM-04-I8-S	Medium Temp. (Dairy, Deli)	24° F to 32° F	25 minutes Every 5 hour	Off Time	45° F	40		
IM-05-I3-S IM-05-I4-S IM-05-I5-S IM-05-I6-S IM-05-I8-S	Medium Temp. (Dairy, Deli)	24° F to 32° F	25 minutes Every 5 hour	Off Time	45° F	40		
IM-04-T3-S IM-04-T4-S IM-04-T5-S	Medium Temp. (Dairy, Deli)	24° F to 32° F	25 minutes Every 5 hour	Off Time	45° F	40		

1. The Controller controls refrigeration temperature. This is factory installed in the control panel. Adjust this control knob to maintain the discharge air temperature shown. Measure discharge air temperatures at the center of the honeycomb.

The defrost setting is factory set as shown above and done in accordance with the parameters on page 44.

# 8. Replacement Parts List

PART/DESCRIPTION	PART#
FAN MOTOR	0477655
BALLAST #LH3-120-L	125-01-3266
BALLAST #LH4-120-L	125-01-3267
BALLAST #LH5-120-L	1H57300550
L.E.D. DRIVER	0547639
RELAY-208/240	1804241
RELAY-120V	0459304001
MOTOR SWITCH SQUARE D #55447	125-01-0271
TERMINAL BLOCK MARATHON #141440	125-01-0295
SENSOR PROBE #SS TIP	0510533
DRIER FILTER #EK-163s	225-01-0656
TX VALVE R-404A	VALVE MODEL NUMBER
EVAP PAN 2000W/240V	1H95138550
EVAP PAN 1500W/240V	1H95137550
EVAP PAN 1000W/240V	1H95141550

CASE	CASE R404A CU R448A CU			BA CU		
MODEL NUMBER	#CU	PART#	DESCRIPTION	#CU	PART #	DESCRIPTION
IM-04-13-S	1	3087874500	M6GP-H064-CAA-177	1	3087874500	M6GP-H064-CAA-177
IM-04-I4-S	1	3082670500	M6KP-0075-CAV-221	1	3082678500	M6GP-H090-CAV-212
IM-04-15-S	1	3082675500	M6KP-0106-CFV-021	1	3082675500	M6KP-0106-CFV-021
IM-04-I6-S	1	3082674500	M6KP-0127-CFV-020	1	3082674500	M6KP-0127-CFV-020
IM-04-18-S	1	1H96225500	FFAP-017Z-CFV-072	1	1H96254500	FFAP-020Z-CFV-072
IM-04-T4-S	1	1H96225500	FFAP-017Z-CFV-072	1	1H96225500	FFAP-017Z-CFV-072
IM-05-I4-S	1	3082673500	M6KP-0095-CFV-021	1	3082675500	M6KP-0106-CFV-021
IM-05-15-S	1	3082674500	M6KP-0127-CFV-020	1	3082674500	M6KP-0127-CFV-020
IM-05-I6-S	1	1H96225500	FFAP-017Z-CFV-072	1	1H96225500	FFAP-017Z-CFV-072
IM-05-18-S	2	3082673500	M6KP-0095-CFV-021	2	3082675500	M6KP-0106-CFV-021

# 9. Service Tips

### WARNING

ALWAYS DISCONNECT THE ELECTRICAL POWER AT THE MAIN DISCONNECT WHEN SERVICING OR REPLACING ANY ELECTRICAL COMPONENT OF THIS REFRIGERATOR. THIS INCLUDES, BUT IS NOT LIMITED TO SUCH ITEMS AS FANS AND THERMOSTATS.

## Fan Blade Replacement

The evaporator fan is located at the back of the case directly beneath the display pan. Should the fan blade ever need servicing. ALWAYS REPLACE THE FAN BLADE WITH THE RAISED EMBOSSING SIDE OF THE BLADE INSTALLED TOWARD THE MOTOR.

## Honeycomb Removal & Cleaning

## CAUTION: DO NOT TEAR THE HONEYCOMB

### 1) Remove the honeycomb assembly as follows:

Insert a small Phillips screwdriver behind the rear edge of the honeycomb on the right hand end and gently pull down. The bottom of the honeycomb will drop down. Continue down the length of the case, lifting the honeycomb out.

### 2) To clean honeycomb:

Mix powdered detergent, in warm water. (5 to 7 Tablespoons per gallon)

Immerse or spot clean the honeycomb. Use care not to damage the cell structure of the honeycomb.

Rinse thoroughly in clean water. Shake excess water from the honeycomb and dry. (if heat is used, do not exceed 140 F dry heat)

3) **Install honeycomb** by inserting the notched side up against the deflector and press upwards inserting the bottom of the honeycomb into the back ledge. Slide along the honeycomb, pressing the front edge upward into the ledge. Be careful no to damage the cells or cut yourself on the edges of the honeycomb.

## **LED Driver Replacement**

The Driver for the canopy LED lamps is located beneath the canopy panel at the left hand end of the case.

### For access to the LED Driver:

- Remove the screws that fasten the canopy to the exterior top of the case
- Pull the top of the canopy forward and rotate it down to remove it from the case
- Replace or service the LED Driver as required and replace the canopy in reverse order of removal.

# 10. Electrical

## Wiring Color Code

### Standard Case Wire Color Code

Color Decsription	<u>Color</u>						
Ground	Green						
Anti-Sweat ······	Purple						
Lights	Orange						
Receptacles							
T-Stat/Solenoid 230VAC ·······	Red/Black						
T-Stat/Solenoid 115VAC ····································	White/Black						
T-Stat/Solenoid 24VAC	Red/White						
Fan Motors	Brown						
Blue Condensing Unit							
Use Copper Conductors Only 430-01-0338 R101003							

### CASE MUST BE GROUNDED

NOTE: Refer to label affixed to case to determine the actual configuration as checked in the "TYPE INSTALLED" boxes.

## **Electrical Circuit Identification**

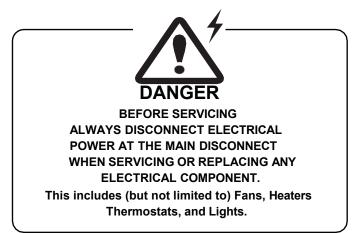
Standard lighting for all refrigerated models will be full length LED lamps located within the case at the top.

The switch controlling the lights, the plug provided for digital scale, and the thermometer are located at the rear of the case mullion.

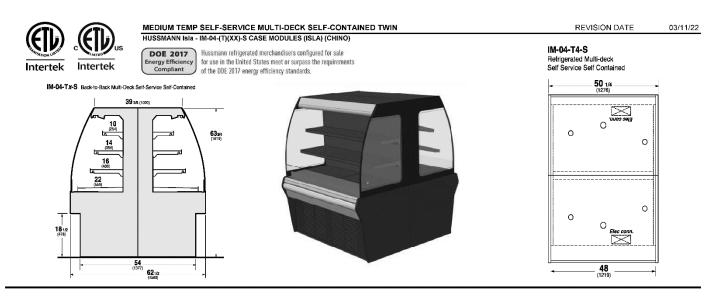
The receptacle that is provided on the exterior back of these models is intended for computerized scales with a five amp maximum load, not for large motors or other high wattage appliances. It should be wired to a dedicated circuit.

## Field Wiring and Serial Plate Amperage

Field Wiring must be sized for component amperes printed on the serial plate. Actual ampere draw may be less than specified. Field wiring from the refrigeration control panel to the merchandisers is required for refrigeration thermostats. Case amperes are listed on the wiring diagram, but always check the serial plate.



# 11. Spec Sheet



#### REFRIGERATION DATA:

CASE LENGTHS	CASE USAGE	CONVENTIONAL CAPACITY ** (BTU/HR/FT)	DISCHARGE AIR * (°F)	VELOCITY (FT/MIN)			
3',4',5'	DELI / DAIRY	1910	30~32	250~270			
3',4',5'	MEAT	2670	28~30	250~270			
*ERONT DISCHARGE AIR MEASURED INSIDE AIR CURTAIN HONEYCOMB							

\*\*REFRIGERATION NOTES:

1) CAPACITY FOR REFERENCE ONLY

2) USE DEW POINT FOR HIGH GLIDE REFRIGERANTS. CARE SHOULD BE TAKEN TO USE THE DEW POINT IN P/T TABLES FOR MEASURING AND ADJUSTING SUPERHEAT.

3) RATING CONDITION IS NSF TYPE I, 75°F/55% RH

#### REFRIGERATION DATA CONTINUED:

CONTROLLER / AIR SENSOR SETTINGS			DEFROST	FAIL SAFE	DEFROST FRE-	TERM.		DEFROST WATER
USAGE	SET POINT (°F)	DIFFER- ENTIAL (°F)	TYPE	TIME (MIN)	QUENCY (#/DAY)	TEMP (°F) AIR	(MIN)	(LBS/DAY/FT)
DELI	22	10	OFF TIME	25	4	52	NA	5.1
MEAT	18	10		25	-	52	IN/A	5.1
	<ol> <li>DEFROST IS BASED ON TERMINATION TEMP, WHICH UNDER NORMAL CIRCUMSTANCES,</li> </ol>							

IS SHORTER THAN FAILSAFE TIME.

#### ELECTRICAL DATA:

#### STANDARD FANS, HEATERS, LED LIGHTS (115 VOLT) EVAPORATOR FANS LED CANOPY LED SHELF ANTI-SWEAT CONVENIENCE MAX. LED LOAD LIGHTS LIGHTS (W/ ALL OPTIONS) HEATERS OUTLETS (OPTIONAL) CASE # OF LENGTH BLADE BLADE AMPS EVAP WATTS DIA. (IN.) PITCH (°) AMPS UUTLETS VOLTS AMPS WATTS AMPS WATTS AMPS WATTS AMPS WATTS FANS 85 N/A N/A N/A N/A 0.6 N/A N/A <u>N/A</u> N/A N/A

	CONDENSING UNIT AND EVAPORATIVE PANS (208V & 240V)									
CASE	CONDENSING UNIT					EVAPORATIVE PAN			EST. REFG.	NEMA
LENGTH	NOM. HP	REFRIG.	Hz/Ph	Volts	RLA	VOLTS	AMPS	WATTS	CHRG. (LBS)	PLUG
3'	1		60/1	208	10.0	240	6.3	1500	6.0	L14-30P
4'	1-3/4	] 404a	60/1	208	12.6	240	6.3	1500	10.3	L14-30P
5'	2-1/4		60/1	208	15.7	240	8.3	2000	14.1	L14-30P
3'	1		60/1	208	10.0	240	6.3	1500	6.0	L14-30P
4'	1-3/4	448a	60/1	208	12.6	240	6.3	1500	10.3	L14-30P
5'	2-1/4	]	60/1	208	15.7	240	8.3	2000	14.1	L14-30P

### OPTIONAL HIGH OUTPUT LED LIGHTS (115 VOLT)

	CASE LENGTH	CANOPY LIGHTS H.O. LED		SHELF I H.O.		MAX. H.O. LED LOAD	
		AMPS	WATTS	AMPS	WATTS	AMPS	WATTS
[	3'	0.4	47	0.7	78	1.1	125
[	4'	0.6	64	0.8	91	1.3	155
	5'	N/A	N/A	N/A	N/A	N/A	N/A

