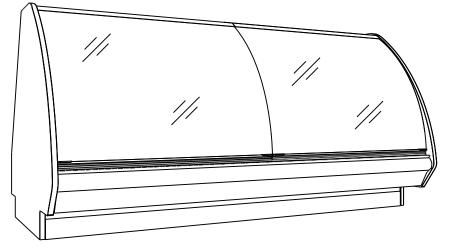
HUSSMANN [°] CHINO	
	Installation
Q4-DC/DS	& Operation Manual
DELI SERVICE CASE	REV. 0923

HUSSMANN®

Q4-DC/DS DELI SERVICE CASE



INSTALLATION & OPERATION GUIDE

General Instructions

HUSSMANN[®]/CHINO

A publication of HUSSMANN® Chino 13770 Ramona Avenue • Chino, California 91710 For General Information: (909) 590-4910 (800) 395-9229 For Technical Information: (866) 785-8499

www.hussmann.com

This Booklet Contains Information on:

Q4-DC/DS refrigerated, service deli Multi-Deck merchandiser.

Shipping Damage

All equipment should be thoroughly examined for shipping damage before and during unloading. This equipment has been carefully inspected at our factory and the carrier has assumed responsibility for safe arrival. If damaged, either apparent or concealed, claim must be made to the carrier.

Apparent Loss or Damage

If there is an *obvious loss or damage*, it must be noted on the freight bill or express receipt and signed by the carrier's agent; otherwise, carrier may refuse claim. The carrier will supply necessary claim forms.

Concealed Loss or Damage

When loss or damage *is not apparent until after all equipment is uncrated*, a claim for concealed damage is made. Make request in writing to carrier for inspection within 15 days, and retain all packaging. The carrier will supply inspection report and required claim forms.

Shortages

Check your shipment for any possible shortages of material. If a shortage should exist and is found to be the responsibility of Hussmann Chino, *notify Hussmann Chino*. If such a shortage involves the carrier, *notify the carrier immediately*, and request an inspection. Hussmann Chino will acknowledge shortages within ten days from receipt of equipment.

Hussmann Chino Product Control

The serial number and shipping date of all equipment has been recorded in Hussmann's files for warranty and replacement part purposes. All correspondence pertaining to warranty or parts ordering must include the serial number of each piece of equipment involved, in order to provide the customer with the correct parts.

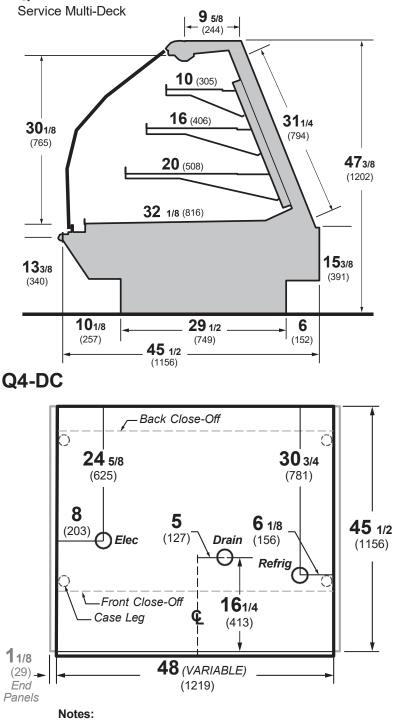
Keep this booklet with the case at all times for future reference.

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Keep this booklet with the case at all times for future reference.

3. Cut and Plan Views

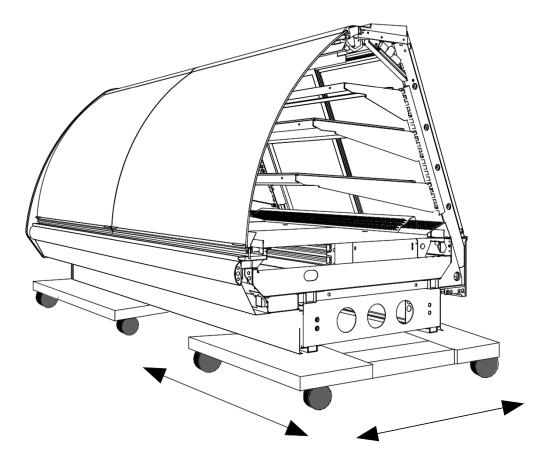
Q4-DC



Contact your sales representative for information on possible availability of additional case lengths.

4. Unloading

- 1. Transport case using dollies supporting each bacse leg of merchandiser.
- 2. Set the case as close as possible to its final position.
- 3. Using a J bar lift case and remove dollies setting merchandiser to its closest permanent position.
- 4. Remove any supporting case braces used for transportation purposes only.



5. Preparation



This equipment is to be installed to comply with the applicable NEC, Federal, State, and Local Plumbing and Construction Code having jurisdiction.



Location

The refrigerated merchandisers have been designed for use only in air conditioned stores where temperature and humidity are maintained at or below 75°F and 55% relative humidity. DO NOT allow air conditioning, electric fans, ovens, open doors or windows (etc.) to create air currents around the merchandiser, as this will impair its correct operation. Cases must be located at a minimum of 15Ft. away from doors or windows.

Product temperature should always be maintained at a constant and proper temperature. This means that from the time the product is received, through storage, preparation and display, the temperature of the product must be controlled to maximize life of the product.

Uncrating the Stand

Place the fixture as close to its permanent position as possible. Keep in place, attached case until ready to set/bolt to adjoining case.

These models have not been structurally designed to support excessive external loading. Do not walk on their tops; This could cause serious personal injury and damage to the fixture. Setting and Joining

The sectional construction of these models enable them to be joined in line to give the effect of one continuous display.

An Alignment pin kit is supplied with every case and must be used in alignment.

When joining, use a carpenters level and shim base accordingly.

6. Setting and Joining

Setting and Joining

The sectional construction of these models enable them to be joined in line to give the effect of one continuous display.

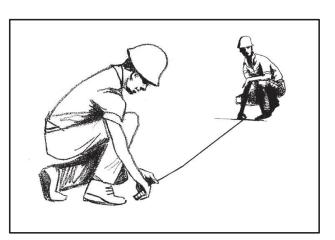
An alignment pin kit is supplied with every case and must be used in alignment.

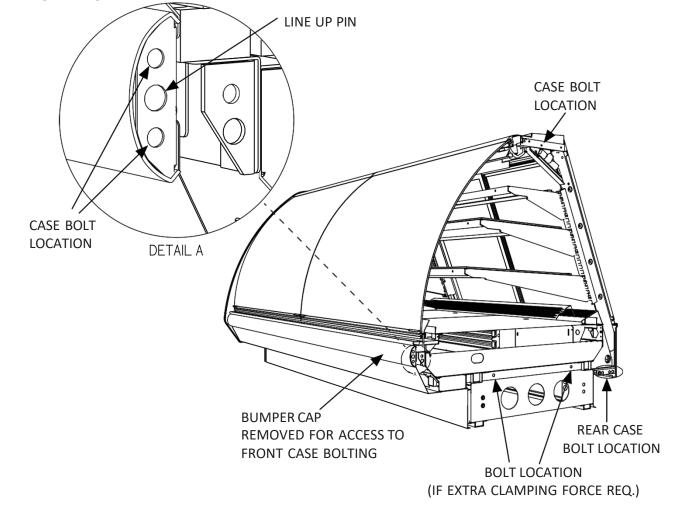
Leveling

IMPORTANT! IT IS IMPERATIVE THAT CASES BE LEVELED FROM FRONT TO BACK AND SIDE TO SIDE PRIOR TO JOINING. A LEVEL CASE IS NECESSARY TO INSURE PROPER OPERATION, WATER DRAINAGE, GLASS ALIGNMENT AND OPERATION OF THE HINGES SUPPORTING THE GLASS. LEVELING THE CASE CORRECTLY WILL SOLVE MOST HINGE OPERATION PROBLEMS.

Snapping Chalk Lines

Prepare permanent positioning by marking floors with Chalk snap lines where cases are to be located. Chalk lines are to run along the base or legs of cases.





