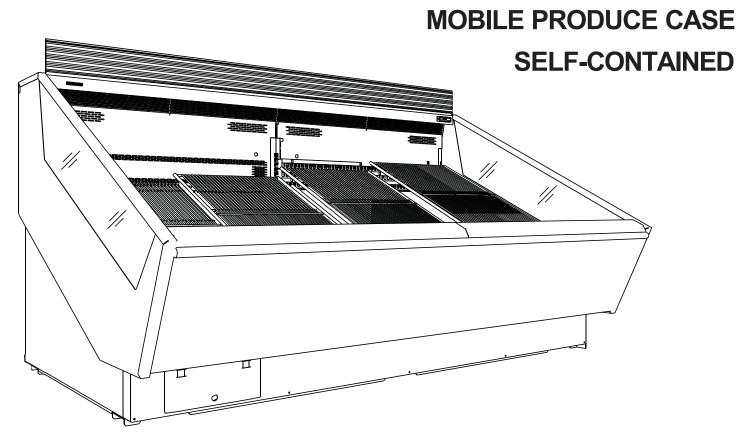
HUSSMANNCHINO
MPC-ETN
MOBILE PRODUCE CASE
SELF-CONTAINED



## **Table of Contents General Information Case Section** Installation Case Refrigeration **Programmed Parameters** Spec Sheet Electrical/Wiring Diagram Index 10 Wiring Diagram **Danfoss Controller Operation** Service Maintenance 18 Warranty 19

### **General Information**

**Case Description:** 

This Booklet specifically covers the

Following models:

Mobile Produce MPC-ETN-S



**Description:** Mobile Produce Case model series are Multi-deck, spot merchandisers designed for non-critical temperature applications such as: Non Hazardous Produce. They are available as self-contained models. Each self-contained model will have it's own condensing unit, factory installed beneath the display area of the case ready for operation when electrical service is connected.

**Shipping Damage:** All equipment should be thoroughly examined for shipping damage before and during unloading. This equipment has been carefully inspected at our factory and the carrier has assumed responsibility for safe arrival. If damaged, either apparent or concealed, claim must be made to the carrier.

**Apparent Loss or Damage:** If there is an obvious loss or damage, it must be noted on the freight bill or express receipt and signed by the carrier's agent; otherwise, carrier may refuse claim. The carrier will supply necessary claim forms.

**Concealed Loss or Damage:** When loss or damage is not apparent until after all equipment is uncrated, a claim for concealed damage is made. Make request in writing to carrier for inspection within 15 days, and retain all packaging. The carrier will supply inspection report and required claim forms.

**Location/Store Conditions:** The refrigerated merchandisers have been designed for use only in air conditioned stores where temperature and humidity are maintained either 75°F ambient and 55% RH. DO NOT allow air conditioning, electric fans, ovens, open doors or windows (etc.) to create air currents around the merchandiser, as this will impair its correct operation.

**Shortages:** Check your shipment for any possible shortages of material. If a shortage should exist and is found to be the responsibility of Hussmann Chino, notify Hussmann Chino. If such a shortage involves the carrier, notify the carrier immediately, and request an inspection. Hussmann Chino will acknowledge shortages within ten days from receipt of equipment.

**Hussmann Chino Product Control:** The serial number and shipping date of all equipment has been recorded in Hussmann's files for warranty and replacement part purposes. All correspondence pertaining to warranty or parts ordering must include the serial number of each piece of equipment involved, in order to provide the customer with the correct parts.

Keep this booklet with the case at all times for future reference.

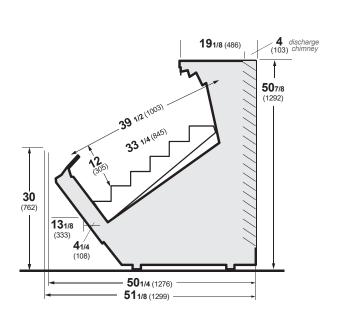
### HUSSMAnn<sup>®</sup>/CHINO

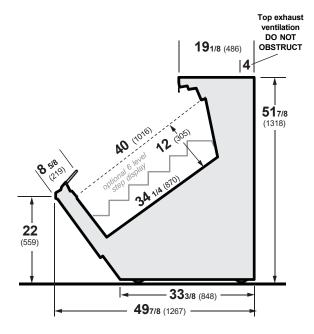
A publication of HUSSMANN® Chino 13770 Ramona Avenue • Chino, California 91710 (909) 628-8942 FAX (909) 590-4910 (800) 395-9229

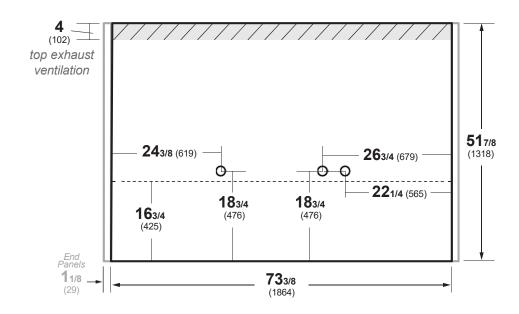


This equipment is to be installed to comply with the applicable NEC, Federal, State, and Local Plumbing and Construction Code having jurisdiction.

## **Case Sections**







### Installation

#### Location

The Mobile Produce Case display has been designed for use only in air conditioned stores where temperature and humidity are maintained either 75°F ambient and 55% RH.