END PANEL WIDTH KEY					
# OF END PNLS	TOTAL ADDED LENGTH (IN.)				
1	1.125	1.125			
2	1.125	2.25			

# Spec Sheet (Cont'd)

IM-05-Ix-S End or Combo Center Case

## MEDIUM TEMP SELF SERVICE MULTI-DECK SELF-CONTAINED HUSSMANN Isia - IM-05-(E or C)(X)-S CASE MODULES (ISLA) (CHINO)

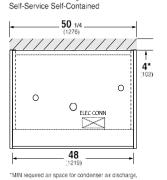
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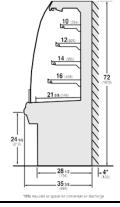
Intertek



#### Hussmann refrigerated merchandisers configured for sale DOE 2017 Energy Efficiency Compliant for use in the United States meet or surpass of of the DOE 2017 energy efficiency standards. for use in the United States meet or surpass the requirements









#### REFRIGERATION DATA:

CASE LENGTHS	CASE USAGE	CONVENTIONAL CAPACITY ** (BTU/HR/FT)	DISCHARGE AIR * (°F)	VELOCITY (FT/MIN)							
3',4',5',6',8'	DELI / DAIRY	1200	30~32	250~270							
3',4',5',6',8' MEAT		1380	28~30	250~270							
*ERONT DISCHARGE AIR MEASURED INSIDE AIR CURTAIN HONEYCOMB											

\*\*REFRIGERATION NOTES:

CAPACITY FOR REFERENCE ONLY
 USE DEW POINT FOR HIGH GLIDE REFRIGERANTS. CARE SHOULD BE TAKEN TO USE THE DEW POINT IN P/T TABLES FOR MEASURING AND ADJUSTING SUPERHEAT.
 NSF RATING CONDITION IS NSF TYPE II, 80°F / 55% RH

### **REFRIGERATION DATA CONTINUED:**

CONTROLLE SET	ISOR	DEFROST	FAIL SAFE	DEFROST	TERM.	DRIP	DEFROST WATER		
USAGE	SET POINT (°F)	DIFFER- ENTIAL (°F)	TYPE	TIME (MIN)	QUENCY (#/DAY)	TEMP (°F) AIR	TIME (MIN)	(LBS/DAY/FT)	
DELI	26	12	OFF TIME	30	4	52	NA	5.0	
MEAT	22	12	OFF TIME	30	4	52	NA	5.9	

END PANEL WIDTH KEY											
# OF END PNLS	END PNL WIDTH (IN.)	TOTAL ADDED LENGTH (IN.)									
1	1.125	1.125									
2	1.125	2.25									

4) DEFROST IS BASED ON TERMINATION TEMP, WHICH UNDER NORMAL CIRCUMSTANCES,

IS SHORTER THAN FAILSAFE TIME.

#### ELECTRICAL DATA:

#### STANDARD FANS. HEATERS. LED LIGHTS (115 VOLT)

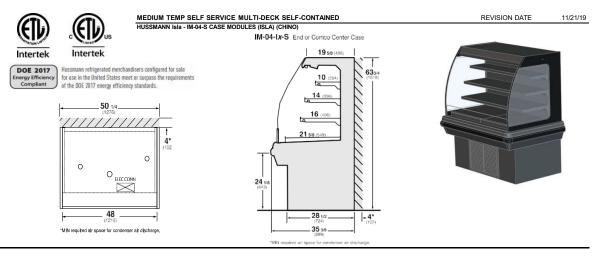
		EVAPORATOR FANS					LED CANOPY		LED SHELF LIGHTS		MAX. LED LOAD (W/ ALL OPTIONS)		ANTI-SWEAT HEATERS		CONVENIENCE OUTLETS (OPTIONAL)	
CASE LENGTH	# OF EVAP FANS	BLADE DIA. (IN.)	BLADE PITCH (°)	AMPS	WATTS	AMPS			AMPS WATTS		AMPS WATTS		WATTS	# VOLTS AMPS		
3'	1	8	25	0.3	8	0.17	19	0.20	23	0.37	42	N/A	N/A	N/A	N/A	N/A
4'	1	8	25	0.3	8	0.23	27	0.27	31	0.50	58	N/A	N/A	N/A	N/A	N/A
5'	1	8	30	0.3	8	0.30	34	0.34	39	0.63	73	N/A	N/A	N/A	N/A	N/A
6'	2	8	25	0.6	16	0.34	39	0.40	46	0.74	85	N/A	N/A	N/A	N/A	N/A
8'	2	8	25	0.6	16	0.47	54	0.54	62	1.01	116	N/A	N/A	N/A	N/A	N/A

CONDENSING UNIT AND EVAPORATIVE PANS (115 & 208V)												
		CC	ONDENSING L	JNIT	_	EVA	PORATIVE	PAN	EST. REFG. CHRG.			
CASE LENGTH	NOM. HP	REFRIG.	Hz/Ph	Volts	RLA	VOLTS	AMPS	WATTS	(LBS) / CU	NEMA PLUG		
3'	3/4		60/1	208	6.8	240	4.8	1000	4.6	14-20P		
4'	1		60/1	208	9.0	240	6.3	1500	6.0	14-20P		
5'	1-1/4	404a	60/1	208	9.3	240	6.3	1500	6.6	14-30P		
6'	1-3/4		60/1	208	12.6	240	6.3	1500	10.3	14-30P		
8'	2 X 1		60/1	208	18.6	240	8.3	2000	6.0	CS-6365-C		
3'	3/4		60/1	208	6.8	240	5.0	1200	4.6	N/A		
4'	1	448a	60/1	208	9.3	240	6.3	1500	6.0	N/A		
5'	1-1/4		60/1	208	9.3	240	6.3	1500	6.6	14-30P		
6'	1-3/4		60/1	208	12.6	240	6.3	1500	10.3	14-30P		
8'	8' 2 X 1		60/1	208	18.6	240	8.3	2000	6.0	CS-6365-C		

### OPTIONAL HIGH OUTPUT LED LIGHTS (115 VOLT)

CASE LENGTH	CANOPY H.O.	LIGHTS	SHELFI H.O.		MAX. H.O. LED LOAD			
	AMPS WATTS		AMPS	WATTS	AMPS	WATTS		
3'	0.21	24	0.34	39	0.54	63		
4'	0.28	32	0.40	46	0.67	78		
5'	N/A	N/A	N/A	N/A	N/A	N/A		
6'	0.41	47	0.68	78	1.09	125		
8'	0.56 64		0.79	91	1.35	155		

# Spec Sheet (Cont'd)



REFRIGERATION DATA:

CASE LENGTHS	CASE USAGE	CONVENTIONAL CAPACITY ** (BTU/HR/FT)	DISCHARGE AIR * (°F)	VELOCITY (FT/MIN)
3',4',5',6',8'	DELI / DAIRY	955	30~32	250~270
3',4',5',6',8'	MEAT	1335	28~30	250~270

\*FRONT DISCHARGE AIR MEASURED INSIDE AIR CURTAIN HONEYCOMB \*\*REFRIGERATION NOTES:

CAPACITY FOR REFERENCE ONLY
 USE DEW POINT FOR HIGH GLIDE REFRIGERANTS. CARE SHOULD BE TAKEN TO USE THE DEW POINT IN P/T TABLES FOR MEASURING AND ADJUSTING SUPERHEAT.
 NSF RATING CONDITION IS NSF TYPE II, 80°F / 55% RH

### REFRIGERATION DATA CONTINUED:

CONTROLLE	er / Air Sei Ttings	NSOR	DEFROST	FAIL	DEFROST FRE-	TERM.	DRIP	DEFROST WATER
USAGE	SET POINT (°F)	DIFFER- ENTIAL (°F)	TYPE	TIME (MIN)	QUENCY (#/DAY)	TEMP (°F) AIR	TIME (MIN)	(LBS/DAY/FT)
DELI	22	10	OFF TIME	25	4	52	NA	5.4
MEAT	18	10	OFF TIME	25	4	52	INA	5.1
		1) DEEDO	ST IS BASED	ON TERM	NATION TEN	AD WHICH	INDER NO	DRMAL CIRCLIMSTAN

END	IDTH KEY	
# OF END PNLS	END PNL WIDTH (IN.)	TOTAL ADDED LENGTH (IN.)
1	1.125	1.125
2	1.125	2.25

ST IS BASED ON TERMINATION TEMP, WHICH UNDER NORMAL CIRCUMSTANCES,

IS SHORTER THAN FAILSAFE TIME.

ELECTRICAL DATA:

#### STANDARD FANS, HEATERS, LED LIGHTS (115 VOLT)

		EVAPORATOR FANS					LED CANOPY LIGHTS		LED SHELF LIGHTS		MAX. LED LOAD				CONVENIENCE OUTLE (OPTIONAL)	
CASE LENGTH	# OF EVAP FANS	BLADE DIA. (IN.)	BLADE PITCH (°)	AMPS	WATTS	AMPS	WATTS	AMPS WATTS		AMPS WATTS				# VOLTS AMPS		,
3'	1	8	20	0.3	8	0.17	19	0.20	23	0.37	42	N/A	N/A	N/A	N/A	N/A
4'	1	8	25	0.3	8	0.23	27	0.27	31	0.50	58	N/A	N/A	N/A	N/A	N/A
5'	1	8	25	0.3	8	0.30	34	0.34	39	0.63	73	N/A	N/A	N/A	N/A	N/A
6'	2	8	20	0.6	16	0.34	39	0.40	46	0.74	85	N/A	N/A	N/A	N/A	N/A
8'	2	8	25	0.6	16	0.47	54	0.54	62	1.01	116	N/A	N/A	N/A	N/A	N/A

		CONDENS	ING UNIT AN	ND EVAPOR	ATIVE PAN	IS (115 & 20	BV)			
		CO	NDENSING	UNIT		EVAP	ORATIVE	PAN	EST REFG CHRG	NEMA
CASE LENGTH	NOM. HP	REFRIG.	Hz/Ph	Volts	RLA	VOLTS	AMPS	WATTS	(LBS)	PLUG
3'	1/2		60/1	115	10.5	115	8.3	1000	2.7	L5-30P
4'	3/4	1	60/1	208	6.8	240	6.3	1500	4.6	L14-20P
5'	1	404A	60/1	208	9.3	240	6.3	1500	6.0	L14-30P
6'	1	1	60/1	208	10.0	240	6.3	1500	6.0	L14-30P
8'	1-3/4	1	60/1	208	12.6	240	6.3	1500	10.3	L14-30P
3'	1/2		60/1	115	10.5	115	8.3	1000	2.7	L5-30P
4'	3/4	1	60/1	208	9.0	240	6.3	1500	4.6	L14-20P
5'	1	448A	60/1	208	9.3	240	6.3	1500	6.0	L14-30P
6'	1-1/4	1	60/1	208	9.3	240	6.3	1500	6.0	L14-30P
8'	2	1	60/1	208	12.0	240	6.3	1500	10.3	L14-30P