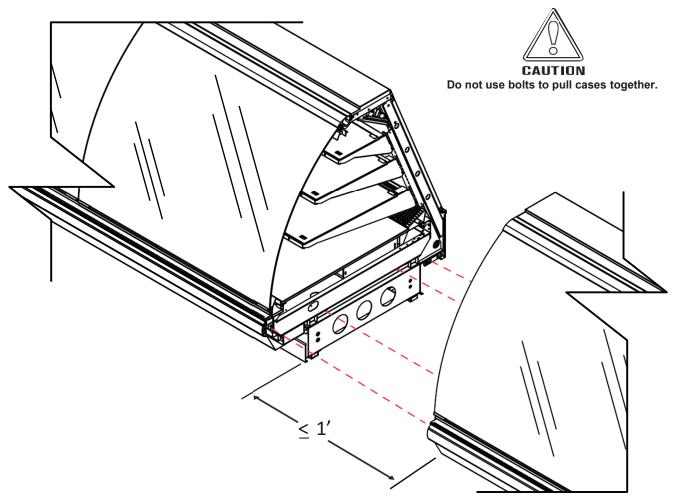
Setting and Joining (Cont'd)

Setting

STEP 1. Using case blueprints, measure off and mark on the floor the exact dimensions of where the cases will sit. Snap chalk line for front and back positions of base rail or pedestal. Mark the location of each joint front and back. Find the highest point throughout the lineup. FLOORS ARE NORMALLY NOT LEVEL! Determine the highest point of the floor; cases will be set off this point. All cases in the entire lineup must be brought up to the highest level of the case sitting at the highest point in the lineup. STEP 2. Set first case over the highest part of the floor and shim base so that case is level.

STEP 3. Set second case within one foot (1') of the first case. Keep the supports along the length of the case and far end of case. Level case to the first using the instructions in step one.





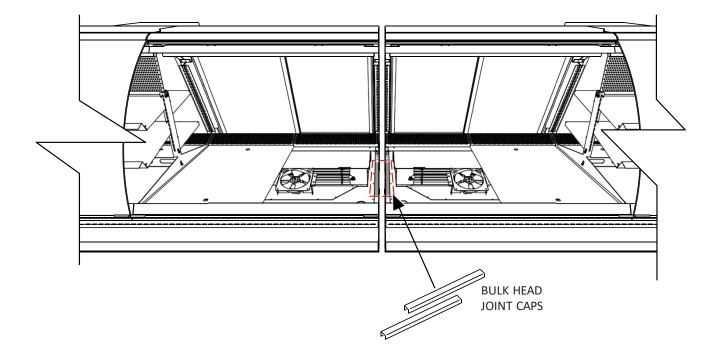
Setting and Joining (Cont'd)

STEP 4. Apply liberal bead of case joint sealant (Silicone) to first case. Sealant area is shown in illustration. Apply heavy amount to cover entire shaded area. (pg10)

STEP 5. Slide second case up to first case snugly. Then level second case to the first case so glass front, bumper and top are flush. STEP 6. To compress butyl at joint, use two Jurgenson wood clamps. Make sure case is level from front to back and side to side on inside bulkheads at joint.

STEP 7. Attach sections together.

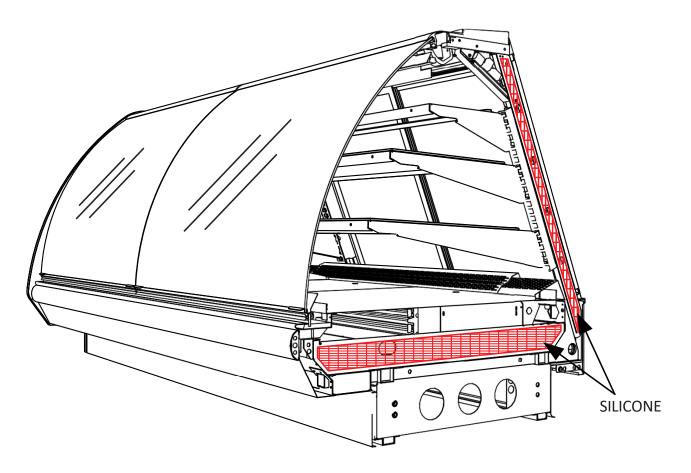
STEP 8. Apply bead of butyl to top of bulk heads and slide on stainless steel bulkhead cap as pictured below. Also apply silicone to seam between joints.



10

Setting and Joining (Cont'd)

Sealant Areas



DO NOT USE PERMAGUM!

7. Installation

Leveling

IMPORTANT! IT IS IMPERATIVE THAT CASES BE LEVELED FROM FRONT TO BACK AND SIDE TO SIDE. A LEVEL CASE IS NECESSARY TO INSURE PROPER OPERATION, WATER DRAINAGE, GLASS ALIGNMENT, AND OPERATION OF THE HINGES SUPPORTING THE GLASS. LEVELING THE CASE CORRECTLY WILL SOLVE ALL HINGE OPERATION AND GLASS ALIGNMENT PROBLEMS.

NOTE

A. TO AVOID REMOVING CONCRETE FLOORING, BEGIN LINEUP LEVELING FROM THE HIGHEST POINT OF THE STORE FLOOR.

B. WHEN WEDGES ARE INVOLVED IN A LINEUP, SET THEM FIRST.

IF A WEDGE IS USED IN THE MIDDLE OF A LINEUP, THE WEDGE MUST BE SET ON THE

HIGHEST POINT ON THE FLOOR FIRST, WITH THE REST IF THE LINEUP BEING LEVELED FROM IT.

Q4 Glass Adjustment

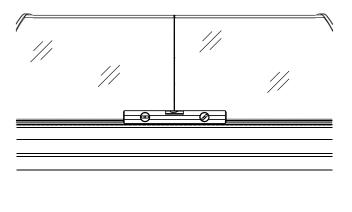
Proper adjustment of the side-to-side position on the glass clamp on Vieler Streamline hardware such as used on Hussmann Q series service cases is critical to proper operation of the glass hardware. Failure to properly adjust the glass clamp can result in failure of the hardware and possible injury to personnel.

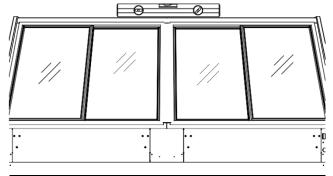
When setting or repairing cases, the glass clamp is frequently adjusted from side to side once the cases are set in order to control glass gaps or compensate for poorly installed case line ups. Due to the unique design of this type of hardware, using practices common to other types of hardware can result in the above failures.

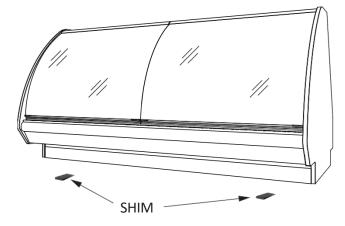
Step 1: Level Case

The canopy hardware and glass gaps are set at the factory for proper fit with the cases square and level. Before attempting to do any adjustment of the canopy hardware, ensure that the cases are set square and level. Additionally, the adjoining cases must be pulled together tightly.

To adjust the front glass please follow these steps Before you start any adjustments make sure the cases are level, Front to Back and side to side







IMPORTANT: Attempting to compensate for poor installation practices by manipulating the canopy hardware will result in unsatisfactory workmanship and possibly cause hardware failure and/or injury.

Step 2: Remove Access Covers

After the cases are set and level, access covers must be removed to access the turnbuckle. This can be done from inside of the merchandiser.

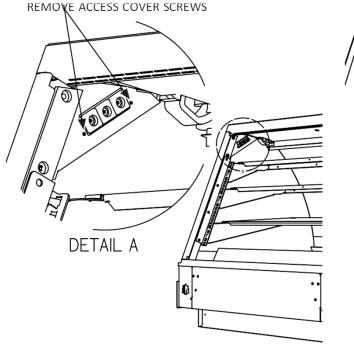
NOTE: GLASS MUST BE CLOSED WHILE ADJUSTING GLASS HEIGHT.

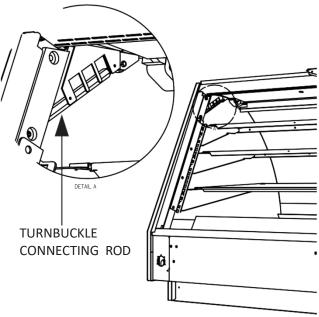
Step 3: Adjusting Turnbuckle

Using a 1/2" open-ended wrench turn the Turnbuckle connecting rod until level indicates that the arm is level (Note that some turn buckles may be reverse threaded Test turning direction by observing the effect of turn direction.)