When selecting the location for placement of this case, avoid the following conditions:

Excessive air movement

- Doors
- Air-conditioned vents
- Other air sources

Excessive heat

- Windows
- Sun
- Flood lamps 8 feet or less from the product
- Other heat sources

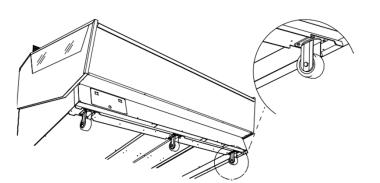
#### **Skid Removal**

Unstrap case from skid and roll case off to move near placing location

#### Note:

Cases are manufactured and shipped to stores with casters installed on the base frame to make the job of moving cases easier for everyone involved with the manufacturing, shipping and installation process.

Casters not only speed up the process, but they also reduce the chance of damage from raising and lowering cases with "J" bars to place them on dollies, skates or rollers. In most situations, one or two persons can move the case with ease.



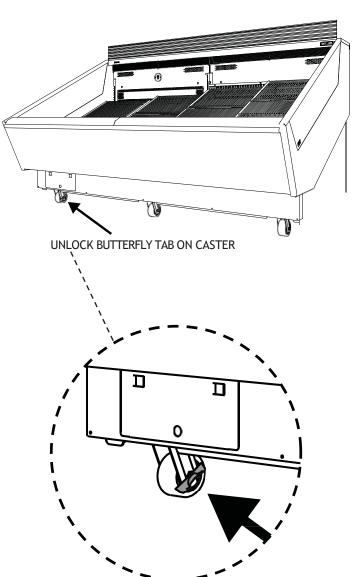
**Never stand on the Mobile Produce Case deck for any reason.** These surfaces are not steps and are not designed to support such loads.

Doing so will result in:

- Damage to case
- Serious injury to user

### **Moving Mobile Produce Case**

Refer to illustration below, all casters must be switched to the unlocked position before transporting the merchandiser. Ensure to check all six caster located at the corners and center of the front and rear at the perimeter of the merchandiser are unlocked to properly transport.



## Case Refrigeration

### Operation

Each self-contained model is equipped with its own condensing unit located beneath the display area. The unit will be charged per nameplate refrigerant and shipped from the factory with all service valves open, completely ready for operation when electrical power has been connected.

The self-contained refrigeration system which is thermostatically regulated. The thermostat in the case is set to a certain cut out point in which the case will refrigerate until that cut out point is reached and will cease to refrigerate the case by the thermostat.

### **Controls and Adjustments**

Refrigeration Controls		Defrost Controls				
Model	Product Application	Discharge Air Temperature	Defrost Frequency Cycle	Type of Defrost	Termination Temperature	Fail-safe Time (Minutes)
Mobile Produce	Non-Critical Temp	27°F	30 minutes every 6 hours	Off Time	48°F Evap Temp	40

1. The Danfoss Controller controls refrigeration temperature. This is factory installed in the control panel. Adjust this control knob to maintain the discharge air temperature shown. Measure discharge air temperatures at the center of the honeycomb. The defrost setting is factory set as shown above.

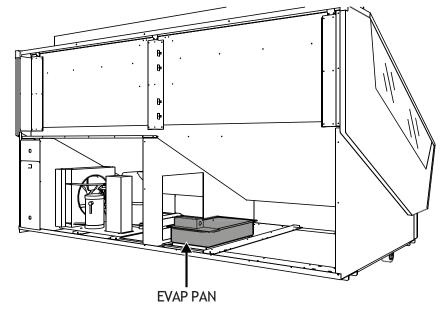
### Condensate Pan Setup

### Setup:

There is one condensate evaporator pan on this unit. The drain pipe from the case feeds into the condensate pan, once water levels are high enough in the condensate pan the float switch level is triggered which will then trigger the heater to raise temperature therefore evaporating the water into the case airstream.