3'	1/2		60/1	115	10.5	115	8.3	1000	2.7					
4'	3/4	1	60/1	208	6.8	240	6.3	1500	4.6					
5'	1	404A	60/1	208	9.3	240	6.3	1500	6.0					
6'	1	1	60/1	208	10.0	240	6.3	1500	6.0					
8'	1-3/4	1	60/1	208	12.6	240	6.3	1500	10.3					
3'	1/2		60/1	115	10.5	115	8.3	1000	2.7					
4'	3/4	1	60/1	208	9.0	240	6.3	1500	4.6					
5'	1	448A	60/1	208	9.3	240	6.3	1500	6.0					
6'	1-1/4	1	60/1	208	9.3	240	6.3	1500	6.0					
8'	2	1	60/1	208	12.0	240	6.3	1500	10.3					
	OPTIONAL HIGH OUTPUT LED LIGHTS (115 VOLT)													

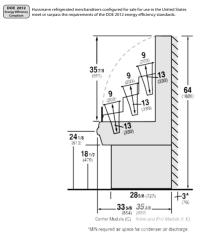
#### CANOPY LIGHTS SHELF LIGHTS MAX. H.O. LED LOAD CASE LENGTH H.O. LED H.O. LED AMPS WATTS WATTS WATTS 0.41 0.21 24 32 0.20 23 31 47 63 0.55 N/A 0.81 1.09 N/A 0.41 0.56 N/A 47 64 N/A 46 62 N/A 0.40 N/A 94 0.54 126

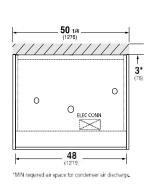
# Spec Sheet (Cont'd)

### HUSSMANn<sup>®</sup> Specialty Products



IM-04-I4-FNC-S NON-CRITICAL TEMP MULTI-DECK FLORAL NARROW CANOPY ISLAND Isla - IM-04-(E or C)(XX)-R-FNC CASE MODULES (ISLA)(CHINO)







#### REFRIGERATION DATA:

						TEMPERAT	fure (°F)			DISCHARGE AIF	2	
	MODULE CASE (BTU/HR/TOTAL) LENGTH USAGE		EVAPORATOR		UNIT SIZING*		TEMPERATURE (°F)		VELOCITY	EST. REFG. CHRG. (LBS)		
			PAR	CONV	UNLIGHTED	L.E.D. LIGHTED	UNLIGHTED	L.E.D. LIGHTED	PAR	CONV	(FT/MIN)	
	4'	FLORAL	2400	2760	30	28	28	26	34	34	200~250	2.8

\*2º F less than evaporator for pressure loss in refrigerant lines

\*\*\* REFRIGERATION NOTES: 1) TEST CONDITIONS: 75F/55% RH 2) SUBJECT TO CHANGE BASED ON DESIGN CHANGES 3) ADD 10 BTUS PER FOOT/PER SHELF OR CANOPY FOR OPTIONAL LED LIGHTS



### REFRIGERATION DATA CONTINUED:

SETTINGS USAGE CUT IN (%F) CUT OUT (%F) 32.0

### FLORAL ELECTRICAL DATA:

30.0

STANDARD FANS AND HEATERS (120 VOLT)						_		LIGHTING: 12	V INPUT VOLTAGE			
	MODULE	# EVAP. FANS	TOTAL	EE FANS	L.E.D. C	ANOPY HTS		LI	e.d. shelf Lights	LE.D. TOTAL LIGHTS	WITH 4 ROWS	PLUG TYPE
			AMPS	WATTS	AMPS	WATTS	# ROWS	AMPS	WATTS	AMPS	WATTS	
1	4'	1	0.30	18.0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	L5-30P

ELECTR	CAL DAT	A CONTIN	IUED:				
MODULE	CONDENSING UNIT 120V / 1 PHASE		EVAPORATOR PAN 120V / 1 PHASE		CONVENINECE OUTLETS		
LENGTH	AMPS	HP	AMPS		#OUTLET	VOLTS	AMPS
4'	7.45	1/3	12.5	1500	N/A	N/A	N/A

#### OPTIONS/NOTES:

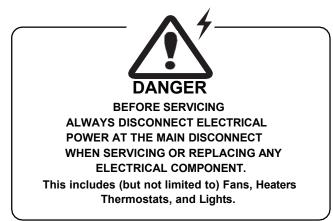
Single point mechandical connections TX valves Liquid Hand Valves Standard Shelves: Upper Shelf 12"; Bottom Shelf 16"

Standard 48" height Black bumper and black interior PTM

15

# 12. General Maintenance

## **Electrical Precautions**



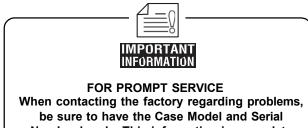
## **Evaporator Fans**

The evaporator fans are located at the center front of these merchandisers directly beneath the display pans. Should fans or blades need servicing, always replace fan blades with the raised embossed side of the blade TOWARD THE MOTOR.

## **Tips and Troubleshooting**

Before calling for service, check the following:

- 1. Check electrical power supply to the equipment for connection.
- 2. Check fixture loading. Overstocking case will affect its proper operation.
- 3. If frost is collecting on fixture and/or product, check that Humidity Control is working properly, and that no outside doors or windows are open - allowing moisture to enter store.



be sure to have the Case Model and Serial Number handy. This information is on a plate located on the case itself.

## **Stainless Steel Cleaning and Care**

There are three basic things, which can break down your stainless steel's passivity layer and allow corrosion.

### 1. Mechanical Abrasion

Mechanical Abrasion means those things that will scratch the steels surface. Steel Pads, wire Brushes, and Scrapers are prime examples.

### 2. Water

Water comes out of our tap in varying degrees of hardness. Depending on what part of the country you live in, you may have hard or soft water. Hard water may leave spots. Also, when heated, hard water leaves deposits behind that if left to sit, will break down the passive layer and rust your stainless steel. Other deposits from food preparation and service must be properly removed.

### 3. Chlorides

Chlorides are found nearly everywhere. They are in water, food and table salt. One of the worst perpetrators of chlorides can come from household and industrial cleaners.

Don't Despair! Here are a few steps that can help prevent stainless steel rust.

### 1. Use the Proper Tools

When cleaning your stainless steel products, take care to use non-abrasive tools. Soft Clothes and plastic scouring pads will NOT harm the steel's passive layer. Stainless steel pads can also be used but the scrubbing motion must be in the same direction of the manufacturer's polishing marks.

### 2. Clean With the Polish Lines

Some stainless steels come with visible polishing lines or "grain". When visible lines are present, you should ALWAYS scrub in a motion that is parallel to them. When the grain cannot be seen, play it safe and use a soft cloth or plastic scouring pad.

3. Use Alkaline, Alkaline Chlorinated or Nonchloride Containing Cleaners

While many traditional cleaners are loaded with chlorides, the industry is providing an ever increasing choice of non-chloride cleaners. If you are not sure of your cleaner's chloride content contact your cleaner supplier. If they tell you that your present cleaner contains chlorides, ask for an alternative. Also, avoid cleaners containing quaternary salts as they also can attack stainless steel & cause pitting and rusting.

# **General Maintenance (Cont'd)**

### 4. Treat your Water

Though this is not always practical, softening hard water can do much to reduce deposits. There are certain filters that can be installed to remove distasteful and corrosive elements. Salts in a properly maintained water softener are your friends. If you are not sure of the proper water treatment, call a treatment specialist.

### 5. Keep your Food Equipment Clean

Use alkaline, alkaline chlorinated or non-chlorinated cleaners at recommended strength. Clean frequently to avoid build-up of hard, stubborn stains. If you boil water in your stainless steel equipment, remember the single most likely cause of damage is chlorides in the water. Heating cleaners that contain chlorides has a similar effect.

### 6. RINSE, RINSE, RINSE

If chlorinated cleaners are used you must rinse, rinse,

rinse and wipe dry immediately. The sooner you wipe off standing water, especially when sit contains cleaning agents, the better. After wiping the equipment down, allow it to air dry for the oxygen helps maintain the stainless steel's passivity film.

- 7. Never Use Hydrochloric Acid (Muriatic Acid) on Stainless Steel
- 8. Regularly Restore/Passivate Stainless Steel

Warr		erformed by trained service provider) ase before performing Preventive Maintenance!
Preventive Maintenance	Frequency	Instructions
Case Exterior	Monthly	Condensing Coil:
		Note: The vacuum 'blow mode' is to be used when cleaning the condenser coil. Follow these steps:
		a. Remove panel; use vacuum and brush to dislodge and remove dust on and in coil.
		b. Place damp rags around condensing fan motor brackets to collect airborne dust.
		c. Using vacuum (in 'blowing' mode), blow air through condenser coils and into fans. Make certain to blow entire surface of condensing coils to assure that all entrenched dust is removed. Caution! Coil fins are sharp. Handle with care!
		d. Replace rear grille to case (4 screws).
	Quarterly	Evaporator Pan: Caution! Disconnect from receptacle box.
		Remove mounting screws from base.
		Use de-scaling solution (such as CLR®) that will prevent corrosion, lime and rust) to clean pan,
		Rinse thoroughly; do not submerse in water.
		Reattach pan to case with same mounting screws.
		Reconnect power cord to receptacle box.
	Quarterly	Compressor Area: Caution! be certain to disconnect power from case before cleaning compressor area!
		Slide/Roll compressor package out from under case.
		Use moist cloth to wipe off dust & debris that collects on various parts.
		Slide/Roll compressor package back under case.
	Quarterly	Under Case Cleaning: Once refrigeration package is clear of unit, vacuum under case to remove all dust and dirt that may collect under case.