Step 4: Pre-Tension

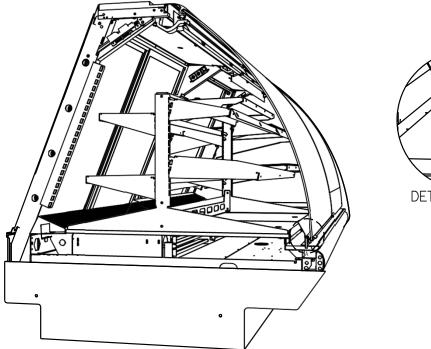
Pre-Loading the canopy arm is recommended. once both ends of the merchandiser have reached a level postion, turn the Turnbuckle Connectors two full rotations to preload the canopy arms

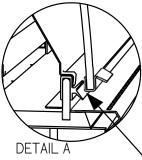




Glass must be parallel to ledge when viewed from front.

IMPORTANT: Attempting to compensate for poor installation practices by manipulating the canopy hardware will result in unsatisfactory workmanship and possibly cause hardware failure and/or injury.





Step 5: Glass Side to Side Adjustment

The glass gaps can be slightly optimized by moving the glass and glass clamp assembly side to side. This should be done as the final adjustment only after the glass/canopy height of the cases are set and leveled to each other. The canopy hardware on adjoining Q Series cases should be screwed together with the ¼"-20 THD screws included with the cases. There are threaded holes provided in the stationary portion of the top hardware for this purpose.

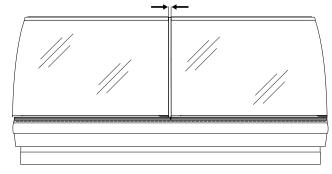
NOTE: Glass must be lifted in the upright position before any adjustments are attempted.

CAUTIONTWOPERSONJOB



ATTENTION INSTALLER GLASS CLAMP SCREWS SHOULD BE LOOSENED SLIGHTLY ENOUGH TO ADJUST CLAMP AND GLASS. OVER LOOSENING SCREWS MAY CAUSE GLASS CLAMP ASSEMBLY TO FALL WHICH MAY RESULT IN HARDWARE DAMAGE OR INJURY.

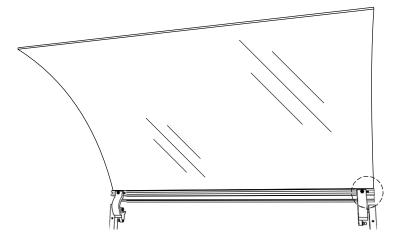
CORRECT ANY LARGE GAPS BY ADJUSTING GLASS CLAMP SCREWS

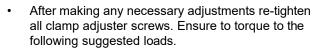


Adjusting Glass Clamps from side to side

To properly adjust the glass gaps requires that both hinge arms of each section of glass be loosened before attempting to change the glass position.

- Lift Glass before loosening any adjustment screws.
- Locate 4 adjuster clamp screws. Two screws on the left and right hand side of each canopy frame. (See illustration below)
- To shift the glass side to side or front to back at the glass clamp open the glass and slightly loosen the TORX T-15 screw. (DO NOT FULLY REMOVE FROM CLAMP ASSEMBLY)



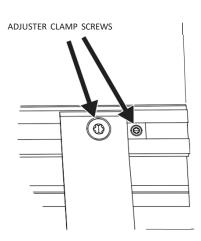


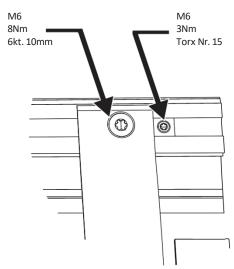
3Nm= 2.21 Foot-pounds

8Nm= 5.9 Foot-pounds

IMPORTANT: Attempting to change the glass position by loosening only one side or by forcing the clamp sideways will result in damaging the hardware and its eventual failure. Loosening the hinge arms requires loosening the attachment screws and setscrews on both hinge arms on the section of glass.

IMPORTANT: It is critical to use the proper size Torx or Hex wrench for the fasteners to avoid stripping the fasteners.





Loosen the fasteners only as needed to allow the glass clamp to slip to the desired position.

Reposition the glass and glass clamp assembly as needed and verify its position by carefully closing the glass to check clearances.

Once the glass is in the desired position, retighten the fasteners at the hinge arms with the proper wrench.

Recheck the glass position and double check that the fasteners are properly torqued.

IMPORTANT: It is critical that the hinge arm washers or bushings that fasten the hinge arms to the stationary portion of the upper glass hardware do not have any side pressure on them. Even the slightest side pressure will result in the failure of the hardware. If the retaining clips or hinge arm washers or bushings at each hinge arm have any side pressure it is necessary to repeat the adjustment procedure.

When properly adjusted, the hinge arm washers or bushings will have a slight side-to-side free play.

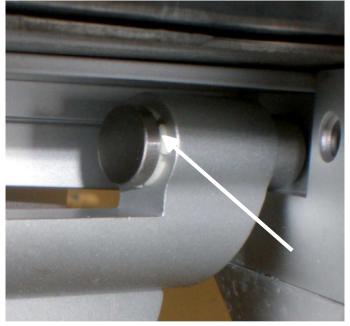


Figure 19

Note: When cases are intended to be sealed to the floor, use caulk provided with the case



Q4 Unibody Shelf Install

Proper leveling and adjustment of the Shelves is critical to the aesthetics of the case. Failure to properly adjust the shelves can result in failure of the hardware and possible injury to personnel. When setting or repairing cases, the shelves are adjusted vertically. Due to the unique design of this type of hardware using practices common to other types of hardware can result in the above failures.

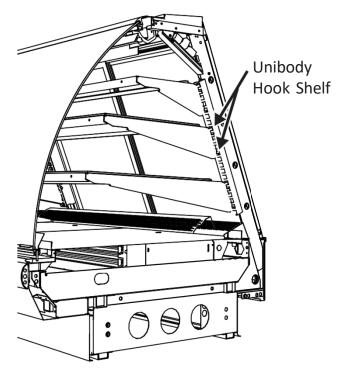
IMPORTANT: Attempting to compensate for poor installation practices by manipulating the shelf hardware will result in unsatisfactory workmanship and possibly cause hardware failure and/or injury.

Begin with the lowest row of shelves. Verify the shelf brackets are at 90 degrees to shelf. Keep shelf level from side to side while tilting the front down to insert the lowest tab in the shelf upright. Use a level on each shelf, or count slots in each upright and mark with tape to ensure rows of shelves stay level. Tabs must be seated firmly into position in the uprights before loading shelves.

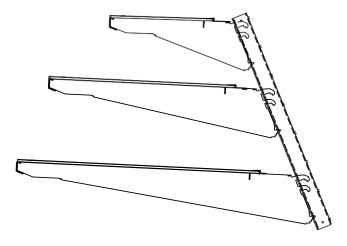
IMPORTANT: Q4-DC shelves are designed with a level structure to prevent any malfunction with shelf hardware and or product damage. Attempting to compensate for poor installation practices by manipulating the shelf hardware will result in unsatisfactory workmanship and possibly cause hardware failure and/or injury.



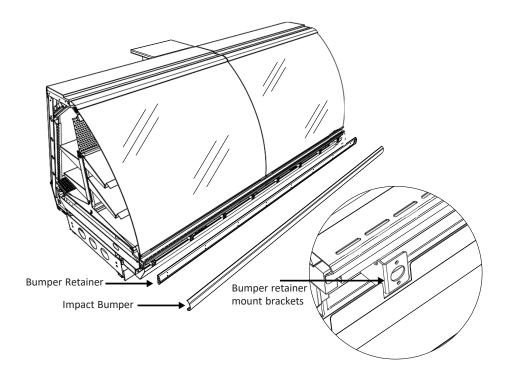




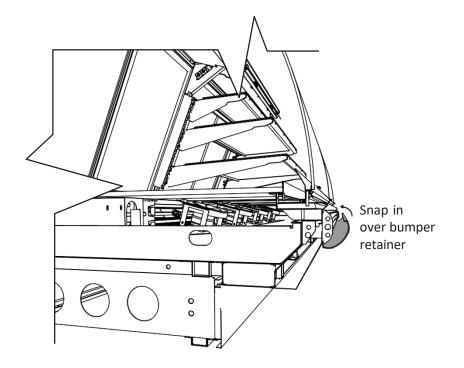
Levelled Shelves



Bumper Installation Instructions



The bumper may be installed or removed by a simple snap-in or snap-out movement which is held into place by the bumper retainer.