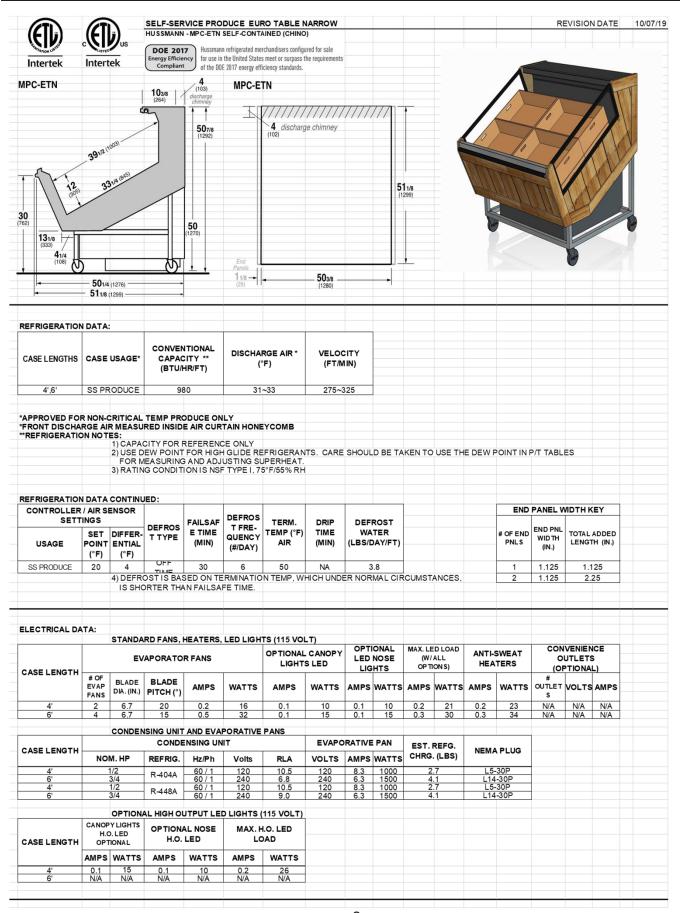


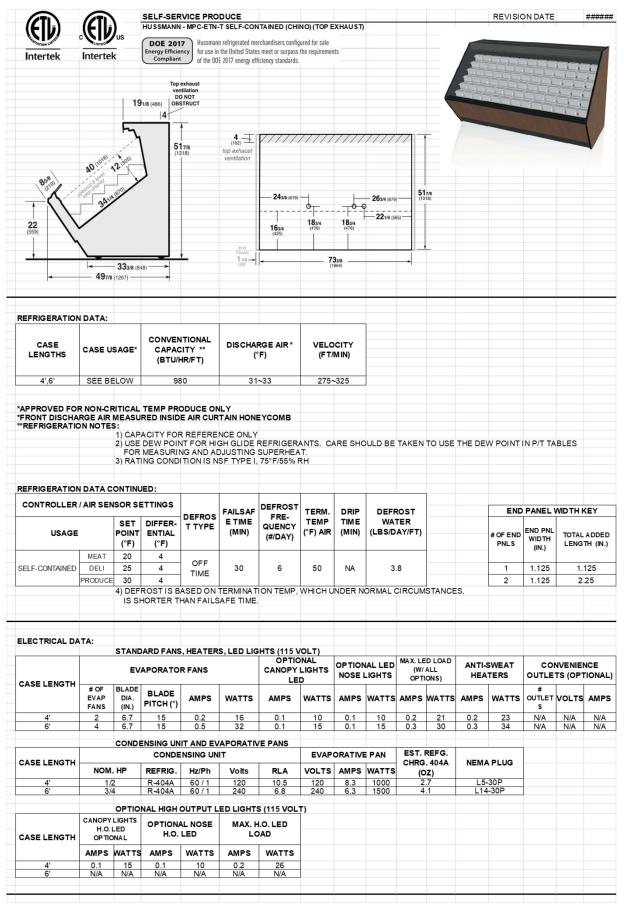
## Programmed Parameters

1	Ta:	
Parameter		Value
1	Freezer Cut-in warm	32°F
2	Freezer Cut-out warm	28°F
3	Freezer Cut-in cold	22°F
4	Freezer Cut-out cold	18°F
5	Compressor ON time delay at Controller Power Up	0 min 0 sec
6	Compressor Minimum (ON) time	4 min 0 sec
7	Compressor Minimum (OFF) time	0 min 30 sec
8	Potentiometer off position	10°
9	Potentiometer on position	15°
10	On-Off logical function	1
11	Controller Operation Temperature Units	1
12	Sensor failure mode	3
	(compressor and fan relay	
	failure mode)	
13	Compressor On Time if Sensor failed	0 hour 6 min
14	Compressor Off Time if Sensor failed	0 hour 2 min
15	Defrost Function	1
16	Defrost Method	2
17	Time to first defrost(Initial frost build time)	2 hour 0 min
18	Time to subsequent defrost	4 hour 0 min
19	Defrost duration Time (failsafe)	0 hour 30 min
20	Defrost Termination temperature	50°F
21	Drip time	0 min 0 sec
22	Defrost Cycle at power on	0
23	Evaporator Temp. Sensor	1
24	Defrost Termination Method	2
25	Temperature Initiated Defrost Function	1
26	Temperature Initiated Defrost (T = Tspace-Tevap.)	4°F
27	Temperature Initiated Defrost Time Delay	3 min 0 sec
28	Temperature Initiated Defrost Time Delay	30 min 0 sec
	After Defrost	
29	Temperature Alarm Enable	<del>                                     </del>
	TICITIDEI ALUIC ALUITI LIIADIC	1 1
30	High Temperature Alarm - Warm	42°F
30 31	High Temperature Alarm - Warm Low Temperature Alarm - Warm	42°F 24°F
30 31 32	High Temperature Alarm - Warm Low Temperature Alarm - Warm High Temperature Alarm - Cold	42°F 24°F 34°F
30 31 32 33	High Temperature Alarm - Warm Low Temperature Alarm - Warm High Temperature Alarm - Cold Low Temperature Alarm - Cold	42°F 24°F 34°F 16°F
30 31 32 33 34	High Temperature Alarm - Warm Low Temperature Alarm - Warm High Temperature Alarm - Cold Low Temperature Alarm - Cold Temperature Alarm Differential	42°F 24°F 34°F 16°F 4°F
30 31 32 33 34 35	High Temperature Alarm - Warm Low Temperature Alarm - Warm High Temperature Alarm - Cold Low Temperature Alarm - Cold Temperature Alarm Differential Temperature Alarm Time delay	42°F 24°F 34°F 16°F 4°F 0 hour 30 min
30 31 32 33 34 35 36	High Temperature Alarm - Warm Low Temperature Alarm - Warm High Temperature Alarm - Cold Low Temperature Alarm - Cold Temperature Alarm Differential Temperature Alarm Time delay Temperature Alarm Disable Time after Start Up	42°F 24°F 34°F 16°F 4°F 0 hour 30 min 2 hour 0 min
30 31 32 33 34 35 36 37	High Temperature Alarm - Warm Low Temperature Alarm - Warm High Temperature Alarm - Cold Low Temperature Alarm - Cold Temperature Alarm Differential Temperature Alarm Time delay Temperature Alarm Disable Time after Start Up Temperature Alarm Delay after Defrost	42°F 24°F 34°F 16°F 4°F 0 hour 30 min 2 hour 0 min 1 hour 0 min
30 31 32 33 34 35 36 37 38	High Temperature Alarm - Warm Low Temperature Alarm - Warm High Temperature Alarm - Cold Low Temperature Alarm - Cold Temperature Alarm Differential Temperature Alarm Time delay Temperature Alarm Disable Time after Start Up Temperature Alarm Delay after Defrost Buzzer Function	42°F 24°F 34°F 16°F 4°F 0 hour 30 min 2 hour 0 min 1 hour 0 min
30 31 32 33 34 35 36 37 38 39	High Temperature Alarm - Warm Low Temperature Alarm - Warm High Temperature Alarm - Cold Low Temperature Alarm - Cold Temperature Alarm Differential Temperature Alarm Time delay Temperature Alarm Disable Time after Start Up Temperature Alarm Delay after Defrost Buzzer Function Buzzer Period	42°F 24°F 34°F 16°F 4°F 0 hour 30 min 2 hour 0 min 1 hour 0 min 124.9 sec
30 31 32 33 34 35 36 37 38 39 40	High Temperature Alarm - Warm Low Temperature Alarm - Warm High Temperature Alarm - Cold Low Temperature Alarm - Cold Temperature Alarm Differential Temperature Alarm Time delay Temperature Alarm Disable Time after Start Up Temperature Alarm Delay after Defrost Buzzer Function Buzzer Period Led Alarm Function	42°F 24°F 34°F 16°F 4°F 0 hour 30 min 2 hour 0 min 1 hour 0 min 24.9 sec
30 31 32 33 34 35 36 37 38 39 40 41	High Temperature Alarm - Warm Low Temperature Alarm - Warm High Temperature Alarm - Cold Low Temperature Alarm - Cold Temperature Alarm Differential Temperature Alarm Time delay Temperature Alarm Disable Time after Start Up Temperature Alarm Delay after Defrost Buzzer Function Buzzer Period Led Alarm Function Led Alarm Period	42°F 24°F 34°F 16°F 4°F 0 hour 30 min 2 hour 0 min 1 hour 0 min 24.9 sec 1 2.0 sec
30 31 32 33 34 35 36 37 38 39 40	High Temperature Alarm - Warm Low Temperature Alarm - Warm High Temperature Alarm - Cold Low Temperature Alarm - Cold Temperature Alarm Differential Temperature Alarm Time delay Temperature Alarm Disable Time after Start Up Temperature Alarm Delay after Defrost Buzzer Function Buzzer Period Led Alarm Function	42°F 24°F 34°F 16°F 4°F 0 hour 30 min 2 hour 0 min 1 hour 0 min 24.9 sec
30 31 32 33 34 35 36 37 38 39 40 41	High Temperature Alarm - Warm Low Temperature Alarm - Warm High Temperature Alarm - Cold Low Temperature Alarm - Cold Temperature Alarm Differential Temperature Alarm Time delay Temperature Alarm Disable Time after Start Up Temperature Alarm Delay after Defrost Buzzer Function Buzzer Period Led Alarm Function Led Alarm Period Defrost Display Lock (display indication during defrost)	42°F 24°F 34°F 16°F 4°F 0 hour 30 min 2 hour 0 min 1 hour 0 min 24.9 sec 1 2.0 sec
30 31 32 33 34 35 36 37 38 39 40 41 42	High Temperature Alarm - Warm Low Temperature Alarm - Warm High Temperature Alarm - Cold Low Temperature Alarm - Cold Temperature Alarm Differential Temperature Alarm Time delay Temperature Alarm Disable Time after Start Up Temperature Alarm Delay after Defrost Buzzer Function Buzzer Feriod Led Alarm Function Led Alarm Period Defrost Display Lock (display indication during defrost) Sensor Fault Monitoring Time	42°F 24°F 34°F 16°F 4°F 0 hour 30 min 2 hour 0 min 1 hour 0 min 24.9 sec 1 2.0 sec 1