# **13. Preventive Maintenance**

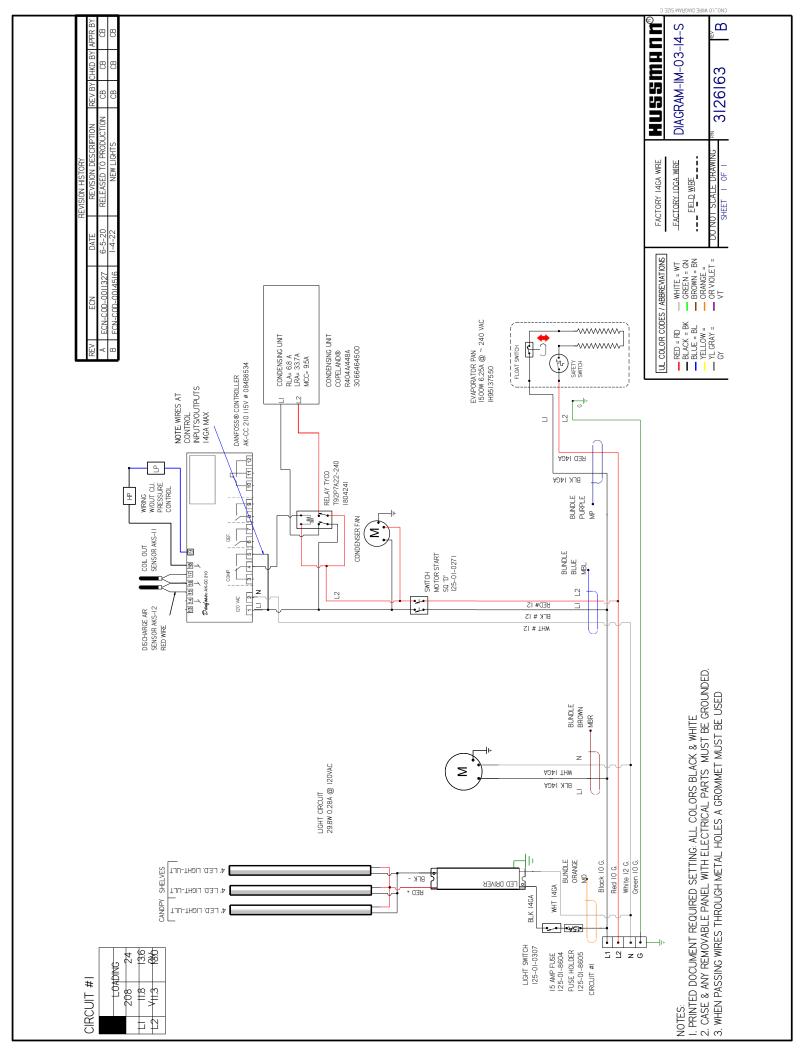
# **Preventive Maintenance (Cont'd)**

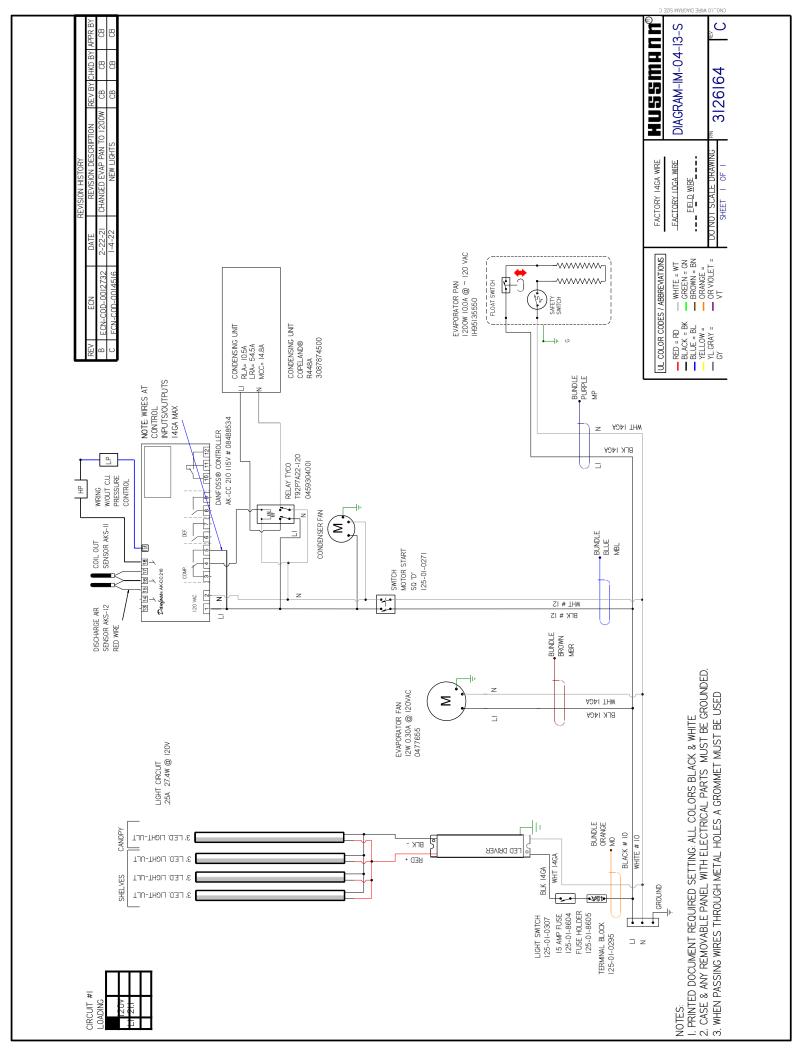
(To be performed by trained service provider) Warning! Turn Off case before performing Preventive Maintenance!						
Preventive Maintenance	tive Maintenance Frequency Instructions					
Case Interior	Quarterly	Tub, Coil, Drain, Fan Blades, Motors, Brackets:				
		Disconnect power from the case before cleaning the Tub, Coil, Fan, Motor and Drain Area!				
		Remove Decking, Sub-Deck and Fan Shroud.				
		Use vacuum to clean Evaporator Coils.				
		Clean Tub, Coil and Drain with warm water, clean cloth, brush and mild soap solution.				
		Remove any debris that may clog drain.				
		Clean Fan Blades, Motors and Brackets by wiping down with moist cloth.				

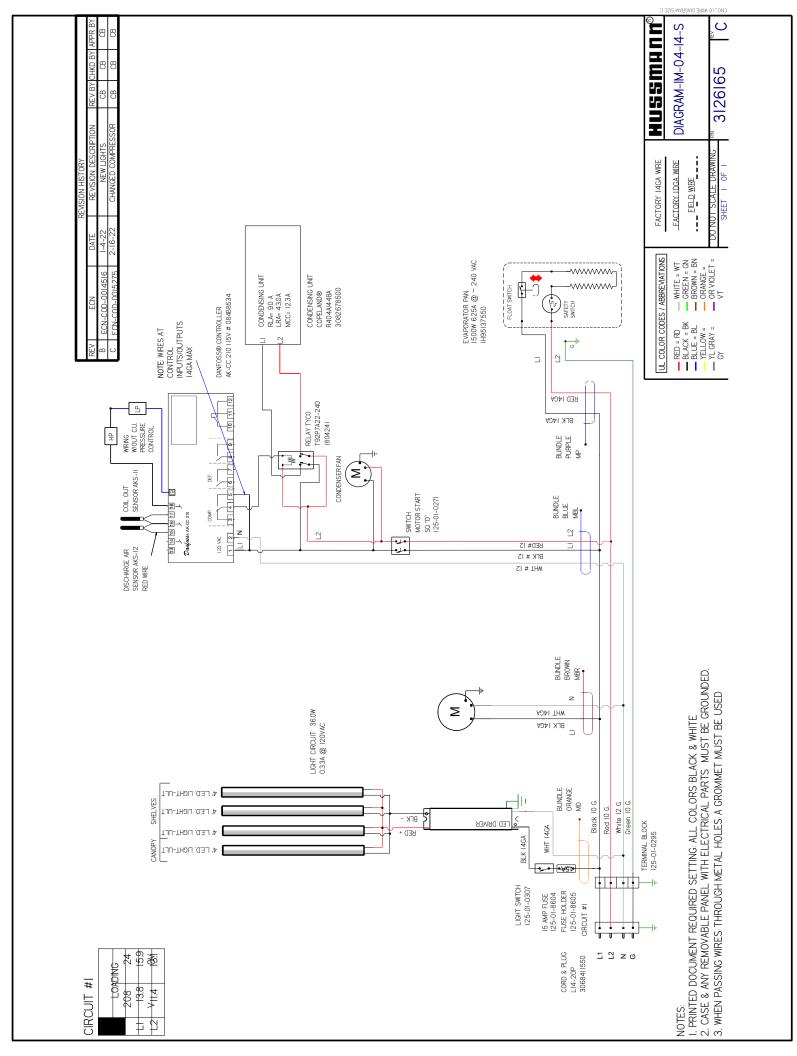
Do not exceed 400lbs (evenly distributed) per pan on the end case