8. Plumbing

Waste Outlet and P-TRAP

The waste outlet is located off the center of the case on one side allowing drip piping to be run lengthwise under the fixture.

P-traps must be installed at the base of all refrigerated cases. The 1 $\frac{1}{2}$ " P-TRAP and threaded adapter must be installed to prevent air leakage and insect entrance into the fixture.

Installing Condensate Drain

Poorly or improperly installed condensate drains can seriously interfere with the operation of this refrigerator, and result in costly maintenance and product losses. Please follow the recommendations listed below when installing condensate drains to insure a proper installation:

- 1. Never use pipe for condensate drains smaller than the nominal diameter of the pipe or P-TRAP supplied with the case.
- 2. When connecting condensate drains, the P-TRAP must be used as part of the condensate drain to prevent air leakage or insect entrance. Store plumbing system floor drains should be at least 14" off the center of the case to allow use of the P-TRAP pipe section. Never use two water seals in series in any one line. Double P-TRAPS in series will cause a lock and prevent draining.

- Always provide as much down hill slope ("fall") as possible; 1/8" per foot is the preferred minimum. PVC pipe, when used, must be supported to maintain the 1/8" pitch and to prevent warping.
- Avoid long runs of condensate drains. Long runs make it impossible to provide the "fall" necessary for good drainage.
- 5. Provide a suitable air break between the flood rim of the floor drain and outlet of condensate drain. 1" is ideal.
- 6. Prevent condensate drains from freezing:
 - a. Do not install condensate drains in contact with non-insulated suction lines. Suction lines should be insulated with a non-absorbent insulation material such as Armstrong's Armaflex.
 - b. Where condensate drains are located in dead air spaces (between refrigerators or between a refrigerator and a wall), provide means to prevent freezing. The water seal should be insulated to prevent condensation.

9. Refrigeration Control Settings

Refrigerant Type

Check the serial plate on the case for information.

Piping

The refrigerant line outlets are located under the case. Locate first the electrical box, the outlets are then on the same side of the case, but at the opposite end. Insulate suction lines to prevent condensation drip.

Refrigeration Lines

<u>Liquid</u>	Suction
3/8" O.D.	5/8" O.D.

NOTE: The standard coil is piped at ⁵/s" (suction); however, the store tie-in may vary depending on the number of coils and the draw the case has. Depending on the case setup, the connecting point in the store may be ⁵/s", ⁷/s", or 1¹/s". Refer to the particular case you are hooking up.

Refrigerant lines should be sized as shown on the refrigeration legend furnished by the store.

Oil traps must be installed at the base of all suction line vertical risers on refrigerated cases.

Pressure drop can rob the system of capacity. To keep the pressure drop to a minimum, keep refrigerant line run as short as possible, using the minimum number of elbows. Where elbows are required, use long radius elbows only.

Maintain these parameters to achieve near constant product temperatures. Product temperature should be measured first thing in the morning, after having been refrigerated overnight. For all multiplexing, defrost should be time terminated. Defrost times should be as directed in this manual. The number of defrosts per day should never change. The duration of the defrost cycle may be adjusted to meet conditions present at your location.

Access to TEV Valves and Drain Lines

Mechanical - Remove product from case. Remove pans. TX valve (mechanical only) and drain are located under the pans within the case.

Electronic - The Electronic Expansion valve master and slave cylinder(s) are located within the electrical access panel(s) in the rear of case. Unscrew the rear panels with Phillips screwdriver.

Electronic Expansion Valve (Optional)

A wide variety of electronic expansion valves and case controllers can be utilized. Please refer to EEV and controller manufacturers information sheet. Sensors for electronic expansion valves will be installed on the coil inlet, coil outlet, and in the discharge air. (Some supermarkets require a 4th sensor in the return air). Case controllers will be located in the electrical raceway or under the case.

Refrigeration (Cont'd)

Expansion Valve Adjustment

Expansion valves must be adjusted to fully feed the evaporator. Before attempting any adjustments, make sure the evaporator is either clear or very lightly covered with frost, and that the fixture is within 10°F of its expected operating temperature.



Measuring the Operating Superheat

- 1. Determine the suction pressure with an accurate pressure gauge at the evaporator outlet.
- 2. From a refrigerant pressure temperature chart, determine the saturation temperature at the observed suction pressure.
- 3. Measure the temperature of the suction gas at the thermostatic remote bulb location.
- 4. Subtract the saturation temperature obtained in step No. 2 from the temperature measured in step No. 3.
- 5. The difference is superheat.
- 6. Set the superheat for 5°F 7°F.

Thermostat Location

Thermostats are located in the electrical section; behind the rear panel, on the right-hand side of the case (facing the back of the case).

10. Electrical

Wiring Color Code



CASE MUST BE GROUNDED

NOTE: Refer to label affixed to case to determine the actual configuration as checked in the "TYPE INSTALLED" boxes.

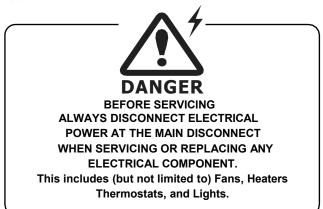
Electrical Circuit Identification

Standard lighting for all models will be full length LED lamps located within the case at the top. The switch controlling the lights, the plug provided for digital scale, and the thermometer are located at the rear of the case mullion. The receptacle that is provided on the exterior back of these models is intended for computerized scales with a five amp maximum load, not for large motors or other high wattage appliances. It should be wired to a dedicated circuit.

NOTE: The total case electrical draw must not exceed 30 Amps ampacity at 115V in one connected lineup.

Electrical Service Receptacles (When Applicable)

The receptacles located on the exterior of the merchandiser are intended for scales and lighted displays. They are not intended nor suitable for large motors or other external appliances.



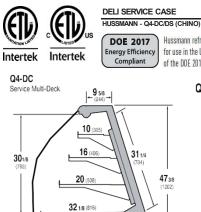
Field Wiring and Serial Plate Amperage

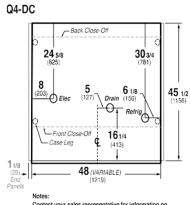
Field Wiring must be sized for component amperes printed on the serial plate. Actual ampere draw may be less than specified. Field wiring from the refrigeration control panel to the merchandisers is required for refrigeration thermostats. Case amperes are listed on the wiring diagram, but always check the serial plate.

LED Driver Location

Drivers are located within the access panel that runs the length of the rear of the case.

11. Spec Sheet





Hussmann refrigerated merchandisers configured for sale

of the DOE 2017 energy efficiency standards.

for use in the United States meet or surpass the requirements

Contact your sales representative for information on possible availability of additional case lengths.



REVISION DATE

REFRIGERATION DATA:

101/8 (257)

29 1/2

45 1/2

133/8 (340)

	CASE		CAPACI (BTU/H			TEMPERAT	VELOCITY (FT/MIN)		
	LENGTHS	CASE USAGE	RATING CC			PORATOR	DISCHARGE	(1 1/14114)	
			NATING CONDITION		EVALORATOR		AIR ** (°F)		
			NSF 7	AHRI 1200	NSF 7	AHRI 1200	NSF 7	NSF 7	
Γ	4',8',12'	DELI	550	440	20	26	28~32	225~250	

47 3/8

153/8

- 6 (152)

CASE LENGTHS	EST. REFG. CHRG. (R404A) (LBS)	INLE	L (20°F ET, 6° SE) PSI
4'	0.5	0.8	2.0
8'	1.0	1.6	2.1
12'	1.5	2.3	44

FRONT DISCHARGE AIR MEASURED INSIDE AIR CURTAIN HONEYCOMB *REFRIGERATION NOTES:

1) BTU'S INCLUDE CANOPY LIGHTS. ADD 10 BTUS'SHELF/FT FOR EACH SHELF (LIGHT) 2) AHRI 1200 RATING POINT FOR ENERGY CONSUMPTION COMPARISON ONLY 3) USE DEW POINT FOR HIGH GLIDE REFRIGERANTS. CARE SHOULD BE TAKEN TO USE THE DEW POINT IN P/T TABLES

FOR MEASURING AND ADJUSTING SUPERHEAT. ADJUST EVAPORATOR PRESSURE AS NEEDED TO MAINTAIN THE DISCHARGE AIR TEMPERATURE SHOWN. 4) RATING CONDITION IS NSF TYPE I, 75°F/55% RH