30 31 32 33 34 35 36 37 38 39 40 41 42	High Temperature Alarm - Warm Low Temperature Alarm - Warm High Temperature Alarm - Cold Low Temperature Alarm - Cold Temperature Alarm Differential Temperature Alarm Time delay Temperature Alarm Disable Time after Start Up Temperature Alarm Delay after Defrost Buzzer Function Buzzer Period Led Alarm Function Led Alarm Period Defrost Display Lock (display indication during defrost) Sensor Fault Monitoring Time Display Temperature Offset	42°F 24°F 34°F 16°F 4°F 0 hour 30 min 2 hour 0 min 1 hour 0 min 24.9 sec 1 2.0 sec 1 1 min 0 sec 0°F
30 31 32 33 34 35 36 37 38 39 40 41 42	High Temperature Alarm - Warm Low Temperature Alarm - Warm High Temperature Alarm - Cold Low Temperature Alarm - Cold Temperature Alarm Differential Temperature Alarm Time delay Temperature Alarm Disable Time after Start Up Temperature Alarm Delay after Defrost Buzzer Function Buzzer Period Led Alarm Function Led Alarm Period Defrost Display Lock (display indication during defrost) Sensor Fault Monitoring Time Display Temperature Offset Display Unlock Time	42°F 24°F 34°F 16°F 4°F 0 hour 30 min 2 hour 0 min 1 hour 0 min 24.9 sec 1 2.0 sec 1 1 min 0 sec 0°F 0 hour 10 min
30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46	High Temperature Alarm - Warm Low Temperature Alarm - Warm High Temperature Alarm - Cold Low Temperature Alarm - Cold Temperature Alarm Differential Temperature Alarm Time delay Temperature Alarm Disable Time after Start Up Temperature Alarm Delay after Defrost Buzzer Function Buzzer Period Led Alarm Function Led Alarm Period Defrost Display Lock (display indication during defrost) Sensor Fault Monitoring Time Display Temperature Offset Display Unlock Time Show Parameter Code Number	42°F 24°F 34°F 16°F 4°F 0 hour 30 min 2 hour 0 min 1 hour 0 min 24.9 sec 1 2.0 sec 1 1 min 0 sec 0°F 0 hour 10 min
30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47	High Temperature Alarm - Warm Low Temperature Alarm - Warm High Temperature Alarm - Cold Low Temperature Alarm - Cold Temperature Alarm Differential Temperature Alarm Time delay Temperature Alarm Disable Time after Start Up Temperature Alarm Delay after Defrost Buzzer Function Buzzer Period Led Alarm Function Led Alarm Period Defrost Display Lock (display indication during defrost)  Sensor Fault Monitoring Time Display Temperature Offset Display Unlock Time Show Parameter Code Number Parameter Code Number	42°F 24°F 34°F 16°F 4°F 0 hour 30 min 2 hour 0 min 1 hour 0 min 24.9 sec 1 2.0 sec 1 1 min 0 sec 0°F 0 hour 10 min 1 6
30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48	High Temperature Alarm - Warm Low Temperature Alarm - Warm High Temperature Alarm - Cold Low Temperature Alarm - Cold Temperature Alarm Differential Temperature Alarm Time delay Temperature Alarm Disable Time after Start Up Temperature Alarm Delay after Defrost Buzzer Function Buzzer Period Led Alarm Function Led Alarm Period Defrost Display Lock (display indication during defrost)  Sensor Fault Monitoring Time Display Temperature Offset Display Unlock Time Show Parameter Code Number Parameter Code Number Maximum Compressor Run Function	42°F 24°F 34°F 16°F 4°F 0 hour 30 min 2 hour 0 min 1 hour 0 min 24.9 sec 1 2.0 sec 1 1 min 0 sec 0°F 0 hour 10 min 1 6
30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49	High Temperature Alarm - Warm Low Temperature Alarm - Warm High Temperature Alarm - Cold Low Temperature Alarm - Cold Temperature Alarm Differential Temperature Alarm Time delay Temperature Alarm Disable Time after Start Up Temperature Alarm Delay after Defrost Buzzer Function Buzzer Period Led Alarm Function Led Alarm Period Defrost Display Lock (display indication during defrost)  Sensor Fault Monitoring Time Display Temperature Offset Display Unlock Time Show Parameter Code Number Parameter Code Number Maximum Compressor Run Function Maximum Compressor Run Time	42°F 24°F 34°F 16°F 4°F 0 hour 30 min 2 hour 0 min 1 hour 0 min 24.9 sec 1 2.0 sec 1 1 min 0 sec 0°F 0 hour 10 min 1 6 0 2 hour 0 min
30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50	High Temperature Alarm - Warm Low Temperature Alarm - Warm High Temperature Alarm - Cold Low Temperature Alarm - Cold Temperature Alarm Differential Temperature Alarm Time delay Temperature Alarm Disable Time after Start Up Temperature Alarm Delay after Defrost Buzzer Function Buzzer Period Led Alarm Function Led Alarm Period Defrost Display Lock (display indication during defrost)  Sensor Fault Monitoring Time Display Temperature Offset Display Unlock Time Show Parameter Code Number Parameter Code Number Maximum Compressor Run Function Maximum Compressor Run Time Defrost Heater Duty Cycle Function	42°F 24°F 34°F 16°F 4°F 0 hour 30 min 2 hour 0 min 1 hour 0 min 24.9 sec 1 2.0 sec 1 1 min 0 sec 0°F 0 hour 10 min 1 6 0 2 hour 0 min
30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49	High Temperature Alarm - Warm Low Temperature Alarm - Warm High Temperature Alarm - Cold Low Temperature Alarm - Cold Temperature Alarm Differential Temperature Alarm Time delay Temperature Alarm Disable Time after Start Up Temperature Alarm Delay after Defrost Buzzer Function Buzzer Period Led Alarm Function Led Alarm Period Defrost Display Lock (display indication during defrost)  Sensor Fault Monitoring Time Display Temperature Offset Display Unlock Time Show Parameter Code Number Parameter Code Number Maximum Compressor Run Function Maximum Compressor Run Time	42°F 24°F 34°F 16°F 4°F 0 hour 30 min 2 hour 0 min 1 hour 0 min 24.9 sec 1 2.0 sec 1 1 min 0 sec 0°F 0 hour 10 min 1 6 0 2 hour 0 min