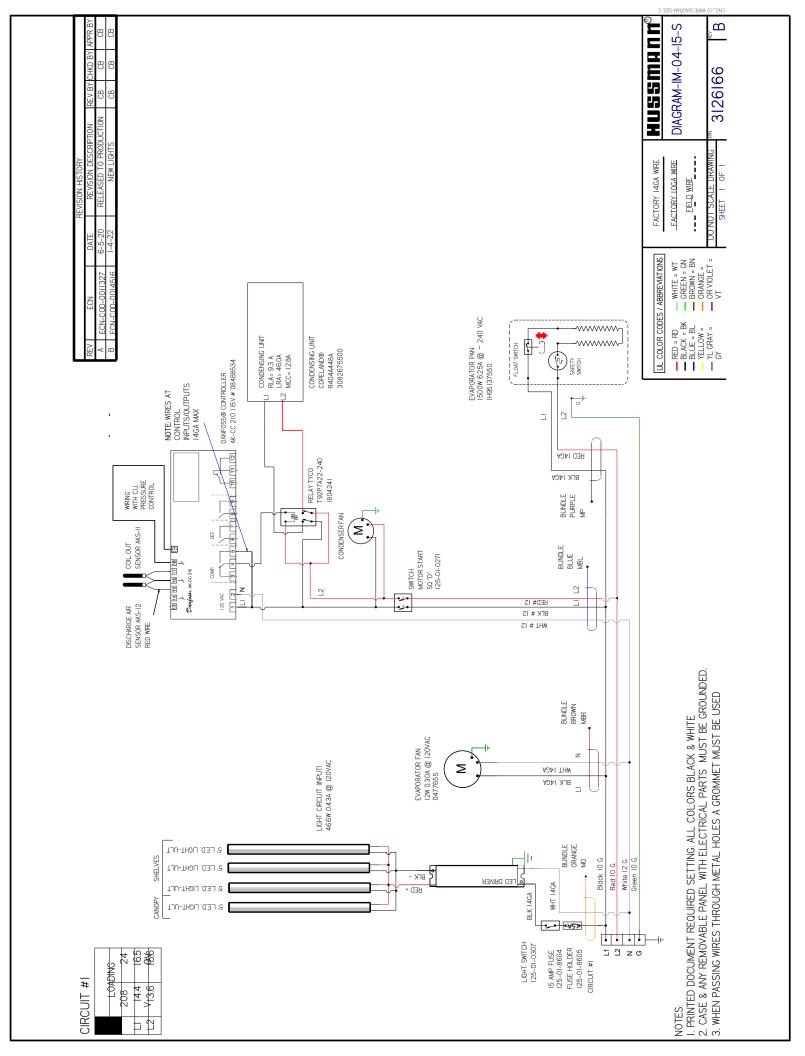
# 14. Electrical Wiring Diagrams Index

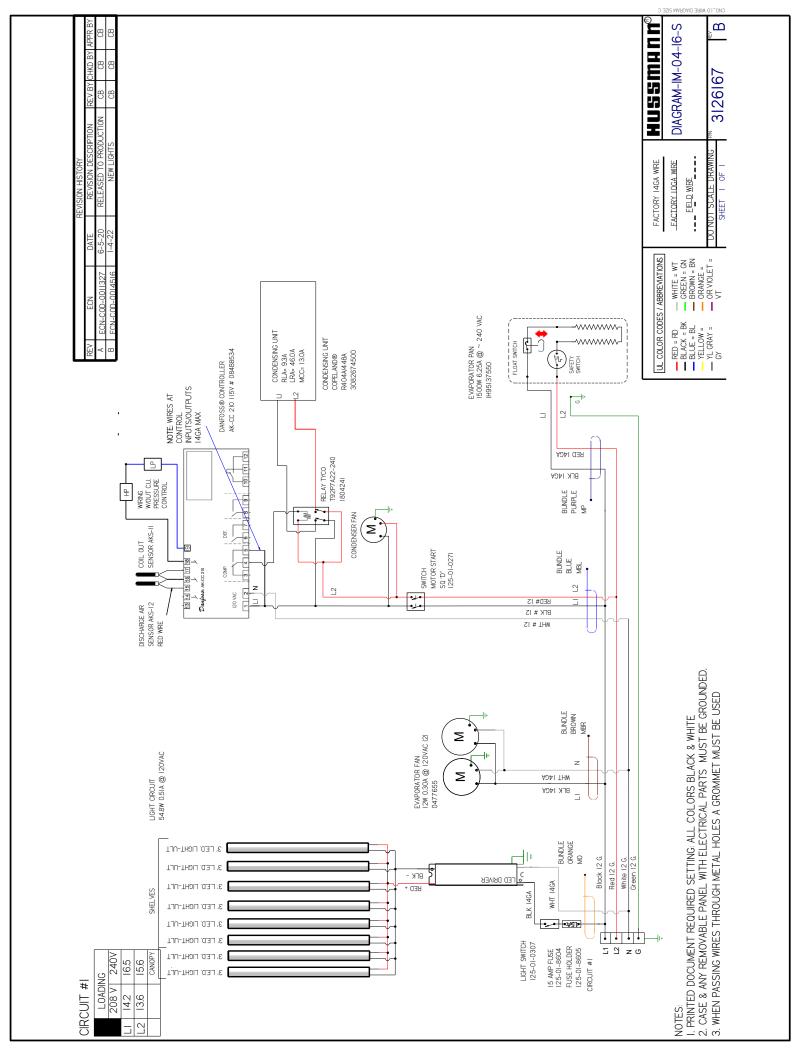
IM-03-SC	IM-03-I4-S R-404A/R-448A	4'	3126163
IM-04-SC	IM-04-I3-S R-448A	3'	3126164
	IM-04-I4-S R-404A/R-448A	4'	3126165
	IM-04-I5-S R-404A/R-448A	5'	3126166
	IM-04-I6-S R-404A/R-448A	6'	3126167
	IM-04-18-S R-448A	8'	3126168
IM-04-TWIN-SC	IM-04-T4-S R-404A/R-448A	4'	3126169
IM-05-SC	IM-05-13-S R-404A/448A	3'	3133364
	IM-05-I4-S R-448A	4'	3126170
	IM-05-I6-S R-404A/R-448A	6'	3126171
	IM-05-I8-S R-448A	8'	3126172

