

HUSSMANN Standard labor hour guidelines for component diagnosis & repair/replacement

		CASES	SYSTEMS	
		Labor hours	Labor hours	
ELECTRICAL				
Controller (system)	Board	2	4	
	Controller, Display	2.5	4	
	Transducer	3	3	
Heater	Anti-sweat, Drain, Evap pan	3	3	
	Defrost (coil), Frame	4.5		
Lighting	Ballast	2		
	LED Fixture	1‡	x	1 hour covers up to 10 fixtures and each additional fixture is 5 minutes per fixture
	LED Power Supply	1‡	x	1 hour for first case, 30 minutes for each additional case
Motor	Air Sweep, Evaporator, Humidity	2		When more than one failure on like component on service call, standard labor guidelines apply on first motor, and each additional motor is 1 hour per motor.
	Condenser, Exhaust	2.5	3	
Component (other)	Contact, Relay, Sensor, Switch	2.5	3	
	Thermostat, Time Clock, Drain Pump	2.5		
REFRIGERATION				
Coil	Condenser, Evaporator	5.5		
Compressor / Scroll*		5	10/ 5*	
Valve	Expansion, Shut-off, Solenoid	2.5	4	When more than one failure on like component on service call, standard labor guidelines apply on first valve, and each additional valve is 1.5 hours on cases and 2 hours on systems
Component (other)	Pressure Control, Sight Glass	2.5	4	When more than one failure on like component service call, standard labor guidelines apply on first component, and each additional component is 1.5 hours on cases and 2 hours on systems
STRUCTURAL				
Close-off	Front, Rear	1.5		
Door	Ecovision, Innovator, Sliding	1.5†		
Glass	Lift up	2.5†		
Component (other)	Hinge, Torque Rod	1.5		The standard labor guidelines hours covers up to 10 gaskets, each addition gasket would be 15 minutes.
	Door Gasket	1.5		

Hours noted are total man hours allowed

‡ Refer to Hussmann OEM LED Lighting for New and Retrofit Cases Policy for additional details

† total, inclusive of 2- person repair

These are the Hussmann Standard labor guidelines for component replacement within Hussmann OEM Policy terms. Labor standards are the maximum times allowed and include the initial diagnosis and repair. Any hours claimed over the guidelines are not guaranteed for payment and would require detailed information explaining the reason for the additional time for review and consideration.

Hussmann reserves the right to alter or change the labor hours of its limited warranty at any time and without notice. The warranty policy that applies to your purchase shall be the one in effect on the date of product shipment. For current policy guidelines, additional warranty schedules, warranty claim procedures and forms; go to www.hussmann.com