Min		Max	
	(-40°F)	40°C (104°F)	
-40 C	(-40 F)	40 C (104 F)	
-40°C	(-40°F)	40°C (104°F)	
-40°C	(-40°F)	40°C (104°F)	
-40°C	(-40°F)	40°C (104°F)	
	sec	59 min 59 sec	
	sec	30 min 59 sec	
	sec	59 min 59 sec	
	5°	57°	
	9°	61°	
0=	disable o	r 1=enable	
0=C	elsius or	1=Fahrenheit	
<del> 7</del>	)-Palave	fail OPEN	
4		ail CLOSE	
	3=Duty		
1 1	min	59 hour 59 min	
1 1	min	59 hour 59 min	
<b>—</b>		sable	
1	•	run time	
2=	Compress	sor run time	
	1=El	ectric	
		-cycle	
1		se cycle	
1.			
	min	71 hour 59 min	
10	min	71 hour 59 min	
	min	4 hour 59 min	
-40°C	(-40°F)	40°C (104°F)	
	sec	59 min 59 sec	
		. 4	
		r 1=enable	
0=	-disable o	r 1=enable	
	0=dis	sable	
1	1=Fvan	Sensor	
		ol Sensor	
		witch (close)	
0=	disable o	r 1=enable	
0°C	(0°F)	40°C (72°F)	
0 :	sec	59 min 59 sec	
	sec	59 min 59 sec	
Ι ,	300	33 11111 33 300	
<u> </u>			
		r 1=enable	
-40°C	(-40°F)	40°C (104°F)	
	(-40°F)	40°C (104°F)	
-40°C	(-40°F)	40°C (104°F)	
	(-40°F)	40°C (104°F)	
1°C	(2°F)	10°C (18°F)	
0 ו		4 hour 59 min	
0 1	min	17 hour 59 min	
	min	17 hour 59 min	
		r 1=enable	
0.2		24.9 sec	
0=	disable o	r 1=enable	
0.4	sec	24.8 sec	
0=display temperature read			
1=lock the display on temp.			
2=display DF			
<u> </u>			
	sec	59 min 59 sec	
-40°C	(-72°F)	40°C (72°F)	
	min	1 hour 59 min	
		r 1=enable	
		99	
	0		
	disable o		
0 1	min	17 hour 59 min	
()=	disable o	r 1=enable	
	sec	59 min 59 sec	
	sec	59 min 59 sec	