REFRIGERATION DATA CONTINUED:	

ELEC. THER			DEFROST	TIME	DEFROST	TERM. TEMP	DRIP	DEFROST
USAGE	CUT IN (°F)	CUT OUT (°F)	TYPE	(MIN)	FREQUENCY (#/DAY)	(°F) COIL ONLY	TIME	WATER (LBS/DAY/FT)
DELI	30	27	OFF TIME	40	3	45	N/A	4.7

END	PANEL W	/IDTH KEY
# OF END PNLS	end Pnl Width (IN.)	Total added Length (In.)
1	1.125	1.125
2	1.125	2.25

ELECTRICAL DATA:

STANDARD FANS, HEATERS, LED LIGHTS (115 VOLT)

CASE	EVAPORATOR FANS			AIRSV	VEEP FA	NS		NOPY 'S LED		NAL LED LIGHTS	MAX. LE (W/ ALL C	-	ANTI-S HEA	WEAT TERS	CON OUTLET	IVENIEN S (OPTIC				
LENGTH	# OF EVAP FANS	BLADE DIA. (IN.)	BLADE PITCH (°)	AMPS	WATTS	# OF FANS	AMPS	WATTS	AMPS	WATTS	AMPS	WATTS	AMPS	WATTS	AMPS	WATTS	# OUTLETS	VOLTS	AMPS	
4'	2	6.7	25	0.24	16	1	0.04	5	0.18	21	0.27	31	0.45	51	1.04	120	1	115	15	
8'	4	6.7	25	0.48	32	2	0.08	9	0.36	41	0.54	62	0.90	103	2.09	240	1	115	15	
12'	6	6.7	25	0.72	48	3	0.12	14	0.54	62	0.81	93	1.34	154	3.13	360	2	115	30	

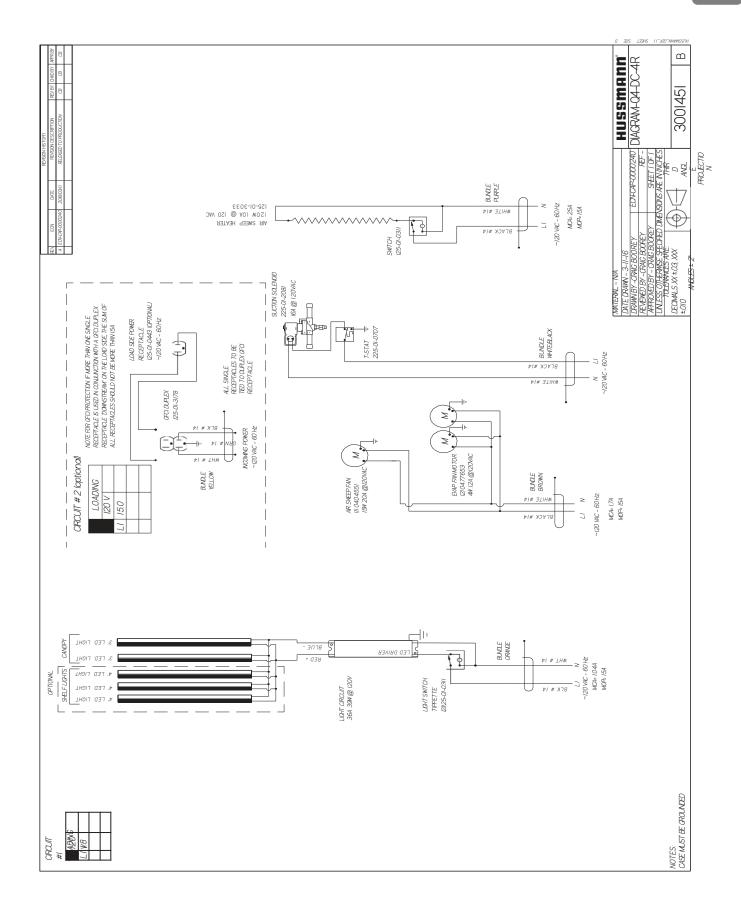
OPTIONAL HIGH OUTPUT LED LIGHTS (115 VOLT)

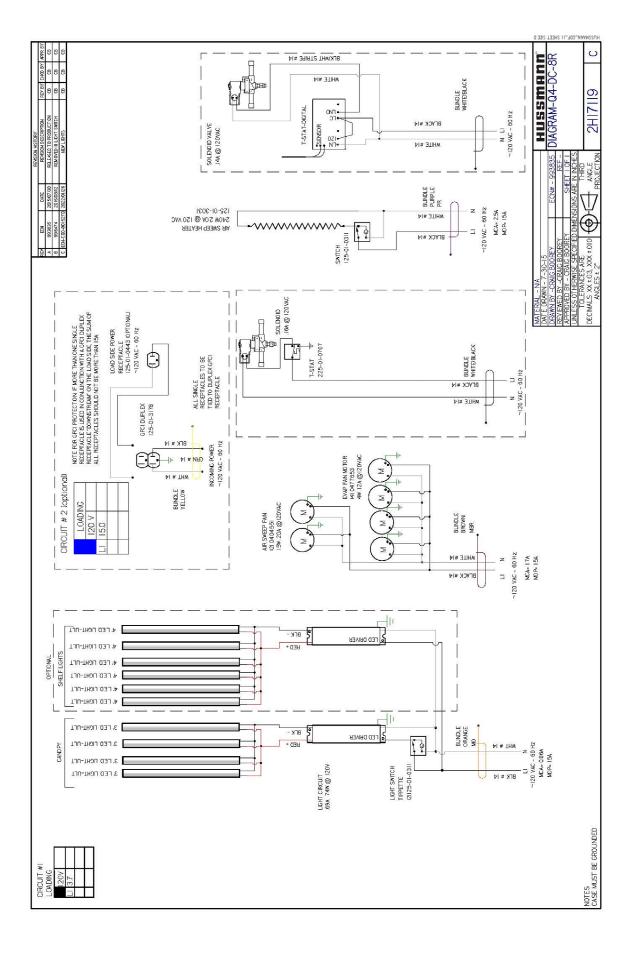
CASE	LIG	Nopy Hts Led	OPTIONAL	SHELF	Max. H.O. Led Load			
	AMPS	WATTS	AMPS	WATTS	AMPS	WATTS		
4'	0.26	30	0.40	46	0.66	76		
8'	0.53	61	0.79	91	1.32	152		
12'	0.79	91	1.19 137		1.98 228			

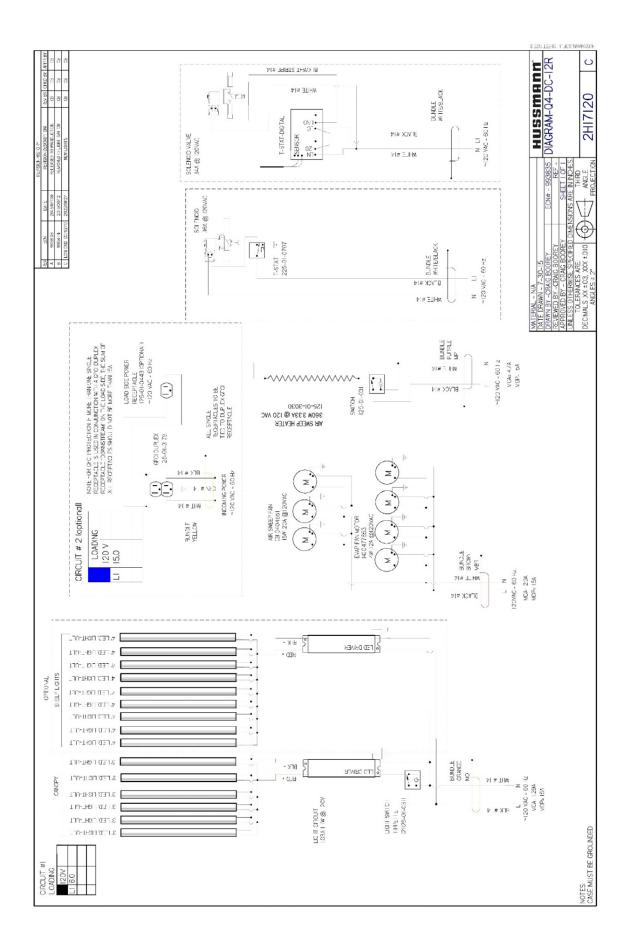
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12. Electrical Wiring Diagram Index

Q4-DC	Q4-DC/DS-4-R	4'	3001451
	Q4-DC/DS-8-R	8'	2H17119
	Q4-DC/DS-12-R	12'	2H17120







13. Finishing Touches

Installing Splashguards

After merchandisers have been leveled and joined, and all drip piping, electrical and refrigeration work has been completed, install the splashguards. Splashguards may be sealed to the floor using a vinyl cove base trim. The size of trim needed will depend on how much the floor is out of level.