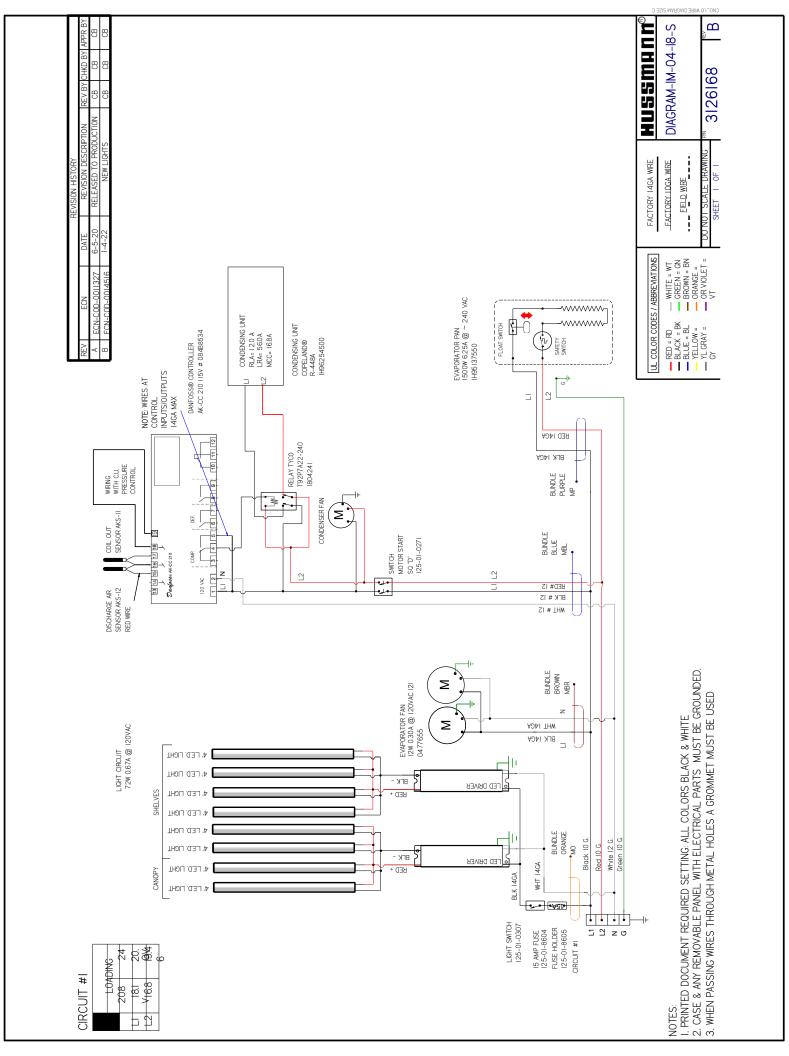


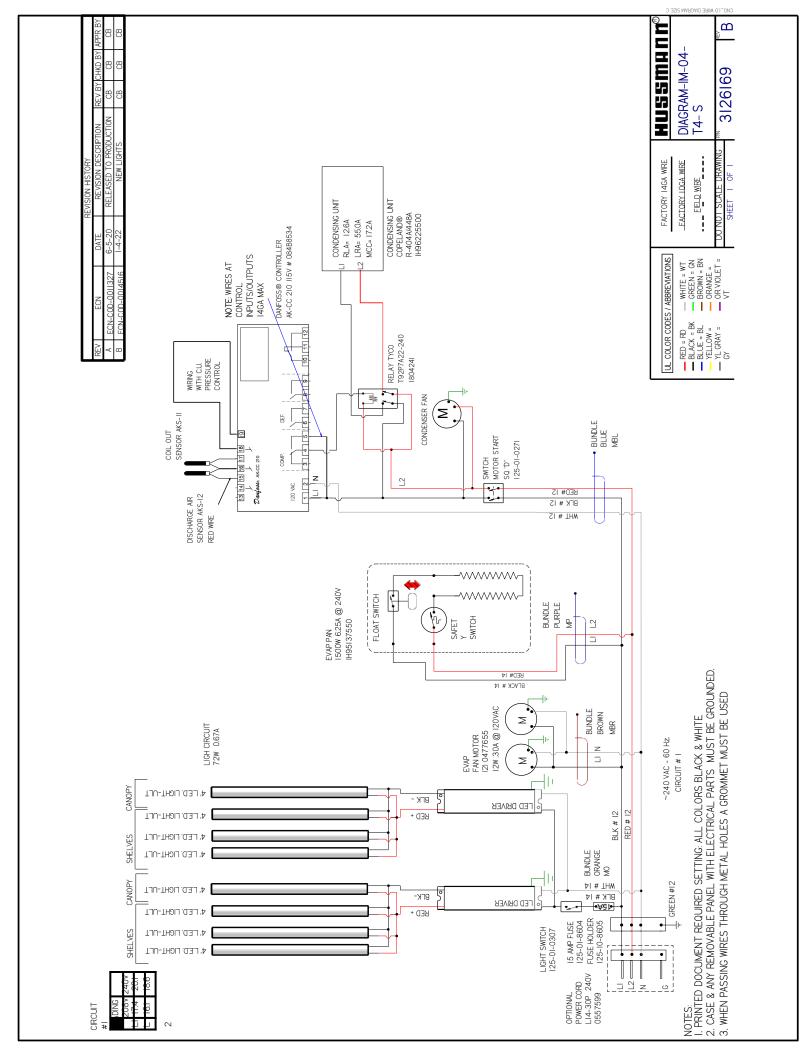


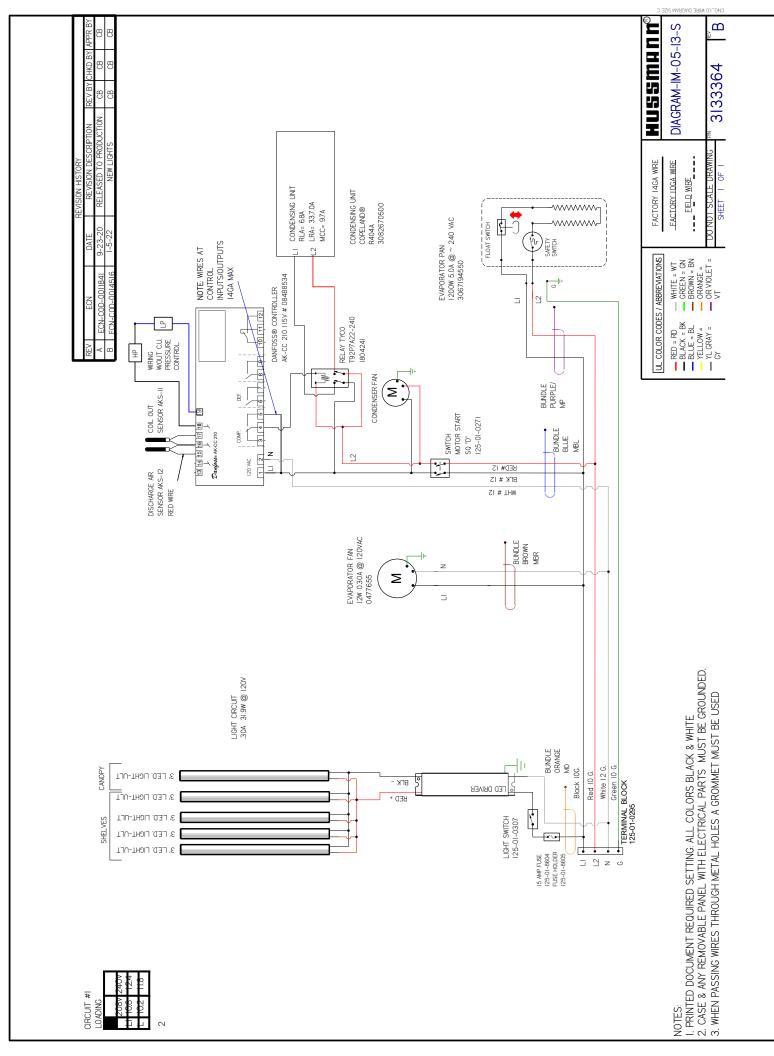


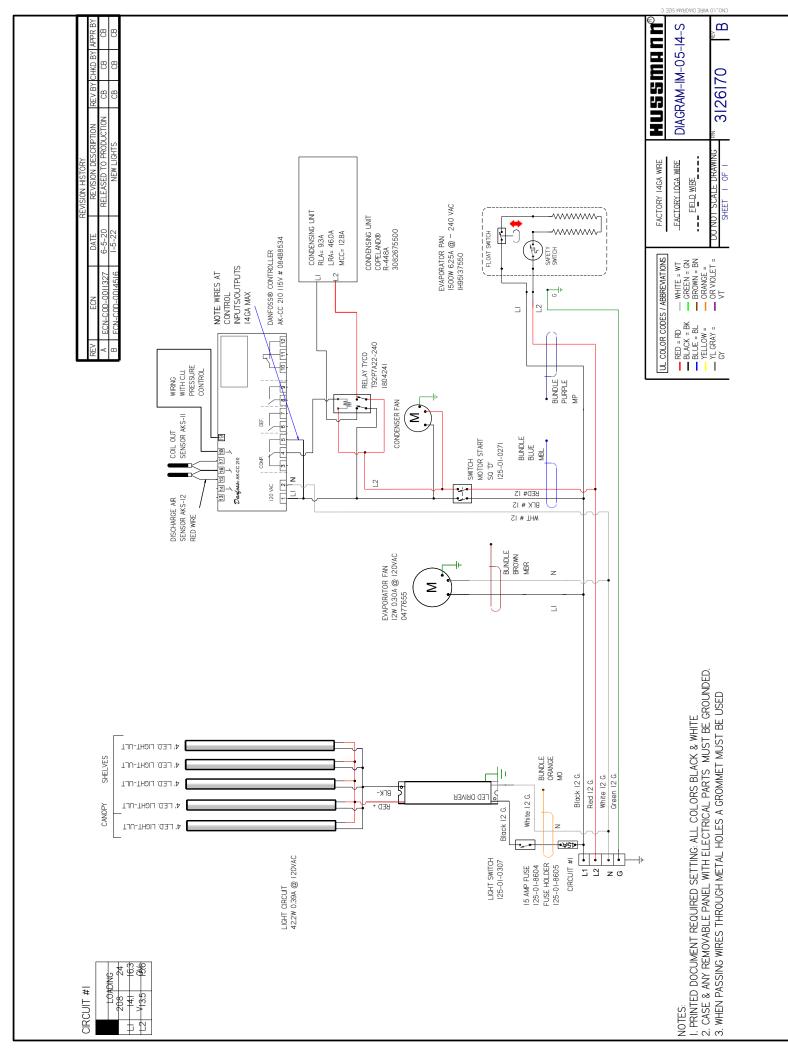


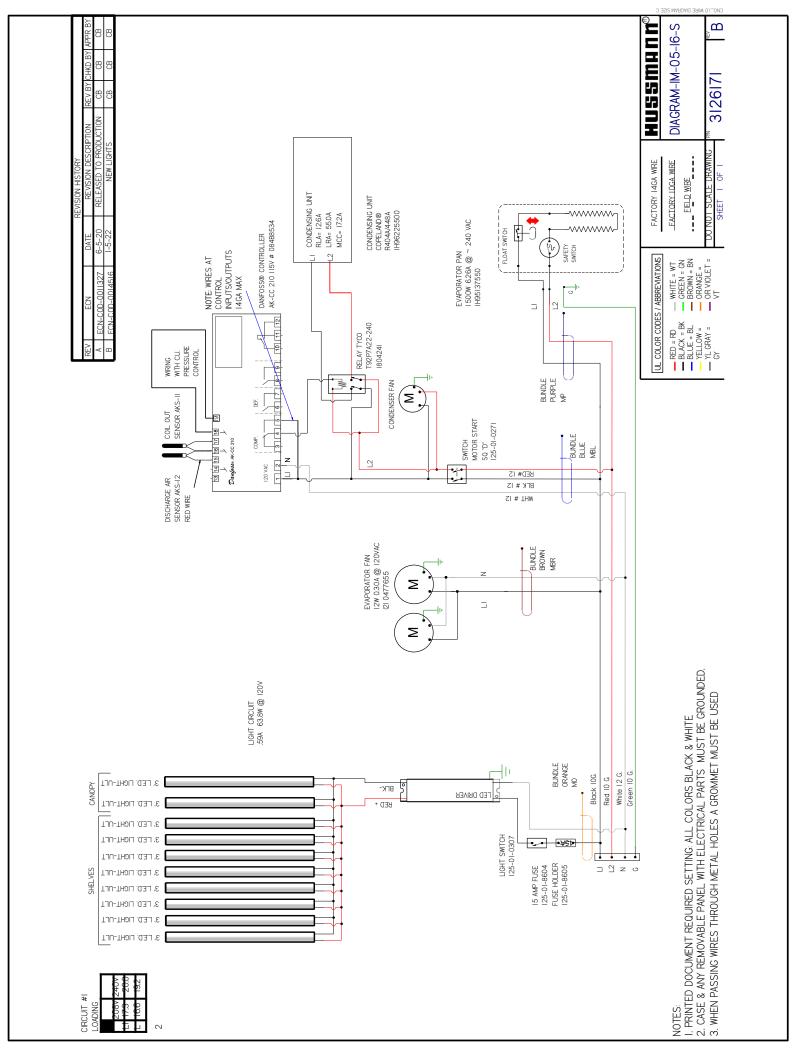


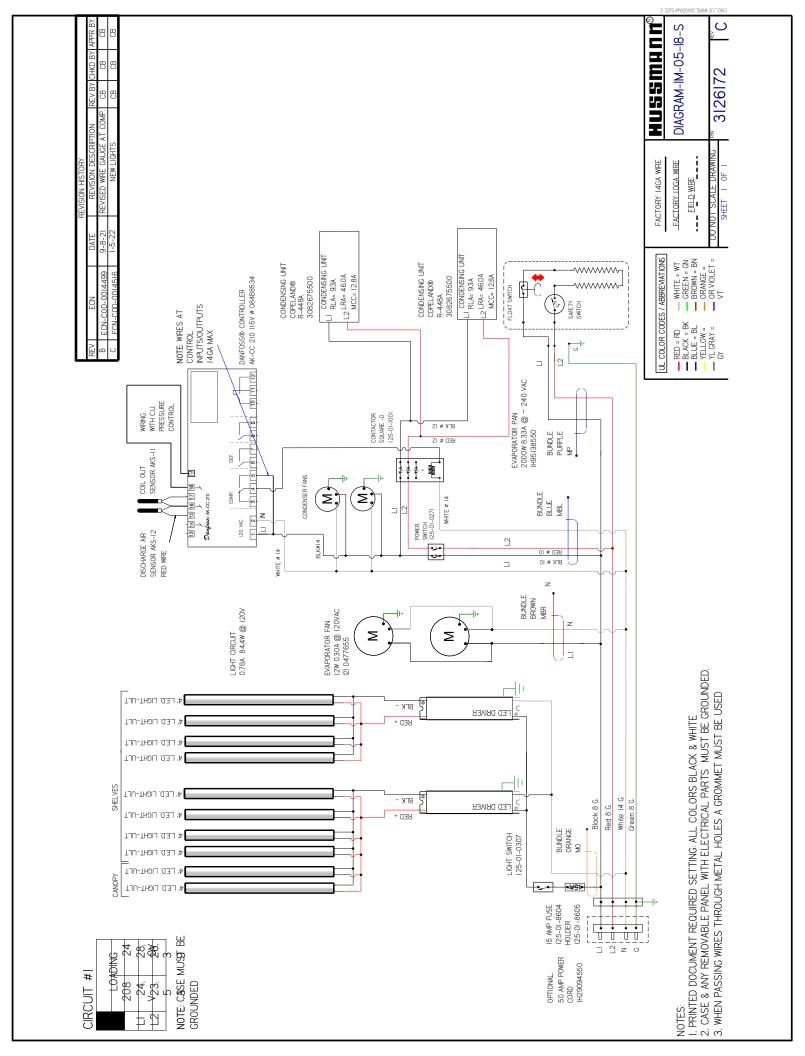












# 16. Controller Parameters

P/N:PROGRAM KEY IM-04

Parameter	Description	Set Value	Default Value	Function
SEt	Set point	18	-5	Compressor cut out
Ну	Differential	10	2	Compressor cut in is setpoint +differential(Hy). Cut out is setpoint
P2P	Evaporator probe presence	Y	Y	n=n not present. Defrost stops by time; y = present, defrost stops by temp
<u>PbC</u>	Type of probe	CtC	<u>nTC</u>	(ntC, CtC) It allows to set the kind of probe used by the instrument: ntC = NTC-EU probe, CtC = NTC-US probe. Set this PbC parameter to CtC to support standard CPC temp sensors - factory default.
CF	Temperature measurement unit	°F	°C	°C = Celsius °F = Fahrenheit (CAUTION! When the measurement unit is changed, the setpoint and the values of the parameters Hy, LS, US, ot, ALU and ALL have to be checked and modified if necessary).
rES	Resolution	in	dE	(in = 1°C; dE = 0.1°C) Allows decimal point display.
dFP	Probe selection for defrost	P2	P2	nP = no probe P1 = thermostat probe P2 = evaporator probe P3 = configurable probe P4 = probe on Hot Key plug
dtE	Defrost termination tempera- ture	52	8	(-50 to 50°C; -58 to 122°F) Sets the temperature measured by the evaporator probe, which causes the end of defrost.
idF	Interval between defrost cycles	6	6	(0 to 120 hr) Determines the time interval between the beginning of two defrost cycles.
MdF	(Maximum) length of Defrost	25	30	When P2P = n, (not evaporator probe: timed defrost) it sets the defrost dura- tion, when P2P = y (defrost end based on tem- perature) it sets the maximum length for defrost.