## Spec Sheet





### **Electrical**

### **Wiring Color Code**



#### CASE MUST BE GROUNDED

NOTE: Refer to label affixed to case to determine the actual configuration as checked in the "TYPE INSTALLED" boxes.

## Field Wiring and Serial Plate Amperage

Field Wiring must be sized for component amperes printed on the serial plate. Actual ampere draw may be less than specified. Field wiring from the refrigeration control panel to the merchandisers is required for refrigeration thermostats. Case amperes are listed on the wiring diagram, but always check the serial plate.



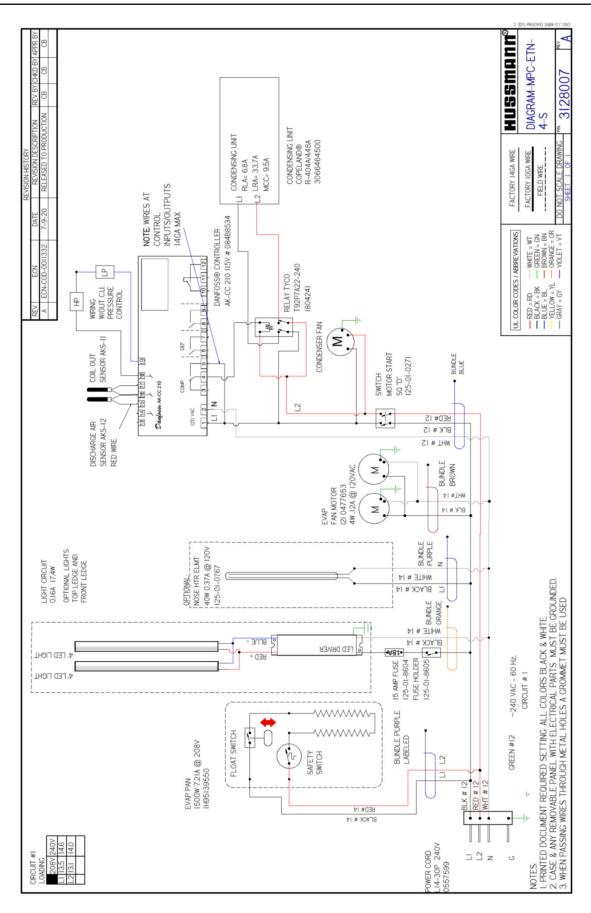
BEFORE SERVICING
ALWAYS DISCONNECT ELECTRICAL
POWER AT THE MAIN DISCONNECT
WHEN SERVICING OR REPLACING ANY
ELECTRICAL COMPONENT.

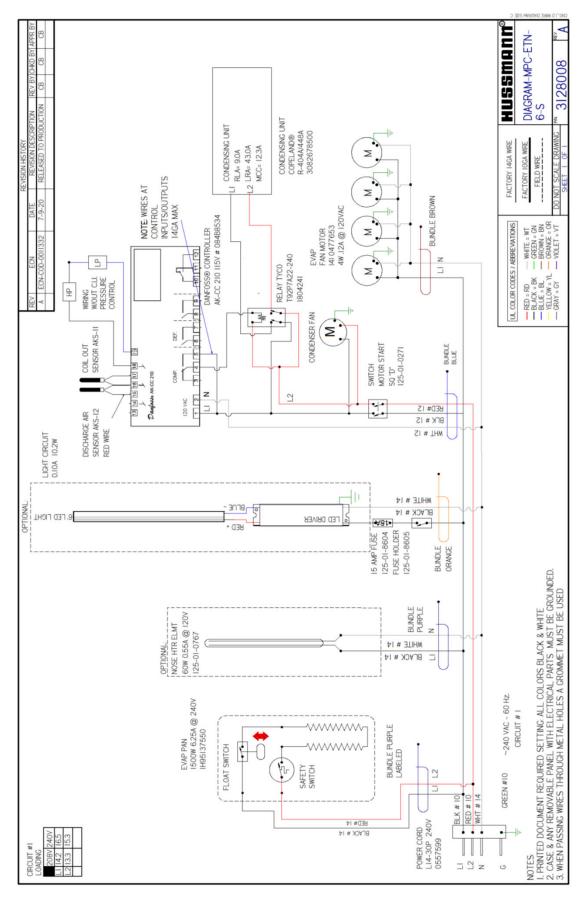
This includes (but not limited to) Fans, Heaters Thermostats, and Lights.