NOTE: The splashguard must be removable to allow access to components behind it.

14. Operation

Stocking

Improper temperature and lighting will cause serious product loss. Discoloration, dehydration and spoilage can be controlled with proper use of the equipment and handling of product. Product temperature should always be maintained at a constant and proper temperature. This means that from the time the product is received, through storage, preparation and display, the temperature of the product must be controlled to maximize life of the product. Hussmann cases were not designed to "heat up" or "cool down" product - but rather to maintain an item's proper temperature for maximum shelf life. To achieve the protection reading time to avoid damaging

- temperature rise to the product. Product should be at proper temperature.
- 2. Keep the air in and around the case area free of foreign gasses and fumes or food will rapidly deteriorate.
- 3. Maintain the display merchandisers temperature controls as outlined in the refrigerator section of this manual.
- 4. Do not place any product into these refrigerators until all controls have been adjusted and they are operating at the proper temperature. Allow merchandiser to operate a minimum of 6 hours before stocking with any product.
- 5. When stocking, never allow the product to extend beyond the recommended load limit. Air discharge and return air flow must be unobstructed at all times to provide proper refrigeration.
- 6. There are vents located at the base of the front of the glass, just above the front rail. These vents supply a continuous, gentle flow of air across the front glass which inhibits condensation. Do not place any signs or other restrictive objects on the front of the refrigerator that will block these vents.
- 7. Keep the service doors closed (when applicable). Refrigeration performance will be seriously affected if left open for a prolonged period of time.
- 8. Avoid the use of supplemental flood or spot lighting. Display light intensity has been designed for maximum visibility and product life at the factory. The use of higher output LED lamps (H.O. and V.H.O.), will shorten the shelf life of the product

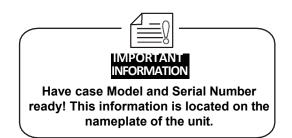
- 1. Remove all dirt, wax, debris, etc. from the area of the splashguard to ensure a secure adhesion.
- 2. Apply a good contact cement to the trim, allowing a proper dry time.
- 3. Install trim to the splashquard so that it is flush with the floor.

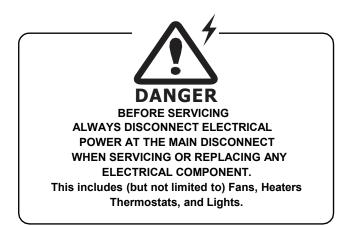
- 9. In the Deli, Meat and Fish cases, completely cover the product each night with a clean damp cloth or butcher paper (never use plastic, as it does not allow for proper circulation). Make sure the cloth or paper is in direct contact with the product.
- 10. Turn and rotate the meat fairly often. The blood which gives the pink color works its way downward with time.
- 11. Cold coils remove heat and moisture from the case and deposit this as frost onto the coil. Thus, a defrost is required. Our humidity system induces moisture into the case and helps slow down the dehydration process. The only other moisture within the case is that in the product itself. A single level of meat will dry out faster than a fully loaded case of 3-4 levels of meat.

Important Steps

- 1. Do not set temperature too cold, as this causes product dehvdration.
 - Product Temperature: 36°F! Set thermostat to cut in at 28°F discharge air at case.
- 2. Temperature control should be by means of a T-STAT and Suction Stop Solenoid at each case. DO NOT use EPR valves, Liquid line solenoids as these allow temperature swings causing dehydration and excessive energy consumption.
- 3. Product should be worked and rotated on a regular basis, not to exceed a 4 hour period.
- 4. At night, turn off case lights and cover the product with a damp (not wet) cloth similar to cheese cloth (etc.). This should be washed out in the morning and kept in a walk-in box during the day-so that it is cool and moist when covering the product.
- 5. Discharge air temperature should be approximately 28°F, with between 150-200 FPM air velocity. Do not display product directly within the air discharge.
- 6. Clean humidity system a minimum of every 90 days for proper system operation.

15. Maintenance





Evaporator Fans

The evaporator fans are located at the center front of these merchandisers directly beneath the display pans. *Should fans or blades need servicing, always replace fan blades with the raised embossed side of the blade TOWARD THE MOTOR.*

Copper Coils

The copper coils used in Hussmann merchandisers may be repaired in the field. Materials are available from local refrigeration wholesalers.

Hussmann recommends using #15 Sil-Fos for repairs.

Tips and Troubleshooting

Before calling for service, check the following:

- 1. Check electrical power supply to the equipment for connection.
- 2. Check fixture loading. Overstocking case will affect its proper operation.
- If frost is collecting on fixture and/or product, check that Humidity Control is working properly, and that no outside doors or windows are open - allowing moisture to enter store.

Glass Replacement and Adjustment Instructions

In order to replace or adjust the glass, the glass must be placed in the raised position. The underside of the clamp is exposed, revealing the tightening screws. By turning these screws counterclockwise 1/4 turn each, the glass will be loosened for either removal or adjustment.

Note: Do not overtighten the screws since damage may occur.

Stainless Steel Cleaning and Care

There are three basic things, which can break down your stainless steel's passivity layer and allow corrosion.

1. Mechanical Abrasion

Mechanical Abrasion means those things that will scratch the steels surface. Steel Pads, wire Brushes, and Scrapers are prime examples.

2. Water

Water comes out of our tap in varying degrees of hardness. Depending on what part of the country you live in, you may have hard or soft water. Hard water may leave spots. Also, when heated, hard water leaves deposits behind that if left to sit, will break down the passive layer and rust your stainless steel. Other deposits from food preparation and service must be properly removed.

3. Chlorides

Chlorides are found nearly everywhere. They are in water, food and table salt. One of the worst perpetrators of chlorides can come from household and industrial cleaners.

Don't Despair! Here are a few steps that can help prevent stainless steel rust.

1. Use the Proper Tools

When cleaning your stainless steel products, take care to use non-abrasive tools. Soft Clothes and plastic scouring pads will NOT harm the steel's passive layer. Stainless steel pads can also be used but the scrubbing motion must be in the same direction of the manufacturer's polishing marks.

2. Clean With the Polish Lines

Some stainless steels come with visible polishing lines or "grain". When visible lines are present, you should ALWAYS scrub in a motion that is parallel to them. When the grain cannot be seen, play it safe and use a soft cloth or plastic scouring pad.

Maintenance (Cont'd)

3. Use Alkaline, Alkaline Chlorinated or Non-chloride Containing Cleaners

While many traditional cleaners are loaded with chlorides, the industry is providing an ever increasing choice of non-chloride cleaners. If you are not sure of your cleaner's chloride content contact your cleaner supplier. If they tell you that your present cleaner contains chlorides, ask for an alternative. Also, avoid cleaners containing quaternary salts as they also can attack stainless steel & cause pitting and rusting.

4. Treat your Water

Though this is not always practical, softening hard water can do much to reduce deposits. There are certain filters that can be installed to remove distasteful and corrosive elements. Salts in a properly maintained water softener are your friends. If you are not sure of the proper water treatment, call a treatment specialist.

5. Keep your Food Equipment Clean

Use alkaline, alkaline chlorinated or non-chlorinated cleaners at recommended strength. Clean frequently to avoid build-up of hard, stubborn stains. If you boil water in your stainless steel equipment, remember the single most likely cause of damage is chlorides in the water. Heating cleaners that contain chlorides has a similar effect.

6. RINSE, RINSE, RINSE

If chlorinated cleaners are used you must rinse, rinse, rinse and wipe dry immediately. The sooner you wipe off standing water, especially when sit contains cleaning agents, the better. After wiping the equipment down, allow it to air dry for the oxygen helps maintain the stainless steel's passivity film.

- 7. Never Use Hydrochloric Acid (Muriatic Acid) on Stainless Steel.
- 8. Regularly Restore/Passivate Stainless Steel.