# **Controller Parameters (Cont'd)**

i2F	Second Digital Input	bAL	EAL	(EAL; bAL; PAL; dor; dEF; ES; AUS; Htr; FAn; HdF; onF) EAL = external alarm: "EA" message is displayed; bAL = serious alarm "CA" message is dis- played; PAL = pressure switch alarm, "CA" message is dis- played; dor = door switch function; dEF = activation of a defrost cycle; ES = energy saving; AUS = auxiliary relay activa- tion with oA2=AUS; Htr = type of inverting action (cooling or heating); FAn = fan; onF = to switch the controller OFF
did	Digital Input	0	15	(0 to 255 min) Delay between the detection of the external alarm condition and its signaling. When i2F= PAL, it is the interval of time to calculate the number of pressure switch activation
i2P	Second digital input polarity (18-19)	OP	CL	(0 to 15) Number of activation, during the did interval, before signaling an alarm event (i2F=PAL). If the nPS activation during did time is reached, switch OFF and ON the instrument to restart normal regulation.
<u>oNF</u>	ON/OFF key enabling	<u>oFF</u>	<u>n0</u>	(nU; oFF; ES) nU = disabled; oFF = enabled; ES = not set it

# **Controller Parameters (Cont'd)**

P/N:PROGRAM KEY IM-05

Parameter	Description	Set Value	Default Value	Function
SEt	Set point	22	-5	Compressor cut out
Ну	Differential	12	2	Compressor cut in is setpoint +differential(Hy). Cut out is setpoint
P2P	Evaporator probe presence	Y	Y	n=n not present. Defrost stops by time; y = present, defrost stops by temp
<u>PbC</u>	<u>Type of probe</u>	CtC	<u>nTC</u>	(ntC, CtC) It allows to set the kind of probe used by the instrument: ntC = NTC-EU probe, CtC = NTC-US probe. Set this PbC parameter to CtC to support standard CPC temp sensors - factory default.
CF	Temperature measurement unit	°F	°C	°C = Celsius °F = Fahrenheit (CAUTION! When the measurement unit is changed, the setpoint and the values of the parameters Hy, LS, US, ot, ALU and ALL have to be checked and modified if necessary).
rES	Resolution	in	dE	(in = 1°C; dE = 0.1°C) Allows decimal point display.
dFP	Probe selection for defrost	P2	P2	nP = no probe P1 = thermostat probe P2 = evaporator probe P3 = configurable probe P4 = probe on Hot Key plug
dtE	Defrost termination tempera- ture	52	8	(-50 to 50°C; -58 to 122°F) Sets the temperature measured by the evaporator probe, which causes the end of defrost.
idF	Interval between defrost cycles	6	6	(0 to 120 hr) Determines the time interval between the beginning of two defrost cycles.
MdF	(Maximum) length of Defrost	30	30	When P2P = n, (not evaporator probe: timed defrost) it sets the defrost dura- tion, when P2P = y (defrost end based on tem- perature) it sets the maximum length for defrost.

# **Controller Parameters (Cont'd)**

i2F	Second Digital Input	bAL	EAL	(EAL; bAL; PAL; dor; dEF; ES; AUS; Htr; FAn; HdF; onF) EAL = external alarm: "EA" message is displayed; bAL = serious alarm "CA" message is dis- played; PAL = pressure switch alarm, "CA" message is dis- played; dor = door switch function; dEF = activation of a defrost cycle; ES = energy saving; AUS = auxiliary relay activa- tion with oA2=AUS; Htr = type of inverting action (cooling or heating); FAn = fan; onF = to switch the controller OFF
did	Digital Input	0	15	(0 to 255 min) Delay between the detection of the external alarm condition and its signaling. When i2F= PAL, it is the interval of time to calculate the number of pressure switch activation
i2P	Second digital input polarity (18-19)	OP	CL	(0 to 15) Number of activation, during the did interval, before signaling an alarm event (i2F=PAL). If the nPS activation during did time is reached, switch OFF and ON the instrument to restart normal regulation.
<u>oNF</u>	ON/OFF key enabling	<u>oFF</u>	<u>n0</u>	(nU; oFF; ES) nU = disabled; oFF = enabled; ES = not set it

# **17. Danfoss Controller Operations**









2

Open Camera

IPhone User Hold the camera up to the QR code

Android User Open QR Code Reader app if necessary. Hold the camera up to the QR code

3 Jan

Tap the notification to be taken to the destination of the QR code

## **18. Dixell Controller Operations**

026-1210 Rev 3 03-FEB-2015

# XR75CX Digital Controller for Medium-Low Temperature Refrigeration Applications Installation and Operation Manual







Open Camera

IPhone User Hold the camera up to the QR code

Android User Open QR Code Reader app if necessary. Hold the camera up to the QR code

Tap the notification to be taken to the destination of the QR code

# **19. Troubleshooting Guide**

Problem	Possible Cause	Possible Solution
Case temperature is too warm.	Ambient conditions may be affecting the case operation.	Check case position in store. Is the case located near an open door, window, electric fan or air conditioning vent that may cause air currents? Case must be located minimum 15 Ft away from doors or windows. Cases are designed to operate at 55% Relative humidity and a temperature of 75°F.
	Discharge air temp is out of spec.	Check evaporator fan operation. Check electrical connections and input voltage.
		Fans are installed backwards. Check airflow direction.
		Fan blades are installed incorrectly. Make sure fan blades have correct pitch and are per specification.
		Check to see that fan plenum is installed correctly. It should not have any gaps.
		Check suction pressure and insure that it meets factory specifications.
	Case is in defrost.	Check defrost settings. See Technical Specifications section.
	Product load may be over its limits blocking airflow.	Redistribute product so it does not exceed load level. There is a sticker on the inside of the case indicating what the maximum load line is.
	Coil is freezing over.	Return air is blocked, make sure debris is not blocking the intake section.
		Coil close-offs are not installed. Inspect coil to make sure these parts are on the case.
	Condensing coil or evaporator coil is clogged or dirty.	Clean coil.
Case temperature is too cold.	The t-stat temp is set too low.	Check settings. See Technical Specifications section.
	Ambient conditions may be affecting the case operation.	Check case position in store. Is the case located near an open door, window, electric fan or air conditioning vent that may cause air currents? Case must be located minimum 15 Ft away from doors or windows. Cases are designed to operate at 55% Relative humidity and a temperature of 75°F.
Condensation on glass.	Ambient conditions may be affecting the case operation.	Check case position in store. Is the case located near an open door, window, electric fan or air conditioning vent that may cause air currents? Case must be located minimum 15 Ft away from doors or windows. Cases are designed to operate at 55% Relative humidity and a temperature of 75°F.
	Inadequate air circulation.	Check if air sweep fans are functioning, check electrical connections.
	There is not enough heat provided in the airflow.	Check if air sweep heater is functioning, check electrical connections.
	Glass is not completely shut.	Close glass correctly.

# Troubleshooting Guide (Cont'd)

Problem	Possible Cause	Possible Solution
Water has pooled	Case drain is clogged.	Clear drain.
under case.	PVC drains under case may have a leak.	Repair as needed.
	Case tub has unsealed opening.	Seal as needed.
	If the case is in a line- up, case to case joint is missing or unsealed.	Install case to case joint and seal as needed.
	Evaporator pan is overflowing (if applicable).	Check electrical connection to evaporator pan.
Case is not draining	Case is not level.	Level the case.
properly.	Drain screen is plugged.	Clean drain screen and remove any debris.
	Drain or P-trap is clogged.	Clear any debris.
Frost or ice on evaporator coil.	Evaporator fans are not functioning.	Check electrical connections.
	Defrost clock is not functioning.	Case should be serviced by a qualified service technician.
	Coil is freezing over.	Return air is blocked, make sure debris is not blocking the intake section.
Large gap is visible on bottom of front glass or glass can't be opened because it is too low.	Glass Height adjusters need to be adjusted.	See Glass Adjustment section.
Large gaps are visible in between glass panels or glass rubs against end panel.	Glass/glass clamp assembly needs to be adjusted.	See Glass Adjustment section.
Front glass does not stay open and falls closed.	Glass shock/piston may need to be replaced.	Case should be serviced by a qualified service technician.
Lights do not come on.	LED Driver/light socket wiring.	Check electrical connections. See Electrical Section and check wiring diagram.
	LED Driver needs to be replaced.	Case should be serviced by a qualified service technician. See Electrical Section.
	Lamp socket needs to be replaced.	Case should be serviced by a qualified service technician.
	Lamp needs to be replaced.	See Maintenance Section.
	Light Switch needs to replaced.	Case should be serviced by a qualified service technician.

# 20. Troubleshooting General Issues

Condition	Troubleshooting
Water is on the Floor	Caution! Water on flooring can cause much damage! Until cause is determined (and repaired), following these procedures:
	Use wet-dry vacuum (or mop & bucket) to remove standing water.
	Use 'catch pans' for water to drain into. Swap out regularly until case has completely drained.
	Check that the drain trap is free of debris.
	Check that the PVC drain pipes are correctly positioned over evaporator pan.
	Check store conditions. To prevent condensation in NSF® Type 1 environments, maximum conditions are to be 55% humidity / 75° Fahrenheit. For NSF® Type 2, maximum conditions are to be 60% humidity / 80° Fahrenheit. See serial label (at case rear near main power switch) for NSF® Type of your case.
	Check that evaporator pan is plugged in.
	Caution! Evaporator pan may be malfunctioning. If so, water will overflow pan and seep onto flooring causing damage! Until evaporator pan is functioning (or is replaced).
	Caution! Disruption of power can cause water to overflow pan and seep onto flooring causing damage! Check that power to case is constant. Until power is restored, following these procedures:
	When power to case is restored, evaporator pan should function properly and water will no longer overflow onto flooring.
Fan Emits Excessive	Check that the case is aligned, level and plumb.
Noise	Check evaporator fan for cleanliness.
	Unplug fan motors; check motor shaft for excessive bearing wear.
	Check the fan motors are securely mounted in brackets.
	Verify that fan blades are securely mounted to fan motor.
	Check that nothing is preventing blade rotation.
	Check that the fan shroud is properly secured.
Fans are not Working	Check that the MAIN power switch (if present) is ON.
	Check that fans are plugged into fan shroud.
	Check for foreign material obstructing fan performance.
	Check that fan blades freely rotate within fan shrouds.
	Check that power is going to fans.
	Check that fan wiring is connected on terminal blocks.
System is not Operating	Check that the utility power is on.
	Check the circuit breaker box for tripped circuits.
Case is not Holding Temperature	If a large amount of warm product was added to the case, it will take time for the temperature to adjust. Product should be pre-chilled before placing in display case.
	Check Temperature Controller section in this manual
	Check that the case is not in the sun or near heat or air conditioning vent.
	If case is located near outside doors, temperature fluctuation can hinder unit's ability to maintain temperature.
	Check Set Point Temperature; it may be adjusted too high.

# Troubleshooting General Issues (Cont'd)

Condition	Troubleshooting	
Case Lights are not working	Check that Light switch is in the ON position	
	Check for burned out bulbs. Turn lights off & replace.	
	Clean dirt and dust from the bulbs to prevent flickering.	
	Check to insure voltage at LED Driver. If voltage is entering but not exiting the LED Driver, LED Driver is faulty.	
	Check that ALL lights are plugged in and receptacles capped.	
Control Display is Flashing	Check Temperature Controller section in this manual.	
Considering Unit is not Operating (Self-Contained units only)	Check Temperature Controller section in this manual.	
	Check that the power is turned on.	
	Review Temperature Controller's Settings for accuracy	

# 21. Troubleshooting Condensing System

Troubleshooting Condensing System (Qualified Service Technicians Only)

Condition	Troubleshooting
Head Pressure too High	Check that the Condensing Coil is not dirty or covered.
	Check the Condensing Fans are working.
	Check that the refrigeration system is not overcharged.
	Check that case is free of non-condensables.
	Check that the Liquid Line Drier Filter is not plugged.
	Check Set Point temperature; it may be adjusted to high.
	Check System Operating temperatures.
	Check that Store Ambient temperature isn't above maximum allowed. See Overview and Warnings Section.
Head Pressure too low	Check that Refrigerant Charge isn't too low.
	Check that Suction Pressure isn't too low.
	Check to verify that Compressor Valves aren't faulty.