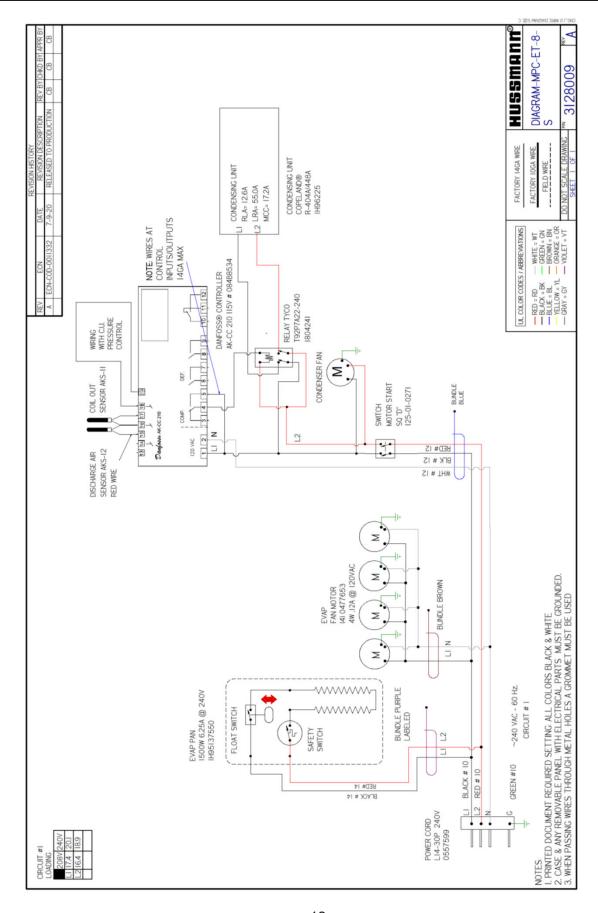
## Wiring Diagram Index

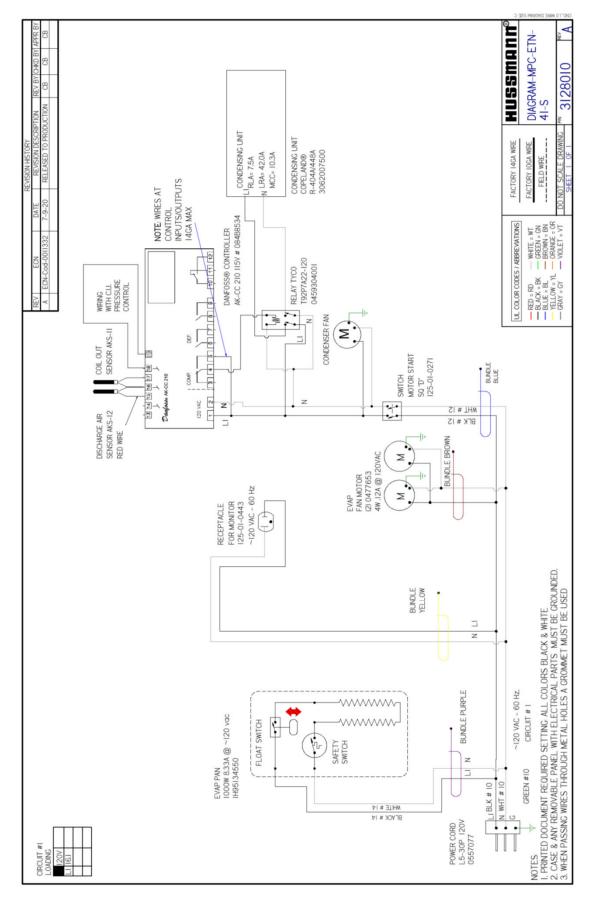
MPC-ETN-4-S R-404A/448A	4'	3128007
MPC-ETN-6-S R-404A/448A	6'	3128008
MPC-ET-8-S R-404A/448A	8'	3128009
MPC-ETN-41-S R-404A/448A	4'	3128010

## Wiring Diagram









## **Danfoss Controller Operation**



## Service

### WARNING!

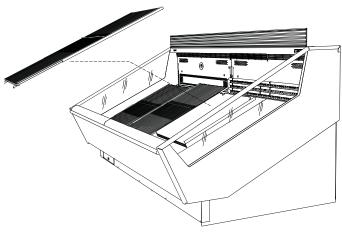
DISCONNECT THE ELECTRICAL POWER WHEN SERVICING OR REPLACING ANY ELECTRICAL COMPONENT.



#### FOR PROMPT SERVICE

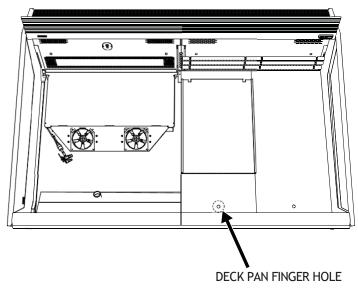
When contacting the factory regarding problems, be sure to have the Case Model and Serial Number handy. This information is on a plate located on the case itself.

### **Produce and Deck Pan Assembly**



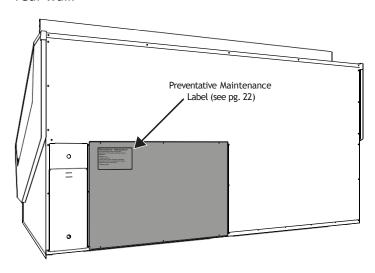
### Gain access to Coil fan assembly

Lift bottom case deck pan using illustrated finger/access hole to gain access to coil and fan assembly .