CAUTION

CLEANING PRECAUTIONS

- When cleaning: • Do not use high pressure water hoses
- Do not use high pressure water noses
 Do not introduce water faster then waste outlet can drain
- NEVER INTRODUCE WATER ON SELF CONTAINED UNIT WITH AN EVPORATOR PAN
- NEVER USE A CLEANING OR SANITIZING SOLUTION THAT HAS AN OIL BASE (these will dissolve the butyl sealants) or an AMMONA BASE (this will corrode the copper components of the case)
- TO PRESERVE THE ATTRACTIVE FINISH:
- DO USE WATER AND A MILD DETERGENT FOR THE EXTERIOR ONLY
- DO NOT USE A CHLORANITED CLAENER ON ANY SURFACE
- DO NOT USE ABRASIVES OR STEEL WOOL SCOURING PADS (these will mar the finish)

Case Cleaning

Long life and satisfactory performance of any equipment are dependent upon the care given to it. To insure long life, proper sanitation and minimum maintenance costs, the refrigerator should be thoroughly cleaned frequently. SHUT OFF FAN DURING CLEANING PROCESS. It can be unplugged within the case, or shut off case at the source. The interior bottom may be cleaned with any domestic soap or detergent based cleaners. Sanitizing solutions will not harm the interior bottom, however, these solutions should always be used according to the manufacturer's directions. It is essential to establish and regulate cleaning procedures. This will minimize bacteria causing discoloration which leads to degraded product appearance and significantly shortening product shelf life.

Soap and hot water are not enough to kill this bacteria. A sanitizing solution must be included with each cleaning process to eliminate this bacteria.

- 1. Scrub thoroughly, cleaning all surfaces, with soap and hot water.
- 2. Rinse with hot water, but do not flood.
- 3. Apply the sanitizing solution according to Hussmann's directions.
- 4. Rinse thoroughly.
- 5. Dry completely before resuming operation.

Cleaning Glass and Mirrors

Only use a soft cloth and water for cleaning any glass or mirrored components. Be sure to rinse and/or dry completely.

Never use hot water on cold glass surfaces! It may shatter and cause serious injury! Allow glass surfaces to warm first.

Non-Glare Glass

The high optical clarity of this glass is possible due to special coatings on the glass surface itself. To preserve this coating and the optical clarity, keep the glass clean.

Water is the only solution recommended for use in cleaning non-glare glass. The damage to the glass from improper, caustic solutions is irreparable. In addition to cleaning the glass with the recommended product, there are precautions that should be taken when working and cleaning the inside of the case.

 When cleaning the inside of the cases, we recommend that the glass be fully opened and covered to prevent solutions from splashing onto the glass and ruining the coating on the inside.

Plexiglass and Acrylic Care

Improper cleaning not only accelerates the cleaning cycle but also degrades the quality of this surface. Normal daily buffing motions can generate static cling attracting dust to the surface. Incorrect cleaning agents or cleaning cloths can cause micro scratching of the surface, causing the plastic to haze over time.

Maintenance (Cont'd)

Cleaning

Hussmann recommends using a clean damp chamois, or a paper towel marketed as dust and abrasive free with **Plastic Cleaner and Polish** available by calling Sumner Labs at **1-800-542-8656**. Hard, rough cloths or paper towels will scratch the acrylic and should not be used.

Antistatic Coatings

The **210**[®] has proven to be very effective in not only cleaning and polishing the Plexiglass surface, but also providing anti-static and anti-fog capabilities. This product also seals pores and provides a protective coating.

Problem	Possible Cause	Possible Solution					
Case temperature is too warm.	Ambient conditions may be affecting the case operation.	Check case position in store. Is the case located near an open door, window, electric fan or air conditioning vent that may cause air currents? Case must be located minimum 15 Ft away from doors or windows. Cases are designed to operate at 55% Relative humidity and a temperature of 75°F.					
	Discharge air temp is out of spec.	Check evaporator fan operation. Check electrical connections and input voltage.					
		Fans are installed backwards. Check airflow direction.					
		Fan blades are installed incorrectly. Make sure fan blades have correct pitch and are per specification.					
		Check to see that fan plenum is installed correctly. It should not have any gaps.					
		Check suction pressure and insure that it meets factory specifications.					
	Case is in defrost.	Check defrost settings. See Technical Specifications section.					
	Product load may be over its limits blocking airflow.	Redistribute product so it does not exceed load level. There is a sticker on the inside of the case indicating what the maximum load line is.					
	Coil is freezing over.	Return air is blocked, make sure debris is not blocking the intake section.					
		Coil close-offs are not installed. Inspect coil to make sure these parts are on the case.					
	Condensing coil or evaporator coil is clogged or dirty.	Clean coil.					
Case temperature is too cold.	The T-STAT temp is set too low.	Check settings. See Technical Specifications section.					
	Ambient conditions may be affecting the case operation.	Check case position in store. Is the case located near an open door, window, electric fan or air conditioning vent that may cause air currents? Case must be located minimum 15 Ft away from doors or windows. Cases are designed to operate at 55% Relative humidity and a temperature of 75°F.					
Condensation on glass.	Ambient conditions may be affecting the case operation.	Check case position in store. Is the case located near an open door, window, electric fan or air conditioning vent that may cause air currents? Case must be located minimum 15 Ft away from doors or windows. Cases are designed to operate at 55% Relative humidity and a temperature of 75°F.					
	Inadequate air circulation.	Check if air sweep fans are functioning, check electrical connections.					
	There is not enough heat provided in the airflow.	Check if air sweep heater is functioning, check electrical connections.					
	There are glass gaps on the side of the case.	See glass adjustment section.					
	Glass is not completely shut.	Close glass correctly.					

16. Troubleshooting Guide

Problem	Possible Cause	Possible Solution
Water has pooled under case.	Case drain is clogged.	Clear drain.
	PVC drains under case may have a leak.	Repair as needed.
	Case tub has unsealed opening.	Seal as needed.
	If the case is in a line-up, case to case joint is missing or unsealed.	Install case to case joint and seal as needed.
	Evaporator pan is overflowing (if applicable).	Check electrical connection to evaporator pan. Check float assembly, it should move freely up and down the support stem. Clear any debris.
Case is not draining properly.	Case is not level.	Level the case.
	Drain screen is plugged.	Clean drain screen and remove any debris.
	Drain or P-trap is clogged.	Clear any debris.
Frost or ice on evaporator coil.	Evaporator fans are not functioning.	Check electrical connections.
	Defrost clock is not functioning.	Case should be serviced by a qualified service technician.
	Coil is freezing over.	Return air is blocked, make sure debris is not blocking the intake section.
		Coil close-offs are not installed. Inspect coil to make sure these parts are on the case.
Large gap is visible on bottom of front glass or glass can't be opened because it is too low.	Glass Height adjusters need to be adjusted.	See Glass Adjustment section.
Large gaps are visible in between glass panels or glass rubs against end panel.	Glass/glass clamp assembly needs to be adjusted.	See Glass Adjustment section.
Front glass does not stay open and falls closed.	Glass shock/piston may need to be replaced.	Case should be serviced by a qualified service technician.
Lights do not come on.	LED Driver/light socket wiring.	Check electrical connections. See Electrical Section and check wiring diagram.
	Driver needs to be replaced.	Case should be serviced by a qualified service technician. See Electrical Section.
	Lamp socket needs to be replaced.	Case should be serviced by a qualified service technician.
	Lamp needs to be replaced.	See Maintenance Section.
	Light Switch needs to	Case should be serviced by a qualified service

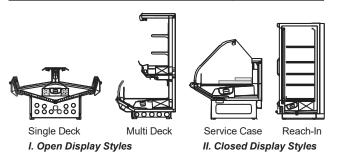
Troubleshooting Guide (Cont'd)

17. Appendices

16 a. Appendix A. - Temperature Guidelines - Refrigerated

The refrigerators should be operated according to the manufacturer's published engineering specifications for entering air temperatures for specific equipment applications. Table 1 shows the typical temperature of the air entering the food zone one hour before the start of defrost and one hour after defrost for various categories of refrigerators. Refer to Appendix C for Field Evaluation Guidelines.