# 22. Troubleshooting Evaporator System

Troubleshooting Condensing System (Qualified Service Technicians Only)

Condition	Troubleshooting
Low Suction Pressure	Check for low refrigerant
	Check that Expansion valve isn't restricted
	Check that Liquid Line or Filter isn't restricted.
	Check that Evaporator Motors are working.
	Check for Superheat setting.
	Check that the Thermostatic Element charge isn't depleted.
	Check that the Coil is not iced up.
High Suction Pressure	Check that Refrigerant Charge isn't too high
	Check that Compressor Valves aren't faulty.
	Check that there is no air seepage around Condensing Coil.
	Check that the Cooling Load isn't high.
	Check that Superheat adjustment isn't low.
	Check TXV Bulb Installation
	a. Poor thermal contact.
	b. Warm location
	Check Compressor: Low capacity means it is undersized for its application.

# 23. Cleaning Schedule

CLEANING SCHEDULE - TO BE PERFORMED BY STORE PERSONNEL

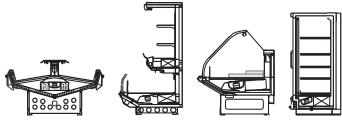
AREA	FREQ	INSTRUCTIONS
Exterior	Daily	All Glass / Mirrors: Clean side glass, front glass, glass shelves, and mirrors with household or commercial glass cleaner. Clean out door track with moist cloth.
	Daily	Rear Sliding Door Exterior Glass: Clean with household or commercial glass cleaner.
	Daily	End Panels, Front Panel, Toe-Kick, etc.: Wipe off all surfaces with warm water and mild soap solution and non-abrasive cloth.
	Weekly	Acrylic (Refrigeration Sections Sneeze Guards): Clean with warm water, mild soap solution and soft cloth; acrylic cleaning solutions are also available.
		Caution! Never use ammonia-based cleaners in acrylic. Incorrect cleaning agents or abrasive cleaning cloths cause surface to 'cloud' over time.
	Monthly	Condensing Coil: See MAINTENANCE FUNDAMENTALS - REFRIGERATION PACKAGE, EVAPORATOR PAN ACCESS for access instructions. Vacuum or brush grille area on back or case; clean dust and dirt collecting on condenser coil. Avoid damaging fins.
	Monthly	Under Case Cleaning: Remove panels to access area. Vacuum under case to remove all dust and dirt. Replace panels when complete.
	_	
Interior	Weekly	Decks: Wipe off decks with moist cloth dipped in mild soap and water solution.
	Monthly	Tub and Drain: Keep clean and free of debris which could clog tub and drain.
		To access Drain area, remove the deck and fan shroud.
		Vacuum tub under deck.
		Direct the drain to a floor drain or a bucket.
		Run hose into drain to flush out debris. Carefully hose out the tub.
		Caution! Avoid splattering water over the case and surrounding area!
	Monthly	Air Return Grille and Fan Shroud Area: 1) Turn off power. 2) Remove decks from case. 3) Clean with moist cloth.

# 24. Appendices

## Appendix A. - Temperature Guidelines

The refrigerators should be operated according to the manufacturer's published engineering specifications for entering air temperatures for specific equipment applications. Table 1 shows the typical temperature of the air entering the food zone one hour before the start of defrost and one hour after defrost for various categories of refrigerators. Refer to Appendix C for Field Evaluation Guidelines.

	Table 1
Type of Refrigerator	Typical Entering Air Temperature
I. OPEN DISPLAY	•
A. Non frozen:	
1) Meat	28°F
2) Dairy/Deli	32°F
3) Produce	
a. Processed	36°F
b. Unprocessed	45°F
B. Frozen	0°F
C. Ice Cream	-5°F
II. CLOSED DISPLAY	
A. Non frozen:	
1) Meat	34°F
2) Dairy/Deli	34°F
3) Produce	
a. Processed	36°F
b. Unprocessed	45°F
B. Frozen	0°F
C. Ice Cream	-5°F



### **Appendix B. - Application Recommendations**

- Temperature performance is critical for controlling bacteria growth. Therefore, the following recommendations are included in the standard They are based on confirmed field experience over many years.
- 2. The installer is responsible for following the installation instructions and recommendations provided by Hussmann for the installation of each individual type refrigerator.
- 3. Refrigeration piping should be sized according to the equipment manufacturer's recommendations and installed in accordance with normal refrigeration practices. Refrigeration piping should be insulated according to Hussmann's recommendations.

- 3. A clogged waste outlet blocks refrigeration. The installer is responsible for the proper installation of the system which dispenses condensate waste through an air gap into the building indirect waste system.
- 4. The installer should perform a complete start-up evaluation prior to the loading of food into the refrigerator, which includes such items as:
  - a)Initial temperature performance, Coils should be properly fed with a refrigerant according to manufacturer's recommendations.
  - b)Observation of outside influences such as drafts, radiant heating from the ceiling and from lamps. Such influence should be properly corrected or compensated for.
  - c)At the same time, checks should be made of the store dry-bulb and wet-bulb temperatures to ascertain that they are within the limits prescribed by Hussmann.
  - d)Complete start-up procedures should include checking through a defrost to make certain of its adequate frequency and length without substantially exceeding the actual needs. This should include checking the electrical or refrigerant circuits to make sure that defrosts are correctly programmed for all the refrigerators connected to each refrigeration system.
  - e)Recording instruments should be used to check performance.

### **Appendix C. - Field Recommendations**

# Recommendations for field evaluating the performance of retail food refrigerators and hot cases

- 1.0 The most consistent indicator of display refrigerator performance is temperature of the air entering the product zone (see Appendix A). In practical use, the precise determination of return air temperature is extremely difficult. Readings of return air temperatures will be variable and results will be inconsistent. The product temperature alone is not an indicator of refrigerator performance.
- NOTE:Public Health will use the temperature of the product in determining if the refrigerator will be allowed to display potentially hazardous food. For the purpose of this evaluation, product temperature above the FDA Food Code 1993 temperature for potentially hazardous food will be the first indication that an evaluation should be performed. It is expected that all refrigerators will keep food at the FDA Food Code 1993 temperature for potentially hazardous food.

# Appendices (Cont'd)

- The following recommendations are made for the purpose of arriving at easily taken and understood data which, coupled with other observations, may be used to determine whether a display refrigerator is working as intended:
  - a) INSTRUMENT A stainless steel stem-type thermometer is recommended and it should have a dial a minimum of 1 inch internal diameter. A test thermometer scaled only in Celsius or dually scaled in Celsius and Fahrenheit shall be accurate to 1°C (1.8°F). Temperature measuring devices that are scaled only in Fahrenheit shall be accurate to 2°F. The thermometer should be checked for proper calibration. (It should read 32°F when the stem is immersed in an ice water bath).
  - b) LOCATION The probe or sensing element of the thermometer should be located in the airstream where the air first enters the display or storage area, and not more than 1 inch away from the surface and in the center of the discharge opening.
  - c) READING It should first be determined that the refrigerator is refrigerating and has operated at least one hour since the end of the last defrost period. The thermometer reading should be made only after it has been allowed to stabilize, i.e., maintain a constant reading.
  - d) OTHER OBSERVATIONS Other observations should be made which may indicate operating problems, such as unsatisfactory product, feel/appearance.
  - e) CONCLUSIONS In the absence of any apparent undesirable conditions, the refrigerator should be judged to be operating properly. If it is determined that such condition is undesirable, i.e., the product is above proper temperature, checks should be made for the following:
  - 1. Has the refrigerator been loaded with warm product?
  - 2. Is the product loaded beyond the "Safe Load Line" markers?
  - 3. Are the return air ducts blocked?
  - 4. Are the entering air ducts blocked?
  - 5. Is a dumped display causing turbulent air flow and mixing with room air?
  - 6. Are spotlights or other high intensity lighting directed onto the product?
  - 7. Are there unusual draft conditions (from heating/airconditioning ducts, open doors, etc.)?

- 8. Is there exposure to direct sunlight?
- 9. Are display signs blocking or diverting airflow?
- 10. Are the coils of the refrigerator iced up?
- 11. Is the store ambient over 75°F, 55% RH as set forth in ASHRAE Standard 72 and ASHRAE Standard 117?
- 12. Are the shelf positions, number, and size other than recommended by Hussmann?
- 13. Is there an improper application or control system?
- 14. Is the evaporator fan motor/blade inoperative?
- 15. Is the defrost time excessive?
- 16. Is the defrost termination, thermostat (if used) set too high?
- 17. Are the refrigerant controls incorrectly adjusted?
- 18. Is the air entering the condenser above design conditions? Are the condenser fins clear of dirt, dust, etc.?
- 19. Is there a shortage of refrigerant?
- 20. Has the equipment been modified to use replacements for CFC-12, CFC-502 or other refrigerant? If so, have the modifications been made in accordance with the recommendations of the equipment manufacturer? Is the refrigerator charged with the proper refrigerant and lubricant? Does the system use the recommended compressor?

# Appendix D. - Recommendations to User

- Hussmann Corporation provides instructions and recommendations for proper periodic cleaning. The user will be responsible for such cleaning, including the cleaning of low temperature equipment within the compartment and the cooling coil area(s). Cleaning practices, particularly with respect to proper refrigerator unloading and warm-up, must be in accordance with applicable recommendations.
  - Cleaning of non frozen food equipment should include a weekly cleaning of the food compartment as a minimum to prevent bacteria growth from accumulating. Actual use and products may dictate more frequent cleaning. Circumstances of use and equipment design must also dictate the frequency of cleaning the display areas. Weekly washing down of the storage compartment is also recommended, especially for equipment subject to drippage of milk or other liquids, or the collection of vegetable, meat, crumbs, etc. or other debris or litter. Daily cleaning of the external areas surrounding the storage or display compartments with detergent and water will keep the equipment presentable and prevent grime buildup.

# **Appendices (Cont'd)**

- 2. Load levels as defined by the manufacturer must be observed.
- 3. The best preservation is achieved by following these rules:
  - a) Buy quality products.
  - b) Receive perishables from transit equipment at the ideal temperature for the particular product.
  - c) Expedite perishables to the store's storage equipment to avoid unnecessary warm-up and prolonged temperature recovery. Food store refrigerators are not food chillers nor can they reclaim quality lost through previous mishandling.
  - d) Care must be taken when cross merchandising products to ensure that potentially hazardous vegetable products are not placed in non refrigerated areas.
  - e) Display and storage equipment doors should be kept closed during periods of inactivity.
  - f) Minimize the transfer time of perishables from storage to display.
  - g) Keep meat under refrigeration in meat cutting and processing area except for the few moments it is being handled in processing.
     When a cut or tray of meat is not to be worked

- on immediately, the procedure should call for returning it to refrigeration.
- h) Keep tools clean and sanitized. Since mechanical equipment is used for fresh meat processing, all such equipment should be cleaned at least daily and each time a different kind of meat product comes in contact with the tool or equipment.
- Make sure that all refrigeration equipment is installed and adjusted in strict accordance with the manufacturer's recommendations.
- j) See that all storage and refrigeration equipment is kept in proper working order by routine maintenance.



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