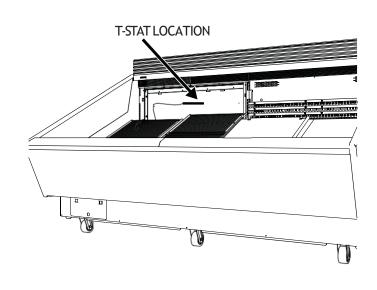
### To access compressor area

Remove all screws around the perimeter of the access panel behind the case to expose compressor unit and condensate pan through open section of the rear wall.



### **Thermostat Sensor Access**

Removing the rear interior wall will allow for acces to the Thermostat Sensor placed above the Coil against the rear wall.



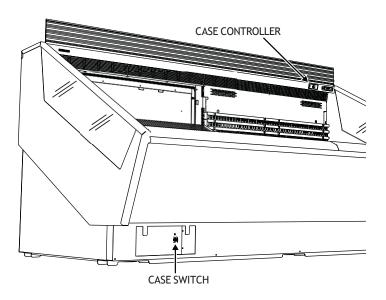
## Service

### **Tips and Troubleshooting**

Before calling for service:

- Check power. Ensure reliable electrical power supply to the equipment
- Check shelf loading. Overstocking will adversely affect case performance.
- If frost is collecting on fixture or product, verify that store Humidity Control is working properly, and that no outside doors/windows allow moisture into store.

### **Condensor and Danfoss Access Panel**

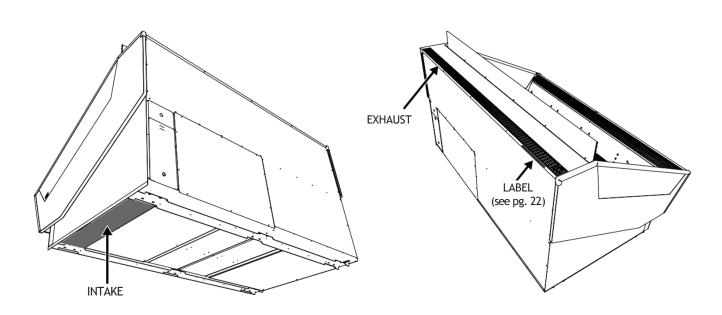


Removing the front panel will allow access to the follow components:

- A. Thermostat Display
- B. Danfoss Control
- C. Case switch

### **Intake and Exhaust Vents**

Be sure to keep vents clear and free of buildup. DO NOT BLOCK case Bottom or Top panel vents (supplies critical intake airflow to compressor.)



## Maintenance

### **Case Cleaning**

To insure long life, proper sanitation and minimum maintenance costs, the refrigerator should be thoroughly cleaned frequently. SHUT OFF FAN BEFORE CLEANING: It can be unplugged within the case, or shut off entire case at the source. The interior bottom may be wiped with any domestic soap or detergent based cleaners. Sanitizing solutions will not harm the interior bottom,

**WARNING! DO NOT USE WATER HOSES!** A self contained case empties into an evaporator pan that WILL OVERFLOW IF TOO MUCH WATER IS INTRODUCED during cleaning

- USE WATER AND A MILD DETERGENT FOR THE EXTERIOR ONLY
- Wipe interior with damp non abrasive cloth. Soap and hot water are not enough to kill bacteria; a sanitizing solution must be included with each cleaning process to eliminate bacteria.
- Clean any visible debris surrounding or on top of the drain location. The drain is located under the deck pans.
- DO NOT USE A CHLORINATED CLEANER ON ANY SURFACE.
- DO NOT USE ABRASIVES OR STEEL WOOL SCOURING PADS (these will mar the finish)

 DO NOT USE A CLEANING OR SANITIZING SOLUTION THAT HAS AN OIL BASE (these will dissolve the butyl sealants) or an AMMONIA BASE (this will corrode the copper components of the case)

### **Service**

- Ensure front and rear intake panel vents remain clear and clean of any debris to ensure optimal case performance.
- To maintain good refrigeration performance, a refrigeration service person should be called periodically (at least twice a year) to clean the discharge honeycomb and remove any accumulated dirt from the condenser coil and condensate evaporator pan on self-contained models.
   POOR CIRCULATION OF AIR THROUGH THE CONDENSER COIL WILL RESULT IN POOR REFRIGERATION PERFORMANCE.
- Dirt accumulation inside the condensate evaporator pan will reduce the pan's capacity and affect the efficiency of the heater causing a burned out heater and an overflow of defrost water onto the store floor.

### Tips and Troubleshooting

Before calling for service:

- Check power. Ensure reliable electrical power supply to the equipment
- Check shelf loading. Overstocking will adversely affect case performance.
- If frost is collecting on fixture or product, verify that store Humidity Control is working properly, and that no outside doors/windows allow moisture into store.

## Warranty

### **Hussmann Specialty Products Service Department**

# IMPORTANT! FPR PROMPT SERVICE WHEN CONTACTING HUSSMANN CORPORATION BE SURE TO HAVE CASE MODEL AND SERIAL NUMBER IN HAND

For any warranty or service issues not covered by this manual, for tech support, or for warranty service calls, please contact the Hussmann Specialty Products Service Department

If you have any questions concerning information on these instructions please contact:

Hussmann Technical Support	866-785-8499
Hussmann Service Call Center	
Hussmann Parts Department	855-487-7778
Hussmann Warranty	