Table 1			
Type of Refrigerator	Typical Entering Air Temperature		
I. OPEN DISPLAY			
A. Non frozen:			
1) Meat	28°F		
2) Dairy/Deli	32°F		
3) Produce			
a. Processed	36°F		
b. Unprocessed	45°F		
B. Frozen	0°F		
C. Ice Cream	-5°F		
II. CLOSED DISPLAY			
A. Non frozen:			
1) Meat	34°F		
2) Dairy/Deli	34°F		
3) Produce			
a. Processed	36°F		
b. Unprocessed	45°F		
B. Frozen	0°F		
C. Ice Cream	-5°F		



16 b. Appendix B. - Application Recommendations - Refrigerated

- Temperature performance is critical for controlling bacteria growth. Therefore, the following recommendations are included in the standard. They are based on confirmed field experience over many years.
- 2. The installer is responsible for following the installation instructions and recommendations provided by Hussmann for the installation of each individual type refrigerator.
- 2. Refrigeration piping should be sized according to the equipment manufacturer's recommendations and installed in accordance with normal refrigeration practices. Refrigeration piping should be insulated according to Hussmann's recommendations.

- A clogged waste outlet blocks refrigeration. The installer is responsible for the proper installation of the system which dispenses condensate waste through an air gap into the building indirect waste system.
- 4. The installer should perform a complete start-up evaluation prior to the loading of food into the refrigerator, which includes such items as:
 - a) Initial temperature performance, Coils should be properly fed with a refrigerant according to manufacturer's recommendations.
 - b) Observation of outside influences such as drafts, radiant heating from the ceiling and from lamps. Such influence should be properly corrected or compensated for.
 - c) At the same time, checks should be made of the store dry-bulb and wet-bulb temperatures to ascertain that they are within the limits prescribed by Hussmann.
 - d) Complete start-up procedures should include checking through a defrost to make certain of its adequate frequency and length without substantially exceeding the actual needs. This should include checking the electrical or refrigerant circuits to make sure that defrosts are correctly programmed for all the refrigerators connected to each refrigeration system.
 - e) Recording instruments should be used to check performance.

16 c. Appendix C. - Field Recommendations - Refrigerated

Recommendations for field evaluating the performance of retail food refrigerators and hot cases

- 1.0 The most consistent indicator of display refrigerator performance is temperature of the air entering the product zone (see Appendix A). In practical use, the precise determination of return air temperature is extremely difficult. Readings of return air temperatures will be variable and results will be inconsistent. The product temperature alone is not an indicator of refrigerator performance.
- NOTE: Public Health will use the temperature of the product in determining if the refrigerator will be allowed to display potentially hazardous food. For the purpose of this evaluation, product temperature above the FDA Food Code 2005 temperature for potentially hazardous food will be the first indication that an evaluation should be performed. It is expected that all refrigerators will keep food at the FDA Food Code 1993 temperature for potentially hazardous food.

Appendices (Cont'd)

- The following recommendations are made for the purpose of arriving at easily taken and understood data which, coupled with other observations, may be used to determine whether a display refrigerator is working as intended:
 - a) INSTRUMENT A stainless steel stem-type thermometer is recommended and it should have a dial a minimum of 1 inch internal diameter. A test thermometer scaled only in Celsius or dually scaled in Celsius and Fahrenheit shall be accurate to 1°C (1.8°F). Temperature measuring devices that are scaled only in Fahrenheit shall be accurate to 2°F. The thermometer should be checked for proper calibration. (It should read 32°F when the stem is immersed in an ice water bath).
 - b) LOCATION The probe or sensing element of the thermometer should be located in the airstream where the air first enters the display or storage area, and not more than 1 inch away from the surface and in the center of the discharge opening.
 - c) READING It should first be determined that the refrigerator is refrigerating and has operated at least one hour since the end of the last defrost period. The thermometer reading should be made only after it has been allowed to stabilize, i.e., maintain a constant reading.
 - d) OTHER OBSERVATIONS Other observations should be made which may indicate operating problems, such as unsatisfactory product, feel/appearance.
 - e) CONCLUSIONS In the absence of any apparent undesirable conditions, the refrigerator should be judged to be operating properly. If it is determined that such condition is undesirable, i.e., the product is above proper temperature, checks should be made for the following:
 - 1. Has the refrigerator been loaded with warm product?
 - 2. Is the product loaded beyond the "Safe Load Line" markers?
 - 3. Are the return air ducts blocked?
 - 4. Are the entering air ducts blocked?
 - 5. Is a dumped display causing turbulent air flow and mixing with room air?

- 6. Are spotlights or other high intensity lighting directed onto the product?
- 7. Are there unusual draft conditions (from heating/air-conditioning ducts, open doors, etc.)?
- 8. Is there exposure to direct sunlight?
- 9. Are display signs blocking or diverting airflow?
- 10. Are the coils of the refrigerator iced up?
- 11. Is the store ambient over 75°F, 55% RH as set forth in ASHRAE Standard 72 and ASHRAE Standard 117?
- 12. Are the shelf positions, number, and size other than recommended by Hussmann?
- 13. Is there an improper application or control system?
- 14. Is the evaporator fan motor/blade inoperative?
- 15. Is the defrost time excessive?
- 16. Is the defrost termination, thermostat (if used) set too high?
- 17. Are the refrigerant controls incorrectly adjusted?
- 18. Is the air entering the condenser above design conditions? Are the condenser fins clear of dirt, dust, etc.?
- 19. Is there a shortage of refrigerant?
- 20. Has the equipment been modified to use replacements for CFC-12, CFC-502 or other refrigerant? If so, have the modifications been made in accordance with the recommendations of the equipment manufacturer? Is the refrigerator charged with the proper refrigerant and lubricant? Does the system use the recommended compressor?

16 d. Appendix D. - Recommendations to User - Refrigerated

1.0 Hussmann Corporation provides instructions and recommendations for proper periodic cleaning. The user will be responsible for such cleaning, including the cleaning of low temperature equipment within the compartment and the cooling coil area(s). Cleaning practices, particularly with respect to proper refrigerator unloading and warm-up, must be in accordance with applicable recommendations.

Appendices (Cont'd)

- 1. Cleaning of non frozen food equipment should include a weekly cleaning of the food compartment as a minimum to prevent bacteria growth from accumulating. Actual use and products may dictate more frequent cleaning. Circumstances of use and equipment design must also dictate the frequency of cleaning the display areas. Weekly washing down of the storage compartment is also recommended, especially for equipment subject to drippage of milk or other liquids, or the collection of vegetable, meat, crumbs, etc. or other debris or litter. Daily cleaning of the external areas surrounding the storage or display compartments with detergent and water will keep the equipment presentable and prevent grime buildup.
- 2. Load levels as defined by the manufacturer must be observed.
- 3. The best preservation is achieved by following these rules:
 - a) Buy quality products.
 - b) Receive perishables from transit equipment at the ideal temperature for the particular product.
 - c) Expedite perishables to the store's storage equipment to avoid unnecessary warm-up and prolonged temperature recovery. Food store refrigerators are not food chillers nor can they reclaim quality lost through previous mishandling.

- d) Care must be taken when cross merchandising products to ensure that potentially hazardous vegetable products are not placed in non refrigerated areas.
- e) Display and storage equipment doors should be kept closed during periods of inactivity.
- f) Minimize the transfer time of perishables from storage to display.
- g) Keep meat under refrigeration in meat cutting and processing area except for the few moments it is being handled in processing.
 When a cut or tray of meat is not to be worked on immediately, the procedure should call for returning it to refrigeration.
- h) Keep tools clean and sanitized. Since mechanical equipment is used for fresh meat processing, all such equipment should be cleaned at least daily and each time a different kind of meat product comes in contact with the tool or equipment.
- i) Make sure that all refrigeration equipment is installed and adjusted in strict accordance with the manufacturer's recommendations.
- See that all storage and refrigeration equipment is kept in proper working order by routine maintenance.



This warning does not mean that Hussmann products will cause cancer or reproductive harm, or is in violation of any product-safety standards or requirements. As clarified by the California State government, Proposition 65 can be considered more of a 'right to know' law than a pure product safety law. When used as designed, Hussmann believes that our products are not harmful. We provide the Proposition 65 warning to stay in compliance with California State law. It is your responsibility to provide accurate Proposition 65 warning labels to your customers when necessary. For more information on Proposition 65, please visit the California State government website.

Service Record

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They can be found on a small metal plate on the unit. Please note them below for future reference.

MODEL:

SERIAL NUMBER: